Date Filed: September 23, 2026

Witness: David L. Gladey and Jeffrey Richard
Request from: New England Connectivity and Telecommunications Association

Question:

(Make Ready Work & Related Costs) Each year for the past five years, provide the average make-ready work interval (from application to close-out) separately for solely-owned poles and jointly-owned poles.

Response:

The table below provides the average number of days between receipt of a completed application (including payment of applicable application fees) and issuance of the license for power only solely owned poles and jointly owned poles.

	Average Days Application to License	
Year	Soley Owned	Jointly Owned
2021	163	529
2022	185	370
2023	99	229
2024	155	241
2025	110	170

The Company notes that these intervals represent the total elapsed time between receipt of a completed application and issuance of a license, not solely the duration of make ready construction activities. As a result, the reported intervals encompass multiple stages of the pole attachment process, including application review, survey and engineering activities, telecommunication survey and engineering for jointly owned poles, coordination and concurrence among pole owners, make ready billing, receipt of make ready payment by Eversource, Frontier, or both as applicable, make ready construction, and final licensing.

Accordingly, the reported intervals are influenced by numerous factors, many of which are outside of Eversource's control and vary significantly by project.

These factors include, but are not limited to:

- Delays in payment by requesting attachers or other parties
- Delays associated with third party attachers completing required transfer or make ready work
- Coordination requirements among multiple entities on jointly owned pole lines
- Delays in obtaining permits, municipal approvals or traffic control requirements
- Customer driven schedule changes or project modifications
- Contractor availability and scheduling constraints
- Weather events, emergency restoration activities, and other unforeseen field conditions
- Delays associated with obtaining access to private property or rights-of-way
- Disputes regarding responsibility for make ready work or associated costs

Because these and other factors can materially affect the time between application and licensing, without reflecting Eversource's own performance, any calculated average would be skewed and potentially misleading.