Date Filed: October 01, 2026

Witness: John P. DiPaola-Tromba, Sean D. Redding and Jenna Turner
Request from: Office of Education, Outreach, and Enforcement

Question:

(MS24A-VENDOR-TREE) Refer to Exhibit ACCT-2 CLP-1 and Confidential Exhibit ACCT-2 CLP-1A-15, pp. 53-54. The Company reported an incremental charge of $3,573 for the Lewis Tree Service Inc. vendor. The charge is supported by a timesheet that references activities from January 8-9, 2024 (prior to the storm event) and separate activities from January 11-12, 2024 (after the storm event) and failed to include an Eversource Connecticut Emergency Restoration Tree Contractor Work Location Report. Additionally, the charges include billing for atypical equipment, notably a Chipper Disk and a Chipper Truck. Respond to the following:

a. The timesheet supports a larger charge than included within the recovery request. Please identify the specific dates that the Company is attributing to the MS24A event and provide calculations to support the recovery request.
b. Provide the omitted Eversource Connecticut Emergency Restoration Tree Contractor Work Location Report detailing the specific storm-related activities performed.
c. Provide documentation (i.e., screen-prints from the Company's Work Management System) demonstrating that the remediation was caused by the MS24A event.
d. Explain why the Chipper Disk and Chipper Truck were necessary for storm remediation purposes and for the activities referenced in the Report requested in subsection b. As part of the response, provide documentation to support the Company's pre-authorization of the additional charges and specifically identify the incremental amount associated with this equipment.

Response:

a. Referring to Confidential Exhibit ACCT-2 (CLP-1A-15)(MS24A), pages 53-54, the invoice and corresponding timesheet in question are related to post-storm tree work pertaining to MN24A, January 8-9, 2024, and MS24A, January 11-12, 2024. Upon reviewing the storm cost allocations, the Company recognized that only January 8, 2024, was allocated to the MN24A storm event. Please refer to EOE-227, Attachment 1 CONFIDENTIAL, for the original and updated MN24A storm cost allocations. The cost associated with the work performed on January 11-12, 2024, and allocated to MS24A will be updated to $2,740. The Company will supplement Exhibit ACCT-2 (CLP-01) (MS24A) on page 52 at line 386 to remove $833.

b. The Eversource Connecticut Emergency restoration Tree Contractor Location document is not available. Work locations were reported on the bottom section of the timesheet.

c. Not all tree-related damage is documented through the Company's Outage Management System ("OMS"). These timesheets were approved by the supervising Company Arborist, who manages tree crew response to address storm damaged vegetation. Examples of storm damaged vegetation include uprooted trees, split trees, broken branches and limbs, and other structural failures that compromise the stability of that tree or tree part. Tree limbs may be hanging directly on the wires, or they may be overhanging and threatening. Not all vegetation contacts during storms cause immediate outages. Storm damage locations are reported through various channels such as customer service calls, tree warden communications and organized patrols. Storm damaged vegetation locations are collected, organized and dispatched by the Company Arborist and are not stored in a centralized location. There is no documentation to provide.

d. The Company Arborist may approve the use of a Disk Chipper and Chip Truck for several reasons. There may not be anywhere to place damaged vegetation except in a roadway, which would cause a public safety hazard. The Company Arborist may approve the use of a chipper due to the location of the issue to proactively prevent customer complaints. Use of a chipper is an exception that is only allowed at the direction of the Company Arborist. The Eversource Arborist would not have approved the timesheet if they did not direct the crew to use and bill a Disk Chipper and Chip Truck.