Date Filed: September 28, 2026

Witness: Christopher E. Colorio and Mark P. Baldwin
Request from: Office of Education, Outreach, and Enforcement

Question:

(MS24A-TIMING) Refer to Exhibit CLP-STORM-IMT-3 (Event 1), and Response to EOE-019, Att.1. Explain how the information provided within Ex. CLP-STORM-IMT-3, supports an initial arrival time of 1800 within EOE-019, Att.1. As part of the response, discuss the Company's expectations for when external vendors are expected to arrive in relation to the declared ERP event timing for all storm events. Additionally, discuss whether there are any differences between the expectations for local crews versus out of state crews.

Response:

Generally, the Company determines when outside line crews should arrive based on multiple operational factors, including the timing and anticipated impact of the storm; the scale of the restoration effort; and the Company's anticipated resource needs. That said, external crews that are traveling to the Company's system typically will arrive the night before the expected onset of the storm and commence their work shift at 6 AM the next morning. An arrival time of 1800, or another time relatively late in the day would be consistent with this practice.

In this case, the event was forecast to commence Tuesday January 9th, and to last throughout the day and into the evening on Wednesday, January 10th. The forecast projected strong, damaging winds, with peak gusts ranging from 40-50 mph and higher gusts of up to 60 mph in the eastern and coastal areas. Therefore, the Company anticipated outages to occur on Wednesday, January 10th and to potentially last into subsequent days.

On Tuesday, January 9th, Eversource activated its ERP at Event Level 4 and 6PM and opened Emergency Operations Centers in Hartford, New London and Newtown. By this time, the Company had secured 673 outside contract crews to work on the distribution system and 16 to work on the transmission system. However, not all the crews would have been on the system prior to the activation of the ERP on January 9th. Many crews would have arrived in Connecticut over the course of the day and the night on Tuesday, at the outset of the event. The initial arrival time of 1800 hours is consistent with these circumstances.