Date Filed: August 11, 2026

Witness: Christopher Leigh
Request from: Office of Consumer Counsel

Question:

(DATA PRIVACY) Please indicate all costs and describe all system changes necessary if customer account information were subject to the data privacy rules of General Statutes § 36a-701b (i.e., if utility account information were included within the definition of "personal information" in § 36a-701b(a)).

Response:

The Company has not incurred costs or required system changes to comply with the General Statutes § 36a-701b requirements. If there was a breach that was in scope of this requirement, there would be costs to comply in the form of legal fees, third-party vendor fees for processing the notifications, and credit monitoring.