Date Filed: August 11, 2026

Witness: Christopher Leigh
Request from: Office of Consumer Counsel

Question:

(Cybersecurity) Once Eversource gives customer data to a third party, does it conduct any regularly occurring follow up or diligence to ensure that, over time, data management standards are upheld? If yes, please provide all written policies and procedures that govern.

Response:

The Company has a process to re-review vendors based on risk. Please refer to OCC-129, Attachment 3 CONFIDENTIAL, for the IT Vendor Risk Management Evaluation Process.