		Matching Payment Program (MPP)*				Flexible Payment Arrangement (FPA)				Not on a Payment Arrangement**								
Month / Year	LIDR Tier	(a) Number of customers that failed to make any payment that month	(b) MPP - Number of customers who made a partial payment of the monthly required payment	(c) MPP - Mean % of the monthly required payment made	(c) MPP - Median % of the monthly required payment made	(d) MPP - Number of customers that made full payment of the required monthly amount	(b) FPA - Number of customers who made a partial payment of the monthly required payment	(c) FPA - Mean % of the monthly required payment made	(c) FPA - Median % of the monthly required payment made	(d) FPA - Number of customers that made full payment of the required monthly amount	(b) Not on FPA or MPP - Number of customers who made a partial payment of the monthly required payment	(c) Not on FPA or MPP - Mean % of the monthly required payment made	(c) Not on FPA or MPP - Median % of the monthly required payment made	(d) Not on FPA or MPP - Number of customers that made full payment of the required monthly amount	(e) Total arrearages at the beginning of the month	(e) Total arrearages at the end of the month	(f) Number of customers on MPP	(g) Number of customers on a Flexible Payment Arrangement	(h) Number of customers who had service terminated
Jul-25	Tier 1	6,811	225	66%	68%	1,441	120	46%	45%	893	2,846	50%	50%	13,874	$20,256,099	$19,874,175	4,389	1,489	212
Jul-25	Tier 2	10,219	164	61%	64%	1,343	125	38%	41%	924	5,249	51%	50%	30,222	$25,053,233	$24,866,122	4,396	1,607	290
Jul-25	Tier 3	17,429	373	63%	64%	2,680	307	36%	30%	1,847	6,310	49%	50%	22,042	$62,738,955	$62,700,333	9,483	3,926	611
Jul-25	Tier 4	121	15	57%	65%	31	6	24%	14%	12	45	45%	41%	142	$638,106	$633,937	113	27	0
Jul-25	Tier 5	18,898	843	61%	63%	6,564	352	40%	38%	2,140	5,928	47%	50%	30,331	$82,014,812	$80,429,690	17,256	4,007	532
Aug-25	Tier 1	5,200	165	61%	57%	1,475	100	50%	50%	858	2,471	51%	51%	11,590	$16,395,160	$16,942,012	3,604	1,420	156
Aug-25	Tier 2	10,882	217	62%	64%	1,750	114	47%	49%	1,253	5,630	54%	53%	31,216	$25,579,597	$26,817,343	4,745	2,106	336
Aug-25	Tier 3	17,298	452	64%	68%	3,455	322	43%	47%	2,616	7,032	51%	51%	22,786	$64,152,114	$66,921,986	10,146	4,762	662
Aug-25	Tier 4	227	17	71%	79%	66	5	45%	41%	28	62	37%	34%	188	$1,250,219	$1,241,218	218	54	5
Aug-25	Tier 5	17,898	770	62%	63%	7,027	339	44%	46%	2,422	5,969	49%	50%	29,944	$78,606,858	$79,084,626	16,698	4,334	533
Sep-25	Tier 1	5,140	146	60%	56%	1,188	118	48%	50%	919	2,098	53%	55%	11,091	$16,360,401	$16,401,388	3,434	1,520	144
Sep-25	Tier 2	11,379	218	61%	66%	1,471	171	45%	48%	1,453	4,939	55%	57%	31,228	$27,100,313	$27,473,051	4,817	2,442	301
Sep-25	Tier 3	17,913	434	62%	65%	2,989	378	43%	42%	2,715	6,054	53%	55%	22,929	$65,001,625	$66,174,275	10,080	5,281	620
Sep-25	Tier 4	292	14	64%	65%	74	4	42%	41%	37	56	46%	49%	278	$1,510,659	$1,435,396	243	76	7
Sep-25	Tier 5	18,449	670	63%	67%	5,727	408	41%	40%	2,618	5,150	49%	51%	29,738	$76,074,799	$75,181,229	15,419	4,724	469
Oct-25	Tier 1	4,878	190	69%	75%	1,323	123	51%	50%	945	1,721	54%	54%	10,748	$16,281,360	$15,653,919	3,236	1,628	77
Oct-25	Tier 2	11,077	242	62%	67%	1,888	176	50%	50%	1,520	4,562	55%	54%	31,473	$27,689,955	$27,243,867	4,775	2,680	162
Oct-25	Tier 3	17,575	453	67%	72%	3,730	349	45%	46%	2,874	5,088	54%	54%	23,219	$64,512,185	$64,114,116	9,649	5,560	322
Oct-25	Tier 4	328	20	58%	56%	117	10	56%	61%	45	61	46%	47%	473	$1,691,448	$1,599,453	297	96	3
Oct-25	Tier 5	16,514	784	64%	71%	6,231	404	45%	48%	2,456	4,004	50%	51%	30,622	$72,262,986	$68,534,348	14,031	4,758	229
Nov-25	Tier 1	4,966	156	64%	69%	1,226	99	55%	50%	701	3,272	53%	51%	9,672	$13,409,419	$12,917,624	3,221	1,436	0
Nov-25	Tier 2	12,400	294	64%	67%	1,790	163	59%	58%	1,236	9,270	54%	51%	29,690	$25,723,819	$25,243,153	5,621	2,575	0
Nov-25	Tier 3	21,002	576	66%	70%	3,400	321	53%	50%	2,228	9,838	52%	50%	22,716	$60,918,946	$60,637,134	10,863	5,226	0
Nov-25	Tier 4	442	21	58%	50%	137	7	56%	62%	37	169	47%	48%	602	$1,787,757	$1,707,953	356	96	0
Nov-25	Tier 5	16,037	602	64%	68%	5,338	273	47%	48%	1,470	8,550	50%	50%	25,802	$58,086,640	$56,010,550	12,600	3,640	0
Dec-25	Tier 1	5,618	112	66%	72%	1,030	56	50%	50%	669	1,776	49%	49%	10,328	$12,444,954	$12,672,825	2,687	1,145	0
Dec-25	Tier 2	14,443	225	61%	63%	1,619	122	56%	59%	1,153	4,894	50%	50%	33,277	$24,599,734	$25,303,667	4,830	2,089	0
Dec-25	Tier 3	25,327	405	63%	67%	3,064	246	55%	50%	2,111	5,861	48%	49%	25,920	$63,244,913	$64,747,264	9,762	4,274	0
Dec-25	Tier 4	598	22	51%	51%	145	5	60%	56%	40	147	41%	39%	828	$1,862,660	$1,920,219	376	88	0
Dec-25	Tier 5	17,646	464	64%	67%	4,346	170	55%	50%	1,218	4,102	45%	47%	25,776	$52,157,760	$52,696,531	10,500	2,520	0
Jan-26	Tier 1	5,699	105	65%	69%	861	55	56%	59%	639	2,344	47%	47%	10,211	$14,472,561	$15,524,463	3,065	931	0
Jan-26	Tier 2	14,402	192	63%	63%	1,412	103	58%	60%	1,087	5,964	49%	50%	33,593	$28,247,139	$30,425,210	5,755	1,700	0
Jan-26	Tier 3	26,062	363	64%	64%	2,723	188	54%	51%	2,040	7,286	46%	48%	26,623	$73,995,054	$78,250,379	11,267	3,315	0
Jan-26	Tier 4	795	17	63%	70%	154	5	76%	80%	41	256	38%	34%	938	$2,361,234	$2,557,783	471	74	0
Jan-26	Tier 5	17,279	383	67%	70%	3,679	115	49%	50%	1,147	5,484	43%	43%	24,137	$57,890,888	$60,769,496	9,729	1,825	0
Feb-26	Tier 1	5,202	136	64%	63%	998	43	51%	50%	695	3,213	45%	47%	10,219	$15,309,711	$16,917,749	2,739	979	0
Feb-26	Tier 2	12,711	253	63%	66%	1,683	90	68%	70%	1,136	8,522	48%	49%	33,273	$29,499,408	$32,718,844	4,972	1,634	0
Feb-26	Tier 3	23,640	441	62%	64%	2,977	163	60%	57%	2,043	10,347	45%	48%	26,797	$75,384,893	$81,265,925	9,518	3,115	0
Feb-26	Tier 4	853	25	62%	62%	219	7	54%	50%	58	478	35%	30%	1,091	$3,095,990	$3,451,546	502	89	0
Feb-26	Tier 5	14,862	401	68%	73%	3,704	70	60%	55%	1,128	7,547	41%	40%	21,980	$55,919,197	$59,918,563	8,145	1,653	0
Mar-26	Tier 1	5,681	140	68%	69%	1,100	68	63%	57%	810	2,742	44%	46%	10,889	$17,723,250	$19,329,005	2,591	1,093	0
Mar-26	Tier 2	14,477	233	67%	70%	1,726	91	58%	59%	1,345	6,771	46%	49%	33,815	$33,411,751	$36,453,651	4,598	1,798	0
Mar-26	Tier 3	25,215	413	68%	73%	3,120	168	59%	58%	2,473	8,888	44%	47%	27,417	$82,670,634	$88,367,765	8,605	3,294	0
Mar-26	Tier 4	1,148	16	56%	54%	234	11	61%	55%	92	457	34%	29%	1,190	$3,878,555	$4,136,038	535	131	0
Mar-26	Tier 5	15,083	335	66%	73%	3,505	103	53%	50%	1,301	5,569	39%	38%	21,164	$57,110,843	$60,343,733	7,180	1,741	0
Apr-26	Tier 1	5,434	120	67%	70%	875	57	60%	58%	880	2,848	38%	38%	10,487	$19,477,639	$20,024,983	2,547	1,209	0
Apr-26	Tier 2	13,759	202	65%	68%	1,463	96	58%	54%	1,546	7,499	41%	43%	34,460	$37,705,104	$38,817,207	4,423	2,093	0
Apr-26	Tier 3	24,252	380	65%	67%	2,476	214	60%	60%	2,829	11,029	35%	33%	27,500	$93,288,162	$96,352,649	8,529	3,934	0
Apr-26	Tier 4	1,030	24	61%	63%	214	9	62%	61%	150	583	29%	22%	1,634	$4,789,187	$4,447,350	578	205	0
Apr-26	Tier 5	12,983	298	68%	74%	2,779	97	53%	50%	1,518	6,110	34%	29%	21,248	$59,436,330	$59,313,660	6,752	2,025	0
May-26	Tier 1	4,662	133	63%	69%	1,246	86	60%	55%	1,262	2,339	46%	50%	10,312	$19,226,493	$19,449,079	2,844	1,718	165
May-26	Tier 2	12,985	203	66%	69%	2,007	178	47%	50%	2,484	6,822	48%	50%	34,368	$38,633,741	$39,191,611	5,234	3,303	320
May-26	Tier 3	21,531	461	63%	66%	3,610	346	45%	50%	5,231	8,798	45%	49%	27,441	$93,706,206	$94,749,373	10,295	6,979	895
May-26	Tier 4	1,104	32	64%	70%	312	27	34%	27%	288	506	37%	34%	1,738	$5,044,070	$5,036,209	772	403	42
May-26	Tier 5	11,744	360	67%	71%	3,351	204	44%	50%	2,659	4,768	43%	46%	20,806	$57,073,032	$57,271,667	7,668	3,511	367
Jun-26	Tier 1	4,476	130	66%	70%	1,477	143	53%	50%	1,155	1,991	48%	49%	10,515	$18,305,175	$17,718,680	3,219	1,838	158
Jun-26	Tier 2	12,851	247	66%	72%	2,497	268	50%	50%	2,469	6,346	51%	50%	35,401	$39,465,010	$38,280,549	5,836	3,876	369
Jun-26	Tier 3	21,868	449	65%	68%	4,594	557	47%	50%	4,688	8,006	48%	49%	28,352	$93,507,258	$91,852,474	11,605	8,140	875
Jun-26	Tier 4	1,126	33	65%	71%	409	43	45%	46%	300	429	43%	43%	1,920	$5,438,192	$5,184,507	903	500	36
Jun-26	Tier 5	10,973	333	66%	69%	3,753	323	49%	50%	2,263	3,940	46%	48%	21,067	$54,676,960	$53,269,526	7,026	3,857	349
Jul-26	Tier 1	4,735	143	64%	66%	1,264	134	51%	50%	1,068	1,849	51%	50%	10,211	$16,834,919	$16,083,016	3,406	1,762	95
Jul-26	Tier 2	13,452	267	63%	67%	2,257	247	49%	50%	2,536	5,792	52%	50%	35,985	$37,633,798	$36,324,145	6,568	4,005	312
Jul-26	Tier 3	23,821	436	65%	67%	4,239	575	48%	50%	4,620	7,719	50%	50%	28,648	$91,715,559	$90,202,085	13,342	8,530	573
Jul-26	Tier 4	1,243	45	61%	61%	400	45	45%	50%	283	357	46%	47%	2,013	$5,672,684	$5,253,257	1,073	522	31
Jul-26	Tier 5	11,482	323	66%	71%	3,547	301	49%	50%	2,143	3,615	48%	50%	20,857	$52,490,870	$50,941,193	8,556	3,840	239

** Excludes customers who made a payment during the month, but were not enrolled on MPP for the full month. These customers are separated into their own sub-category in the Company's response to OCC-453.*
*** For customers without an active FPA or MPP during the month, the monthly required payment is the full account balance on their monthly statement.*