Date Filed: June 16, 2026

Witness: Melissa G Gagliardi, Cain, Jessica B, Traynor, Daniel M
Request from: Connecticut Office of Consumer Counsel

Question:

Please see the Ruling on Motion No. 39 in Docket No. 25-05-01. Please provide a cost and time estimate for the IT changes necessary to implement the Motion Ruling.

Response:

The Company began making the necessary IT changes with a sense of urgency upon receipt of PURA's Ruling on Motion No. 39. The Company is targeting early July for the implementation of the elimination of an MPP stay-out period.

The Company's costs and time estimates to eliminate the Matching Payment Program ("MPP") stay-out period have not changed since those previously provided, which include:

- On December 4, 2025, in the Company's compliance with Order No. 10, the cost estimate was provided as $20,000 and a 2-month timeframe to eliminate the stay-out and noted that if at a stay-out period is later re-added, it would be adding an additional IT effort and cost of a similar size at that later time.
- On July 16, 2025, in the Company's response to OCC-059 in Docket No. 25-05-01, the IT cost estimate was again provided as $20,000 and a 2-month timeframe.
- On October 17, 2025, in the Company's written exceptions, it clarified, at 4 [emphasis added]:

> "*Eversource also notes that its effort to fully remove having a stay out period will be $20,000 and take 2 months duration. Rather,* ***if some length of a stay out period should exist, it will be less of an incremental IT cost and effort to modify that period***."