Connecticut Natural Gas Corporation **Witness: Stephanie Chasse**
The Southern Connecticut Gas Company **Kathleen Wasilnak**
The United Illuminating Company

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Date Submitted: March 24, 2026

EOE-002 Q:

If the company does not accept the proofs of income included in EOE-1, please provide the company's alternative to Zero Income Affidavits and letters from Universities or Colleges indicating an individual is a full-time student.

EOE-002 A:

When a customer doesn't have proof of a qualifying benefit or verifiable income, they are encouraged to contact their local Community Action Agency ("CAA") to apply for Connecticut Energy Assistance ("CEAP"). The CAA can assess financial hardship and, if the customer qualifies, updates the account through the agency portal or by the CEAP commitment file.