Date Filed: August 13, 2026

Witness: David L. Gladey, Steven Lamontagne, Jeffrey Richard, Leanne M. Landry and Jeffrey D. Turano
Request from: Office of Consumer Counsel

Question:

(Poles) Please provide both the budgeted costs and the actual costs incurred by Eversource for the years: 2021, 2022, 2023, 2024, and 2025 for the following pole-related incidences:

a. Make-ready;
b. Processing new attachment applications in the communications gain;
c. Engineering for new attachments in the communications gain;
d. Pole inspections following a new attachment in the communications gain;
e. Double pole transfers, removals and related work;
f. Generating bills to attachers;
g. Sending bills to attachers;
h. Collections of unpaid revenue of amounts billed to attachers;
i. Any other pole-related costs (please describe each cost).

Response:

(a) and (c). Make Ready budgets vs actuals for 2021-2025:
The budget and actual costs for make ready and associated engineering costs are shown in the table below. Engineering costs are not separated from the total costs as the time to perform engineering is not tracked separately by work order.

Year	Actuals	Budget
2021	$17,692,838	$8,507,864
2022	$2,373,080	$33,497,857
2023	$7,162,284	$6,900,000
2024	$4,666,955	$9,550,000
2025	$3,783,590	$10,600,000

(b) Processing new attachments:
The Single Pole Administration ("SPA") organization is responsible for a variety of tasks related to the review, processing, and tracking of applications. The SPA organization does not track budgeted or actuals costs based on time and expenses incurred separately between all tasks.

(d) Post-construction audits for new attachments in communication gain are not an activity that Eversource conducts. Frontier/Verizon may conduct post-construction audits since they are the ILEC and manage the communication space.

(e) Double Pole Transfers, Removals and Related Work:

Year	Actuals	Budget
2021	$5,317,349	$2,300,000
2022	$2,995,322	$5,000,000
2023	$5,551,453	$4,500,000
2024	$3,328,723	$5,000,000
2025	$3,156,917	$5,000,000

(f), (g), (h), and (i) The Company generates, mails, and monitors all non-utility service billings in a designated department within the Accounting organization, referred to as Sundry Billing team. The Sundry Billing team FTE's and SPA do not track their budgeted or actual costs based on time and expenses incurred to generate bills to attachers, send bills to attachers, or collect unpaid revenue of amounts billed to attachers.