STATE OF CONNECTICUT
PUBLIC UTILITIES REGULATORY AUTHORITY

APPLICATION OF THE CONNECTICUT LIGHT AND POWER COMPANY d/b/a EVERSOURCE ENERGY TO AMEND ITS RATE SCHEDULES	:	**DOCKET NO. 26-05-10**
	:	**JULY 16, 2026**

MOTION FOR APPROVAL OF CUSTOMER NOTICE

The Connecticut Light and Power Company d/b/a Eversource Energy (the "Company" or "CL&P") submits this motion to the Public Utilities Regulatory Authority ("PURA") for approval of customer notices pursuant to Conn. Gen. Stat. § 16-19(a).[1] As outlined below, the Company requests that PURA approve the proposed customer notices at least nine (9) weeks prior to PURA's first scheduled public hearing, which is time that is necessary for the Company to accomplish the final design, formatting, translation, printing and mailing of the notice to customers in advance of the public hearings to be held in this proceeding.

A factor to consider in moving forward with the rendering of customer notices pursuant to Conn. Gen. Stat. § 16-19(a), is the potential change in revenue impact arising from the issuance of PURA's upcoming final decision expected on July 29, 2026 in Docket No. 25-12-13, Application of the Connecticut Light and Power Company d/b/a Eversource Energy for Order to Securitize

[1] Conn. Gen. Stat. § 16-19(a) as amended by Public Act No. 23-102 states:

> Each public service company shall notify each customer who would be affected by the proposed amendment, by mail, at least one week prior to the first public hearing thereon, but not earlier than six weeks prior to such first public hearing, that an amendment has been or will be requested. Such notice shall also indicate (1) the date, time and location of any scheduled public hearing, (2) a statement that customers may provide written comments regarding the proposed amendment to the Public Utilities Regulatory Authority or appear in person at any scheduled public hearing, (3) the Public Utilities Regulatory Authority telephone number for obtaining information concerning the schedule for public hearings on the proposed amendment, and (4) whether the proposed amendment would, in the company's best estimate, increase any rate or charge by five per cent or more, and, if so, describe in general terms any such rate or charge and the amount of the proposed increase.

2018-2023 Catastrophic Storm Costs, which could obviate PURA's consideration of a bulk of the historical storm costs presented in the Company's initial filing in this docket. The Company recognizes that PURA may have the view that it would serve the interests of customers to inform customers of the revised amount of the proposed revenue increase, excluding historical storms costs addressed in Docket No. 25-12-13, once PURA's final decision in that docket is issued.[2] Thus, in determining the first scheduled public hearing, PURA may want to consider mid-Fall timing for the issuance of the customer notice, with public-hearing dates scheduled in November or later, as necessitated by the issuance of PURA's final decision in Docket No. 25-12-13. In the event that PURA prefers to move forward with customer notices based on the Company's "as-filed" revenue deficiency, inclusive of 2018-2023 storm costs (approximately $727 million), the Company is prepared to move forward with preparation of the notices over the next nine weeks, consistent with PURA's approval of this Motion.

In support of this motion, the Company states the following:

1. Proposed Notices. This motion requests approval of the attached customer notice for CL&P residential, commercial, and industrial (collectively, the "Customer Notice" appended as Attachment A). The proposed notice is consistent with § 16-19(a) and similar in format to the customer notices previously approved by PURA for CL&P and other public service companies.[3]

2. Schedule. As of the date of this motion, PURA has not issued a procedural schedule nor scheduled public hearings. Because Connecticut law requires that customers receive this

[2] The Company contemplates that, upon issuance of PURA's final decision in Docket No. 25-12-13, PURA will expect the Company to submit documentation in the instant docket illustrating modified rate structures and associated bill impacts resulting from the removal of the 2018-2023 storms costs eligible for securitization. Assuming no unforeseen circumstances, the Company expects that it could submit that documentation no later than 14 days from receipt of PURA's final decision in Docket No. 25-12-13.

[3] See, e.g., Docket No. 17-10-46, Application of The Connecticut Light and Power Company d/b/a Eversource Energy to Amend its Rate Schedules, Motion No. 6, dated Nov. 29, 2017.

Customer Notice no earlier than six weeks, and not later than one week, before PURA's first scheduled public hearing (see Conn. Gen. Stat. § 16-19(a)), the Company requests that PURA approve the proposed Customer Notice at least nine (9) weeks prior to PURA's first to-be-scheduled public hearing. Building in time intervals between the public service company's request for approval of customer notices, PURA's Notice of Hearing, and the first public hearing date is necessary to allow for PURA review of the draft customer notice and to allow for the Company's subsequent ***production and distribution*** of the notice. See, e.g., Docket No. 24-12-01, Application of Yankee Gas Services Company d/b/a Eversource Energy to Amend Its Rate Schedules, (Motion No. 4 Ruling (Nov. 27, 2024) requesting approval of customer notices; Procedural Schedule providing for public comment hearings on February 10, 2025) (timeline allowed for approximately 11 weeks between PURA's ruling on the request for approval of customer notices and the first public comment hearing); Docket No. 18-05-10, Application of Yankee Gas Services Company d/b/a Eversource Energy to Amend its Rate Schedules, Motion No. 5, Request for Approval of Customer Notices (filed June 19, 2018); Notice of Hearing (dated July 11, 2018, and providing for public comment hearings on August 20 and 21) (timeline allowed for approximately nine weeks between the filing of the request for approval of customer notices and the first public comment hearing).

In addition, in recent years, the Company notes that additional time is often necessary to revise customer notices to reflect feedback from PURA and/or EOE, and to ensure that customers receive a thoughtfully designed and easily understandable notice. See, e.g., Docket No. 24-12-01, Motion No. 4 Ruling (Nov. 27, 2024) (ordering Yankee to make changes to the customer notices in line with PURA's Office of Education, Outreach, and Enforcement's ("EOE's") comments); Docket No. 22-07-01, Application of Aquarion Water Company of Connecticut to Amend Its Rate Schedules, Motion No. 10 Ruling (Sept. 12, 2022) (ordering Aquarion Water

Company of Connecticut to make changes to the customer notices in line with EOE's comments); Docket No. 23-11-02, Application of the Connecticut Natural Gas Corporation and Southern Connecticut Gas Company to Amend Their Rate Schedules, Motion No. 13 Ruling (Nov. 8, 2023) (ordering the companies to make changes to the customer notices in line with EOE's comments).

For these reasons, the Company requests that, prior to establishing the public hearing schedule, PURA determine that the first public hearing should be held no earlier than nine (9) weeks after PURA's approval of the Customer Notice. This will allow a sufficient period of time for the Company to make any adjustments to the Customer Notice requested by PURA or EOE; to finalize the Customer Notice; and to publish and distribute Customer Notices in a manner approved by PURA and consistent with the timing requirements of Conn. Gen. Stat. § 16-19(a). As noted previously, PURA may prefer to consider the potential change in revenue impact that would arise from a final decision in Docket No. 25-12-13 within its public-hearing timing determination.

3. Approval to Send Notices via Electronic Mail. Consistent with prior agency precedent,[4] the Company requests that PURA continue to allow it to send electronic customer notices via e-mail to the subset of customers that have already elected to receive electronic billing in lieu of paper billing. In the Company's last rate case, PURA authorized the customer notices to be e-mailed to the subset of customers that elected to receive electronic bills.[5] A paper copy of the Customer Notice will, however, be sent to the remaining customers who currently receive a paper bill every month.

[4] In the past, PURA has approved the use of electronic mail for customer notices. Docket No. 24-12-01, Motion No. 4 Ruling (Nov. 27, 2024); Docket No. 23-11-02, Motion No. 13 Ruling (Nov. 8, 2023), at 2 (authorizing the use of electronic mail and direct mail for customer notices, limiting electronic mail to "customers who voluntarily elected to receive electronic billing in lieu of paper billing"); Docket No. 22-08-08, Motion No. 4 Ruling (Sept. 19, 2022), at 3 (authorizing the use of electronic mail for customer notices); 22-07-01, Motion No. 10 Ruling (Sept. 12, 2022), at 2; Docket No. 17-10-46, Motion No. 6 Ruling (Dec. 1, 2017), at 1.

[5] Docket No. 17-10-46, December 1, 2017 PURA letter order approving Motion No. 6.

Additionally, this approach mitigates existing limitations on the use of paper mailings. For example, the Company faces certain limitations in providing customer notice because it is limited to mailing 20,000 paper notifications per business day through the U.S. Postal Service and cannot mail items on Mondays. The use of electronic mail will not only address the above-described limits on what can be processed through the U.S. Postal Service, but it also constitutes an appropriate method for providing adequate customer notice that will enable CL&P to keep the cost of providing notice down and the timing more targeted. In addition, an email communication will be in the preferred format that the applicable group of customers has already elected to use when they agreed to receive electronic billing in lieu of paper billing. If feasible, the Company will attempt to include the Customer Notice as a bill insert rather than as a stand-alone communication, as this will be a more efficient and cost-effective approach.

4. Potential Impact of Storm Cost Securitization on the Customer Notice. The draft Customer Notice attached hereto includes a chart that reflects all increases of five percent or more proposed for any distribution rate or charge, inclusive of 2018-2023 storm costs, which assumes PURA does not authorize all or a part of the 2018-2023 prudently incurred storm costs to be securitized. In recognition of the fact that PURA appears to be supportive of securitizing such storm costs based upon PURA's proposed final decision in Docket No. 25-12-13 and recent developments in the storm cost securitization proceeding in Docket No. 26-04-04, the Company expects that it will obtain information germane to the proposals the Company has made in this docket and/or will receive additional direction from PURA, as part of its final decision in Docket No. 25-12-13, and is prepared to respond accordingly. Until that time, the draft Customer Notice attached hereto is in Attachment A.

5. Summary of Relief Requested. Based on the foregoing, the Company respectfully requests that PURA issue a ruling that:

a. Approves the form of Customer Notice;

b. Is issued at least nine (9) weeks prior to the first scheduled public comment hearing, as determined by PURA; and

c. Authorizes the Company to send the Customer Notice via electronic mail to those customers who have voluntarily elected to receive electronic billing in lieu of paper billing.

RESPECTFULLY SUBMITTED,

THE CONNECTICUT LIGHT AND POWER COMPANY d/b/a EVERSOURCE ENERGY

By: *Vincent P. Pace*

Vincent P. Pace
Daniel T. Crisp
Lauren H. Bidra
Eversource Energy
P.O. Box 270
Hartford, CT 06410-0270
Phone: 860-665-5426
Vincent.Pace@eversource.com
Daniel.Crisp@eversource.com
Lauren.Bidra@eversource.com

By: TTisler

Tiffany N. Tisler
Keegan Werlin LLP
1 Liberty Square, 3rd Fl.
New Britain, CT 06051
Phone: (617) 951-1400
TTisler@keeganwerlin.com

Its Attorneys

CERTIFICATION

I hereby certify that on July 16, 2026, a copy of the foregoing was sent to the Public Utilities Regulatory Authority, the Office of Consumer Counsel, and to the official service list in this proceeding in Compliance with Conn. Regs. §16-1-15, as amended.



Tiffany N. Tisler
Commissioner of the Superior Court