OCC-007

Connecticut Natural Gas Corporation **Witness: Stephanie Chasse**
The Southern Connecticut Gas Company **Kathleen Wasilnak**
The United Illuminating Company

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Date Submitted: June 16, 2026

OCC-007 Q:

Does MPP match to a zero balance or a zero arrearage? For example, if in March a customer had a $500 arrearage and a $100 bill due on April 1, and the customer received $300 of CEAP on March 3, would the Company match $200 of the CEAP payment to eliminate the arrearage and the customer would still owe the $100 bill on April 1, or would the Company match $300 of the CEAP payment and the customer would owe nothing on April 1?

OCC-007 A:

The Companies match to a $0 balance, not to result in a credit. Accordingly, in the example provided, the Companies would apply a match of $300, leaving the customer with a zero balance.