Date Filed: October 09, 2026

Witness: Craig Dikeman and Matthew J. Correia
Request from: Office of Education, Outreach, and Enforcement

Question:

(COMPETITIVE BID ASSESSMENTS) Refer to Responses to EOE-162 and EOE-167. The Company's response to EOE-162 identified controls that monitor adherence to the Company's Delegation of Authority (DOA) policy. Additionally, the Company's response to EOE-167 referenced a 2025 RFP that was issued. Respond to the following:

a. Provide documentation demonstrating the contemporaneous review of the 2024 spend aggregation both detailing the aggregate Hartford Elevator LLC spending and the conclusions reached. If contemporaneous documentation doesn't exist, explain why.
b. Provide a copy of the referenced RFP and the corresponding results.
c. Explain why the Company did not pursue an RFP until 2025 when the vendor was used since at least 2021.

Response:

a. The Company engaged Hartford Elevator and other non-contracted suppliers on an as-needed because the incumbent supplier could not meet Company requirements, necessitating support for the safe and continued operation of its facilities. Through ongoing monitoring, Procurement identified that the spend was occurring through separate engagements and initiated the 2025 Request for Proposals process to consolidate the requirements. Personnel are not required to document and retain details on situations where they have identified these types of sourcing opportunities, because implementation of the RFP is the proper remedial action. The sourcing agent recalls the circumstances and has provided this explanation.

b. Please refer to EOE-363, Attachment 1 CONFIDENTIAL, for a copy of the RFP and corresponding results.

c. The Company utilized Hartford Elevator LLC only on an as-needed basis, when the incumbent supplier could not meet Company requirements. The purchase orders supported distinct facilities and facility supervisors, requiring separate accounting and invoice approvers. These engagements addressed immediate operational requirements and supported the safe and continued operation of the Company's facilities over several years.

Based on the sourcing agent's oversight and monitoring of these purchasing activities, the sourcing agent identified an opportunity to consolidate the requirements, which then occurred. The sourcing agent therefore initiated the 2025 competitive solicitation.