Date Filed: October 19, 2026

Witness: Mark P. Baldwin, Leanne M. Landry and John G. Griffin
Request from: Office of Consumer Counsel

Question:

(MS24E) Please refer to the Response to OCC-713. Is the Company stating in this response that it could not secure double hotel rooms for the invoices in question? If so, please provide evidence thereof.

Response:

In preparation for this response, the Company confirmed with the Hampton by Hilton, as referenced in the Company's response to OCC-713[i], p. 129, that the reservations were made through the hotel's online booking system. At the time the reservations were made, D&D Power did not indicate that multiple occupants would be assigned to the rooms. The Hampton by Hilton further confirmed that the rooms provided to the contractor were double-occupancy rooms.

Additionally, the Company confirmed with the Holiday Inn Express Hartford South, as referenced in OCC-713, p. 157, that rooms with double beds were not available at the time the reservations were booked. As a result, the contractor could not be accommodated in double-bed rooms due to the hotel's room availability limitations at the time of booking.

Based on the information provided by both hotels, the lodging accommodations were secured based on the room inventory available at the time of reservation and the occupancy information supplied during the booking process.

Prior Referenced Response:

[i] OCC-713 Question:

(MS24E) Please refer to Exhibit ACCT-2 (CLP-5A-02) (MS24E), p. 129-144, 157-158. Many of the hotel receipts indicate one adult/guest in the room. Please provide the Company's policy and/or contractual provision with these vendors indicating the provision of individual hotel rooms.

OCC-713 Response:

Referring to Exhibit ACCT-2 (CLP-5A-02) (MS24E), Outside Contractors-Vendors, Line 114, vendor D&D Power LLC, invoice total amount of $324,466.

During storm restoration events, the Company initially utilizes hotels with which it maintains contractual lodging agreements and works to secure all available accommodations within those facilities. When sufficient lodging cannot be obtained through these contracted vendors, the Company will secure accommodations at other available hotels within the affected area to ensure personnel have adequate lodging during the event.

Consistent with past practice, the Company generally requests separate hotel rooms for supervisory personnel, separate accommodations for female employees, and double occupancy arrangements for line crews where practical. However, room availability and hotel capacity constraints are often beyond the Company's control, particularly during widespread storm events when lodging demand is elevated. As a result, hotels may be unable to accommodate all rooming preferences requested by the Company.

In circumstances where double occupancy or other preferred lodging arrangements cannot be accommodated, the Company is responsible for the cost of any room assigned by the hotel to an employee at the time of check-in. The Company's primary objective is to ensure that all personnel responding to the storm event are provided with suitable accommodation and the opportunity to obtain adequate rest between shifts.

Providing lodging to restoration personnel is a necessary component of the Company's storm response efforts, as it enables employees to receive proper rest and safely return to work for their subsequent assignments.