Date Filed: June 30, 2026

Witness: Traynor, Daniel M, Cain, Jessica B
Request from: Connecticut Office of Consumer Counsel

Question:

From June 2025 to the present, please indicate:

a. How many customers the Company has designated hardship via customer- provided income verification (i.e., not data sharing) as described on p. 13 of Joint 01.
b. How many customers the Company has moved from one LIDR tier to another based on customer-provided income verification.

Response:

Based on customer-provided income verification or means tested benefit documentation submitted directly to the Company, from June 2025 to June 2026, the Company:

a. Designated 47,674 customers as financial hardship and enrolled on or renewed the LIDR;
b. Transitioned 507 customers from one LIDR tier to another.