Date Filed: June 30, 2026

Witness: Traynor, Daniel M, Cain, Jessica B
Request from: Connecticut Office of Consumer Counsel

Question:

Please indicate how many customers were designated hardship by each CAA and by any other organization (e.g., GPCT, town social services agencies, etc...) from June 2025 to the present.

Response:

Please see below for the information requested regarding hardship designations by CAA from June 2025 to June 2026:

Agency	# of Financial Hardship Designations
Access Agency	3,653
Alliance for Community Empowerment	289
Community Action Agency of Western CT	1,867
Community Renewal Team	13,954
Human Resources Agency of New Britain	2,113
New Opportunities	3,399
TEAM	708
Thames Valley Council for Community Action	2,286
Town or Social Service Organization	34,001
Generation Power CT (formerly Operation Fuel)	2