Date Filed: October 09, 2026

Witness: Jared A. Lawrence and Timothy W. McGrath
Request from: Office of Education, Outreach, and Enforcement

Question:

(NON-EXCLUSIVE USE) If a property owner receives a letter regarding non-exclusive use and remedies the situation, how does the company verify this?

Response:

If non-exclusive use is discovered, the owner has 10 days to correct the condition. If not corrected, service goes into the owner's name until corrected and verified by a licensed E1 Electrician.

Once the licensed E1 Electrician fixes the non-exclusive use, the Company requires an electrician certified letter to be sent to the Company indicating the issue has been rectified and the usage is now for the exclusive use of the tenant address.