Date Filed: November 12, 2026

Witness: Christopher E. Colorio, Mark P. Baldwin, Craig Dikeman and Matthew J. Correia
Request from: Office of Education, Outreach, and Enforcement

Question:

(MASTER SERVICE AGREEMENT) Refer to Response to EOE-024. Please provide a copy of every template Master Service Agreement (MSA) utilized by the Company since 2018, indicating the period of time each template was utilized. Identify all "template" changes made to the MSA since 2018, along with the respective dates of the changes. Additionally, please confirm that the MSA included standard language that stated "Standby Rates apply to labor resources only" for each storm event included in the Company's submission.

Supplemental Response:

Please refer to EOE-174, Attachment 1 REDACTED, through EOE-174 Attachment 3 REDACTED, for redacted, public versions of the documents originally submitted confidentially on September 25, 2026.

Original Response:

Please refer to EOE-174, Attachment 1 CONFIDENTIAL, and EOE-174 Attachment 2 CONFIDENTIAL, for the changes to the Master Service Agreement Templates. EOE-174 Attachment 1.

- EOE-174, Attachment 1 CONFIDENTIAL, shows the redlines/revisions made to the MSA template from 2017-2022, effective August 18, 2022.

- EOE-174, Attachment 2 CONFIDENTIAL, shows the redlines/revisions made to the MSA template from 2022-2024, effective November 22, 2024.

- EOE-174, Attachment 3 CONFIDENTIAL, contains the revisions made to the Exhibit B Pricing Schedules between 2017 and 2022, as well as 2022 and 2024.

The contractual time periods covered in response to EOE-024[i], were 2018-2020, 2020-2025, and 2025-Present. These Master Service Agreements do not include the provision stated in the question of "standby rates apply to labor resources only." This standby language is included in the Line Crew Emergency Response agreements. For example, please refer to OCC-044 Attachment 2, Pg.at page 874, Exhibit A.

Prior Referenced Response:

[i] EOE-024 Question:

(MASTER SERVICE AGREEMENT) Provide a copy of the Company's Master Service Agreement (MSA) with each line crew contractor effective from 2018 to present. Further identify all changes made to the MSAs since 2018.

EOE-024 Response:

Please refer to EOE-024, Attachment 1, for a listing of all line crew contractors with Master Service Agreements associated with charges related to line crews represented in EOE-051, Attachment 1. Copies of vendor Master Service Agreements not already provided in OCC-044 are provided in EOE-024, Attachment 2 CONFIDENTIAL through EOE-024, Attachment 9 CONFIDENTIAL.

In some cases, the Master Service Agreements served as the governing contract and were provided as part of OCC-044, Attachment 2 CONFIDENTIAL, as those contracts supported storm activities. Those contracts are represented in EOE-024, Attachment 1, and will reference OCC-044, Attachment 2 CONFIDENTIAL.

There is no feasible manner for the Company to identify all revisions made to each Master Service Agreement over the extended period and scope requested. Updates have been made to the Master Service Agreement templates that serve as the baseline for the Company's contracts. Although numerous modifications were made from 2018 to present, the primary changes were to establish separate master agreements for blue sky work versus ERP work and to more clearly define rates for line crews as part of the Company's continuous improvement efforts.