Date Filed: June 30, 2026

Witness: Traynor, Daniel M, Cain, Jessica B
Request from: Connecticut Office of Consumer Counsel

Question:

From June 2025 to the present, please provide an unlocked Excel file indicating for each residential customer for which the Company has undertaken a collections action: if the customer had a financial hardship designation; if the customer had a medical protection designation; the collections action taken; and the arrearage owed by the customer. The response does not need to contain customer-identifiable information. It may number the customer and then include the other information.

Response:

Please see OCC-011, Attachment 1 for the data requested.

The collections actions identified for this response include:
- 1st Disconnect Notice
- Final Disconnect Notice
- Service Termination