From: Heidi Waldkirch <hwaldkirch@gmail.com>
Sent: Friday, October 30, 2026 12:16 PM
To: Pura.ExecutiveSecretary <Pura.ExecutiveSecretary@ct.gov>
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50% increase in local delivery costs???? No

Even if local services had been maintained over time, that increase is STILL egregious. Have response times during outages improved by 50%? Not in my experience.

How about the tree trimming service to clear branches on over-hanging wires? Gone

The cost of switching to electric-based service from oil heat makes that decision easy… it's a no-go.

And NO carrying cost for payments previously made. A responsible business doesn't let these accumulate for years hoping customers will forget.

H Waldkirch
Danbury CT