STATE OF CONNECTICUT
PUBLIC UTILITIES REGULATORY AUTHORITY

RE:	**APPLICATION OF THE CONNECTICUT LIGHT AND POWER COMPANY d/b/a EVERSOURCE ENERGY TO AMEND ITS RATE SCHEDULES**	**:**	**DOCKET NO. 26-05-10**
		:	**NOVEMBER 13, 2026**

THE OFFICE OF CONSUMER COUNSEL'S
THIRTY-FIFTH SET OF INTERROGATORIES

The Office of Consumer Counsel ("OCC") hereby requests responses from the Connecticut Light and Power Company d/b/a Eversource Energy to the following interrogatories in the above-captioned proceeding by **November 27, 2026**. If there are objections to any questions, or if providing responses to certain questions would be unduly burdensome, please contact the undersigned counsel as soon as possible.

I. INSTRUCTIONS

The responses to these interrogatories and production requests must be submitted in the following manner:

A. Documents provided shall be complete and, unless privileged, unredacted, submitted as found in the responding party's files (e.g., documents that in their original condition were stapled, clipped or otherwise fastened together or maintained in separate file folders shall be produced in such form). The responding party may submit photocopies (with color photocopies where necessary to accurately reproduce the document), in lieu of original documents, provided that such copies are true, correct and complete copies of the original documents.

B. Documents submitted shall be produced in the order in which they appear in the responding party's files and shall not be shuffled or otherwise rearranged. Mark each page with identification and consecutive document control numbers.

C. Data must be produced in the data format in which it is typically used and maintained. Moreover, to the extent a responsive document has been electronically scanned (for any purpose), that document must be produced in a readable and accessible electronic format, with the opportunity provided to review the original document.

D. Provide English translations of all responsive documents that exist in a language other than English.

E. Documents to be produced include all documents in the possession, custody or control of the responding party, wherever located, including documents in the possession, custody or

control of the responding party's directors, officers, employees, representatives or agents. Without limitation on the term "control," a document is deemed to be in a responding party's control if it has the right to secure that document or a copy thereof from another person.

CLAIMS OF PRIVILEGE

If you contend that any answer to any interrogatory or any document demanded by these interrogatories is privileged in whole or in part, file with your response to these Interrogatories a statement in writing and under oath and in such statement: (1) identify each such interrogatory answer or document; (2) state its general subject matter; and (3) state in detail the basis for each claim of privilege made with respect to it. If a claim of privilege is made to only a part of a document, then in addition to the statement required herein, produce a public copy of such document from which the alleged privileged portion has been redacted, noting where in the document such redactions have been made.

SCOPE

If subsequent to your initial compliance with these interrogatories and production request you discover additional or new material or information responsive to any interrogatory or request for production, or you discover that any response you provide herein was totally or partially incorrect or, though correction was made, is no longer true, you must promptly (a) file any additional responsive documents that come into your possession, custody or control or (b) file supplemented, corrected, and sworn responses. You are specifically directed to supplement, modify or correct your responses to each of these interrogatories and production throughout until a final decision in adopted by the Authority in this Docket.

II. INTERROGATORIES

Interrogatories OCC-1049 through OCC-1072 are directed to the Connecticut Light & Power Company d/b/a Eversource Energy ("Eversource" or "Company"):

OCC-1049. (TOU - METERS) Please refer to the Response to OCC-943(c).

a. Please provide an unlocked Excel file showing: each current time of use customer (labeled in a non-identifying way such as Customer 1, Customer 2, etc…); their customer class (residential or commercial); their meter type (AMR, bridge, or AMI); and their meter manufacturer/model number. Please additionally provide all manufacturers' guides and/or specifications for the meters/model numbers listed or indicate where this is filed in another interrogatory response.

b. If any current residential time of use customer has an AMR or bridge meter, please explain how the meter collects interval data for the time of use rate and/or knows usage specifically in the peak and off-peak times, and how the Company's billing system integrates this data.

OCC-1050. (COLLECTIONS) Please refer to the Response to EOE-342. Please confirm that only closed accounts (accounts for which a final bill has been rendered) are sent to collections.

OCC-1051. (TERMINATIONS) Please refer to the Response to EOE-358. Please add a column to Attachment 1 noting if the customer's service was terminated after failing the payment arrangement in 2025.

OCC-1052. (TERMINATIONS) Please refer to the Response to EOE-359, Attachment 1. Several accounts listed in the first tab (a to f) have large outstanding balances as of the end of December 2025, but are listed as active and do not appear on the second tab (g).

a. Please explain why an account with an outstanding balance at the close of the year would not enter the termination process.
b. Is there an arrearage dollar threshold at which termination begins?
c. Please explain why the following accounts were not terminated – CLP-488, CLP-527 CLP-570, CLP-645, CLP-826, CLP-987 CLP-1010, CLP-1036.

OCC-1053. (TERMINATIONS) Please refer to the Response to EOE-359(g), Attachment 1. For the notations "New Bill Generated," had the Company sent all required termination notices and then did not complete the termination before the next bill was generated? If not, please explain what this notation means.

OCC-1054. (FLEXIBLE PAYMENT ARRANGEMENT) Please provide all costs and the time associated with reprogramming the Company's system to make the flexible payment arrangement amount reflect the customer's current bill plus their amortized arrearage to avoid customers exiting a flexible payment arrangement with a balance.

OCC-1055. (PHOTOGRAPHY)

a. Are all of the photography costs included in the test year or rate year associated with assessing storm damage immediately after or during a storm? If not, please explain.
b. Please identify all photography costs included in the test year or rate year and indicate the dates associated with the photography work.

OCC-1056. (RESPONSE SPECIALISTS) Please refer to the Responses to OCC-829 and OCC-49.

a. Please indicate the filing in the present docket showing the decrease in external crew costs due to the increase in internal Response Specialist overtime.
b. In the response the Company stated it "had to increase Response Specialist staffing levels to ensure all shifts were appropriately covered." Were there shifts prior to the increase that were uncovered? If yes, please explain in detail.

OCC-1057. (FINANCIAL HARDSHIP DOCUMENTS) Must the address noted on the documents a customer presents/presented to prove financial hardship and/or to move from one LIDR tier to another match the service address on file for the customer? If no, please explain.

OCC-1058. (MS24E) Please see the Responses to OCC-843 and 845, which state, "The Company intends to supplement the Emergency Restoration Tree Contractor Work Location reports once located." Has the Company located these reports?

OCC-1059. (MS24E) Please refer to Exhibit ACCT-2(CLP-5A-01)(MS24E), p. 34. The first entry indicates "Trash truck pulled down 3" steel mast…" Did the Company pursue recovering costs for this repair from the waste management company?

OCC-1060. (METERS) Please refer to the Responses to OCC-995 and OCC-996. Please update the list of installed meters contained in OCC-995 to differentiate by year the number of AMR and Bridge self-contained and transformer rated meters (as explained/differentiated in OCC-996).

OCC-1061. (BRIDGE METERS) Please refer to the Response to OCC-995, which states, "Prior to bridge meters, the Company used different meter types for demand customers, net customers, net demand customers and production meters." Of the bridge meters installed, how many are installed with (separate each response by residential and commercial customers):

a. Demand customers;
b. Net customers;
c. Net demand customers:
d. Production customers.

OCC-1062. (BRIDGE METERS) Please refer to the Responses to OCC-995 and OCC-943. Please explain if the bridge meters installed are capable of directly interacting with the current billing system/IT system regarding demand, net metering, net demand, and/or production without additional steps.

OCC-1063. (BRIDGE METERS) Please refer to the Response to OCC-995.

a. On an annual basis from 2018 to the present, for how many customers with a bridge meter has the Company disconnected service using the remote disconnect switch?
b. On an annual basis from 2018 to the present, for how many customers with a bridge meter has the Company reconnected service using the remote reconnect switch?

OCC-1064. (BRIDGE METERS) Please provide the annual cost for each year from 2018 to the present of all bridge meters procured by the Company.

OCC-1065. (BRIDGE METERS) Please refer to Exhibit CLP-AMI-2, p. 10, where the Company states it "began utilizing bridge meters for some AMR meter replacements and new installations with the expectation that the capability of switching them from AMR to AMI would offer cost advantages to the eventual AMI plan."

a. Please explain and quantify the cost advantages associated with bridge meters versus AMR meters.
b. Please explain if the phrase "switching them" quoted above means physically switching the bridge meter for an AMI meter of if there is some other method of "switching."
c. How many AMI-ready bridge meters are currently installed in Connecticut?
d. Please explain if an AMI-ready bridge meter will have the same capacity as an AMI meter.

OCC-1066. (METERS) Please refer to Exhibit CLP-AMI-2, p. 10, where the Company states it "will replace all bridge meters with next-generation AMI meters and anticipates credits from the meter provider to help partially offset the bridge meter costs (subject to negotiation)."

a. Please quantify the projected credits the Company anticipates receiving.
b. Please clarify if these credits will be associated with switching specifically from bridge meters to AMI meters or if the credits will also be associated with switching AMR meters to AMI meters.

OCC-1067. (METERS) Please refer to Exhibit CLP-AMI-2, p. 46, where the Company states, that meter costs include "the undepreciated meter balance of the remaining book of value of legacy AMR/bridge meters that would be removed before they are fully depreciated."

a. Pursuant to its proposed plan, how many legacy AMR meters does the Company plan to remove prior to the meters being fully depreciated?
b. Pursuant to its proposed plan, how many legacy bridge meters does the Company plan to remove prior to the meters being fully depreciated.
c. Please indicate the specific filing noting the current book value of $179.9M for AMR/bridge meters at the close of 2025 and the 4.92% depreciation over 10 years.

OCC-1068. (METERS) Please refer to Exhibit CLP-AMI-2, p. 60. Please describe and provide an itemization of the costs associated with:

a. Communications Upgrades;
b. Customer Information System (CIS);
c. Contact Center;
d. Customer Experience Portal;
e. Cybersecurity;
f. Load Settlement.

OCC-1069. (AMI) Please refer to Exhibit CLP-AMI-2, p. 46, where the Company states it "anticipates using a combination of internal and external crews to deploy ~1.35M electric meters over the three-year time frame."

a. Please provide the Company's projected allocation of external vs. internal crews working on the proposed AMI deployment.
b. Please provide the projected cost associated with external crews working on the proposed AMI deployment.
c. Please explain why the Company requires external crews to facilitate the deployment.

OCC-1070. (AMI) Please provide the approximate time frame of full AMI deployment if the Company replaced AMR/bridge meters with AMI meters as the old meters aged and needed replacement.

OCC-1071. (METERS) May a distributed generation customer have an AMR meter, or must they have a bridge or AMI meter?

OCC-1072. (CUSTOMER COUNTS) For each year from 2018 to the present, please provide the average number of residential customers and the average number of commercial customers in Connecticut.

Respectfully submitted,

STATE OF CONNECTICUT
OFFICE OF CONSUMER COUNSEL

CLAIRE E. COLEMAN
CONSUMER COUNSEL

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CERTIFICATE OF SERVICE

I do hereby certify that on this day the foregoing document was filed with the Public Utilities Regulatory Authority, and copies thereof were served upon each person designated on the official service list in this proceeding in accordance with R.C.S.A. § 16-1-15.

Dated at New Britain, Connecticut this 13th day of November, 2026.

By: /s/ Kimberly White
Kimberly White
Commissioner of the Superior Court