Date Filed: September 30, 2026

Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Education, Outreach, and Enforcement

Question:

(MS24A-VENDOR-LINE; WIRE GUARDS) Refer to Exhibit ACCT-2 CLP-1, and Confidential Exhibit ACCT-2 CLP-1A-20, pp. 112-118. The Company reported an incremental charge of $58,604 for the Vision Utilities Inc vendor for Wire Guards. Respond to the following:

a. Please provide a description of the work performed including any remediation, date, and location of the work performed by the wire guards during Storm Event MS24A. Include in the response all documentation supporting the work performed.
b. Confirm that the wire guards were not utilized for remediation services (i.e., guarding downed wires). If not confirmed, cite the supporting documents demonstrating the actual services that were rendered.
c. Provide an unlocked Excel spreadsheet that summarizes the total number of wires down guards, the total distance between the mobilization/demobilization location, the hours billed for mobilization, the hours billed for demobilization, the hours billed for standby, the costs applicable to mobilization, the costs applicable to demobilization, and the costs applicable to standby. If response to subsection (a) identifies actual remediation, please also include the details attributed to work.
d. Provide documentation to support the specific efforts performed by the Company to obtain local (in-state) wire down guard crews in lieu of the out-of-state crews employed by Vision Utilities Inc.
e. Please provide the contract and the specific pricing schedule applicable to the MS24A event for the wire guard services. To the extent that the contract includes the standard Exhibit A Pricing Schedule (i.e., the MSA template that contains the Company's standard provisions, including "Standby Rates apply to labor resources only" as referenced in OCC-044, Att. 2 Confidential, p. 6883), please also identify the total amount of equipment that was billed during standby.

Response:

a. & b. Wire Guards procured from Vision Utilities Inc. ("Vision Utilities") were retained solely to perform wire guard functions, as needed. Ultimately, the storm did not materialize as forecasted and Vision Utilities resources were not deployed to the field. Accordingly, no wire guard services were performed in the field during Storm Event MS24A.

c. Please refer to EOE-255, Attachment 1, containing an unlocked Excel spreadsheet providing the requested summary details. Please note that this contingent of wire guards mobilized from New Jersey and traveled to Groton, Connecticut, approximately 246 miles each way from their point of origin.

d. Eversource seeks to secure the most commercially competitive suppliers with the closest available qualified wire down guard resources to support storm response activities. The resource acquisition process begins with outreach to available local and regional resources and expands geographically as necessary to satisfy forecasted staffing requirements, with priority given to qualified suppliers under existing agreements. Resource availability is often impacted by the geographic scope of the weather event and competing demand across affected utilities. Accordingly, Eversource attempts to utilize local resources where available and supplements those resources with regional crews when local availability is insufficient to meet operational needs.

   For MS24A, the Company contacted available resources within the region and expanded its requests as necessary to obtain the required staffing levels. Due to storm-related demand and resource availability constraints, resources from outside Connecticut were utilized to supplement locally available wire down guard personnel.

e. These charges were supported by a standalone purchase order issued as an exception during Storm Event MS24A to address an emergent operational requirement. Therefore, no Master Agreement or Exhibit A was applicable. Please refer to EOE-255, Attachment 2, which includes the Purchase Order and associated Rate Sheet. Together, these documents constitute the applicable agreement, pricing, and terms for the services provided. Pricing was secured prior to issuance of the Purchase Order and included labor service rates only. No material rates were included, and no material charges were supported by the invoice in question.

   The applicable rates were based on hours incurred in accordance with the agreed-upon pricing schedule. Straight Time rates applied for the first 40 hours worked within a week, and Overtime rates applied when an individual exceeded the contractual overtime thresholds. Accordingly, labor charges were determined based on total hours incurred rather than whether personnel were actively deployed or awaiting potential assignment.