Gmail **Cliff Sanden <clifford.sanden@gmail.com>**

Eversource Rates

6 messages

Cliff Sanden <clifford.sanden@gmail.com> 6 mai 2026 à 14:25
À : "Information, Pura" <pura.information@ct.gov>

Dear PURA,

I am writing to formally complain regarding the magnitude, structure, and presentation of charges appearing on my recent Eversource electric bill.

My bill for 293 kWh totaled approximately $94, implying an all-in delivered rate of roughly $0.32/kWh, despite an advertised supply rate of approximately $0.1264/kWh.

I understand the distinction between supply, transmission, distribution, riders, public benefits charges, and other recovery mechanisms included in utility bills. My concern is not bill mechanics. It is the extraordinarily high aggregate delivered cost being imposed on Connecticut consumers, the policy and capital allocation decisions driving that cost, and the lack of transparent presentation of effective all-in electricity pricing.

I respectfully request the following:

1. Review of Supply Procurement Practices

The current supply rate remains extraordinarily high relative to underlying domestic energy input costs, particularly given the Northeast's proximity to major Appalachian natural gas production.

Even after accounting for generation inefficiencies, reserve margins, transmission losses, and capital recovery, current residential electricity pricing appears materially disconnected from underlying fuel economics.

PURA should examine whether Connecticut consumers are bearing materially elevated electricity costs due to:

- overreliance on intermittent generation integration (solar, wind, battery) which has...
- associated balancing and peaker generation requirements, including LNG and fuel oil-backed dispatch,
- constrained pipeline natural gas access into the Northeast,
- and procurement decisions that insufficiently prioritize lowest delivered customer cost.

PURA and Connecticut utilities should also more aggressively support expansion of pipeline natural gas access from Appalachian producing regions into the Northeast. Consumers should not bear indefinitely elevated electricity costs caused by artificial infrastructure constraints and dependence on higher-cost marginal fuels.

2. Review of Distribution Charges and Rate Base Growth

My delivered electricity cost has remained near $0.32/kWh after inclusion of delivery charges, riders, capital recovery mechanisms, and related surcharges.

I request review of:

- growth in Eversource's regulated rate base,
- anticipated versus actual capital expenditures,
- cost overruns,
- vegetation management spending,
- storm response expenditures,
- and the measurable reliability outcomes associated with those expenditures.

PURA should also examine whether selective undergrounding of lines in key corridors may provide superior long-term economics and resiliency relative to ongoing maintenance and restoration spending.

Capital expenditures should be tightly linked to measurable operational improvements and subject to strong scrutiny regarding necessity, efficiency, and customer value.

3. Consumer Transparency

Current residential bill presentation is unnecessarily opaque.

The prominently advertised supply rate is economically non-representative of the actual delivered residential electricity price ultimately paid by consumers once delivery charges, riders, public benefits charges, and other recovery mechanisms are included.

PURA should require utilities to prominently disclose an estimated “all-in effective rate” expressed in $/kWh inclusive of all major recurring charges. While not every component scales perfectly with usage, a blended methodology would materially improve transparency and consumer understanding.

I also request greater transparency regarding:

- recoverable capital included in rate base,
- authorized returns on equity,
- cost allocation methodology,
- and the primary drivers of rider increases.

I have previously requested additional detail from Eversource regarding these calculations but did not receive a substantive explanation. My bill is attached for reference. While I appreciate the summary graphics included in the bill, the detailed charge presentation remains difficult for an ordinary consumer to meaningfully interpret or independently validate.

PURA’s mandate includes ensuring Connecticut utilities provide affordable utility service. CT electricity rates are approaching economic oppressiveness.

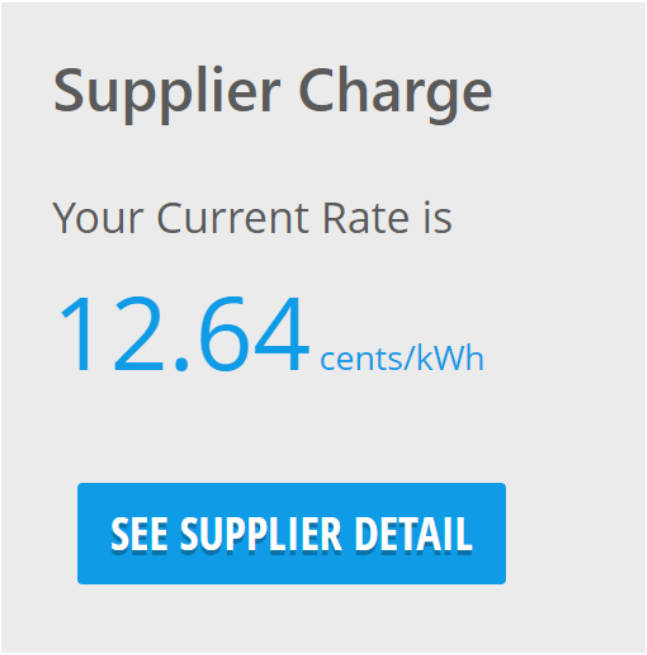
This is no longer merely a household affordability issue. It is a statewide economic competitiveness issue affecting disposable income, business operating costs, industrial activity, and Connecticut’s attractiveness for future investment.

Consumers deserve transparent pricing, disciplined capital allocation, and aggressive pressure toward lower delivered electricity costs.

Thank you for your time and consideration. I would appreciate review of this complaint and any response from PURA or Eversource regarding these concerns.

Kind regards,

Cliff Sanden
203-564-6062



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Cliff Sanden <clifford.sanden@gmail.com> 6 mai 2026 à 21:32
À : "Information, Pura" <pura.information@ct.gov>

Dear PURA,

In addition to the message below, sent earlier this afternoon, I would like to request that all incremental Data Center demand pays for incremental capital expenditures and recovery via a unique rate. In no way should Data Center be able to get a "free ride" on a system built for an existing residential, commercial, and industrial base which is already very costly to operate.

Thank you for including this in my correspondence.

Kind Regards,
Cliff Sanden
[Texte des messages précédents masqué]

Information, Pura <Pura.Information@ct.gov> 7 mai 2026 à 07:41
À : Cliff Sanden <clifford.sanden@gmail.com>

Thank you for your email. It has been documented. At this time, there is no Eversource rate case before PURA. To stay updated, please check our Rates webpage to follow along to see when Eversource comes in for their next rate case. You will then be given the opportunity to File a Public Comment once the docket number is created.

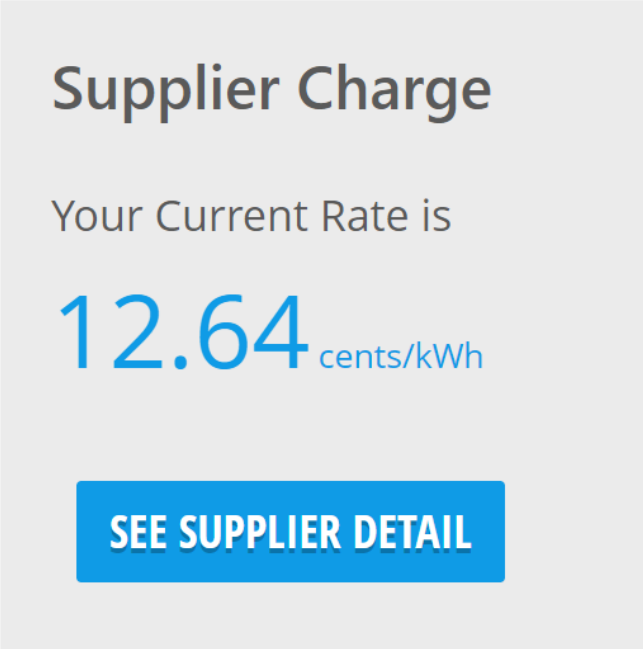
Thank you.

From: Cliff Sanden <clifford.sanden@gmail.com>
Sent: Wednesday, May 6, 2026 10:33 PM
To: Information, Pura <Pura.Information@ct.gov>
Subject: Re: Eversource Rates

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

[Texte des messages précédents masqué]
[Texte des messages précédents masqué]

Cliff Sanden
203-564-6062



Cliff Sanden <clifford.sanden@gmail.com> 14 mai 2026 à 07:43
À : "Information, Pura" <Pura.Information@ct.gov>

Dear Pura,

Is there a way to be added to an email list to be reminded about this? As a consumer, if I have to follow up, I am less likely to do so, reducing the amount of ratepayer input.

Between the next rate case, what inspection activities can PURA conduct to ensure that capital execution is on track. If Eversource overspends, it would be more effective to find this out mid-way through capital program and not at the end. Eversource is incentivized to increase capital deployment and their associated returns, and I pay the price.

Thank you for your support.

Regards,
Cliff

203-564-6062
[Texte des messages précédents masqué]

Information, Pura <Pura.Information@ct.gov> 14 mai 2026 à 08:00
À : Cliff Sanden <clifford.sanden@gmail.com>

Good morning,

Our office does not have a notification system other than the Quarterly Newsletter if a matter does not have a docket number. Once the company files their application for a rate case, the public would be notified via a customer notification from the company and (more than likely) from the news. Once the docket number is known, you could then sign yourself up for Public Notifications.

Other than those options, we do not have any other at this time as the company is not currently before the Authority.

[Texte des messages précédents masqué]

Cliff Sanden <clifford.sanden@gmail.com> 14 mai 2026 à 08:21
À : "Information, Pura" <Pura.Information@ct.gov>

Dear PURA,

Thank you for your reply. As I read your mission statement and follow the money, I respectfully request some way to be inclusive to ratepayers and encourage their input. Electricity rates are absolutely absurd in CT vs. other states, and ratepayer involvement, putting pressure on Eversource to be discipline and innovate, is key to controlling these costs which make electricity burdensome if not unaffordable.

Would you mind escalating this to ensure that there is a more effective notification system deployed?
Also, in my previous email I had asked about mid-cycle reviews of Eversource performance and activities. I am here to support and help in any way. Perhaps Eversource would be interested collaborative and voluntary reporting - how can I help facilitate this?

Thank you for your support.

Kind Regards,
Cliff Sanden
+1-203-564-6062
[Texte des messages précédents masqué]