Date Filed: October 06, 2026

Witness: Brendan J. O'Brien, Garrett J. Murray and John G. Griffin
Request from: Office of Consumer Counsel

Question:

Overtime Payroll. Refer to the response to OCC-318. Explain the reason for the increased overtime in 2025 over the prior years.

Response:

The overtime budget was increased in 2025 due to a higher level of actual overtime in 2024. More work is being performed by internal resources as external contractors have been reduced. Additionally, as noted in OCC-049[i], overtime has increased due to the impact of PURA's decision in Docket No. 23-01-39, Investigation into the Response of the Connecticut Light and Power Company d/b/a Eversource Energy to the Accident on January 17, 2023, at 602 Greenwoods Road, Norfolk, CT (August 9, 2023), imposing a 30-minute response deadline for Priority 1 emergency calls. The Company had to increase Response Specialist staffing levels to ensure all shifts were appropriately covered, which necessitated the use of overtime.

Prior Referenced Response:

[i] OCC-049 Question:

(Double Time) For each of the years: 2021, 2022, 2023, 2024, 2025, by year, provide the amount of double time the Company has paid to internal employees.

OCC-049 Response:
Please refer to OCC-049, Attachment 1, for the amount of pay for internal employees at the double straight time premium rate.

Please note that there are two primary factors accounting for the increase in premium pay over the course of this timeframe. First, beginning in 2024, the Company reduced the use of external resources for outage response during non-catastrophic storm events. To support this strategy, Response Specialist Organization ("RSO") and Electric Field Operations ("EFO") personnel are now placed on the storm schedule more frequently, including Sundays and holidays, reducing the need to hire external resources. A parallel decrease in external crew costs occurred in the same years.

Second, is the impact of PURA's decision in Docket No. 23-01-39, Investigation into the Response of the Connecticut Light and Power Company d/b/a Eversource Energy to the Accident on January 17, 2023, at 602 Greenwoods Road, Norfolk, CT (August 9, 2023), imposing a 30-minute response deadline for Priority 1 emergency calls. The Company had to increase Response Specialist staffing levels to ensure all shifts were appropriately covered, which necessitated the use of overtime, including on Sundays and holidays.

Please refer to the response to OCC-043, and OCC-046, for the contractual terms pertaining to internal employees.