Connecticut Natural Gas Corporation **Witness: Stephanie Chasse**
The Southern Connecticut Gas Company **Kathleen Wasilnak**
The United Illuminating Company

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Date Submitted: March 24, 2026

EOE-001 Q:

Does the company accept the proofs of income listed below? Please explain why or why not.

a. Zero Income Affidavits
b. Full-time Student letters from Universities or Colleges.

EOE-001 A:

The Companies do not accept zero income affidavits or proof of fulltime student enrollment as income documentation since the 2025/2026 Energy Affordability Plan was approved. These documents are not accepted because they do not give the Companies a reliable way to verify a household's income. For example, someone may be a fulltime student and still have employment or other sources of income, and a zero income affidavit doesn't allow the Company to confirm that a household truly has no income. Customers who do not have proof of income or a qualifying document can go to their local Community Action Agency("CAA") to apply for assistance. The CAA can code a customer's account hardship through the portal or through a commitment file.