From: shansharai foster
To: Pura.ExecutiveSecretary
Subject: Rate hike question
Date: Tuesday, November 10, 2026 10:50:07 AM

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What improvements is all this money making to delivery and services your providing?

Your CEO made millions in bonuses while people are getting notices because they can't afford all these hikes. People have food and things they need but we are getting higher bills for the same service.

Shansharai