Date Filed: October 19, 2026

Witness: Jared A. Lawrence and Timothy W. McGrath
Request from: Office of Consumer Counsel

Question:

(FRAUDULENT ACCOUNTS) Please refer to the Response to EOE-71. If someone opens an account via Eversource.com and enters a minor's legitimate name, address, and Social Security Number, will the system prevent the establishment of the account for someone under the age of 18?

Response:

Eversource.com does not allow the opening of an account using a minor's information. If this is attempted, a message is displayed stating you must be 18 years old.