Date Filed: September 24, 2026

Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Consumer Counsel

Question:

(MS24E - Standby) Please refer to Exhibit ACCT-2 (CLP-5A-01) (MS24E) p. 19. Please confirm that the workers on this invoice charged for being on standby from 6:00am through 10:00pm on March 11, 2024, and did not perform any work associated with this event.

Response:

The Asplundh crews referred to on page 19 should have billed the Company for "Work Time" for their hours on March 11, 2024, and incorrectly charged "Standby" instead. They had been directed to report to work at 6:00am for storm restoration, which triggers an automatic transition to "Work Time". The crews in question were Service Crews. The storm did not materialize as expected, so Service Crews were not needed. However, since these crews are local to Central Connecticut, they were retained longer than other crews in case additional storm damage occurred to the system.