Date Filed: June 29, 2026

**Witness: Traynor, Daniel M**
**Request from: Public Utilities Regulatory Authority**

**Question:**

AFP Plan, p. 6. Yankee states that residential non-hardship customer arrearages decreased by 33% between March 2025 and March 2026, but report that such arrearage levels shifted from $9.2 million to $12.2 million. Explain how residential non-hardship customer arrearages could have decreased by 33% when the same dollar balance amounts increased from $9.2M to $12.2M over the same period.

**Response:**

The Company clarifies a typographical error in Joint 01_The Plan, p. 6. The information should read as follows:

Over the last year (during the reporting period from March 2025 to March 2026), total **gas arrears increased**, broken out by customer segment:

- $10M (25%) *Higher* Hardship balances, from $38.6M to $48.2M.
- $3M (33%) ***Higher*** Non-Hardship balances, from $9.2M to $12.2M.