Eversource Contractor Storm Daily Time & Work Report Instructions

Purpose. This Eversource Contractor Storm Daily Time & Work Report records details of emergency event time worked and worked performed by contractors. These sheets provide detail work documentation, and a reference for any invoicing.

THIS TIMESHEET IS FOR USE ONLY UPON ARRIVAL ON EVERSOURCE PROPERTY AND SHOULD NOT BE USED FOR TRAVEL TIME FROM HOME BASE AND BACK TO HOME BASE. ONCE CONTRACTOR IS PUT TO WORK THE WORK RATE APPLIES FOR ALL HOURS WORKED (Travel, Standby, Work)

Preparation. The authorized Eversource Representative ensures the Eversource Contractor Storm Daily Time & Work Report is completed and validated. It is signed by the Contractor Representative and submitted to and signed by Eversource Representative daily. Personnel should document time worked, relevant work that occurred and material used.

Distribution. Blank Eversource Contractor Storm Daily Time & Work Report are provided to Contractor Representatives. The reports are submitted by the authorized Eversource Representative to the designated state-specific mailbox end of each day[1].

Notes: Use additional copies as continuation sheets as needed, and indicate pagination as used.

Block #	Block Title	Instructions
1	State work was performed in	Self-Explanatory
2	Date Work Was Performed	Self-Explanatory
3	Storm Work Order	Provided by the Eversource Representative
4	Contractor Name	Self-Explanatory
5	Contractor Address	Self-Explanatory
6	Start Time	Beginning of shift
7	End Time	End of shift
8	Name	Contractor employee name as it appears on roster
9	Classification	e.g., Lineman, Apprentice, etc.
FOR BLOCKS 10, 11 & 12: TIME ENTERED IS PAID AT WORKING RATES HOURS		
10	Travel Time *	Travel time to/from Hotel to Work Reporting Location and mobilizing and demobilizing to Eversource.
11	Standby	Time onsite waiting to be put to work.
12	Work Time	Time performing work (Restoration)
13	Description	Type of equipment or vehicle (e.g., Bucket Truck, Digger, Pickup Truck
14	ID	Equipment number or license plate Number
15	Billable Hours	Hours equipment or vehicle in use
16	Description	Expenses (e.g., meals, tolls) and Material charged back by contractor. **DOES NOT INCLUDE MATERIAL PROVIDED BY EVERSOURCE.**
17	Qty (Quantity)	Cost ($) or Item used (e.g., wire, bolt holder)
18	Unit of Measure	e.g., feet, each **(N/A for expenses)**
19	Total of Hours	Sum of Columns 10, 11 & 12 & 15
20	OMS Event Number	Provided by Eversource Dispatcher
21	Location	Location work performed in – For Line, Tree, or Service
22	Circuit	Circuit being assessed for damage – **FOR DAMAGE ASSESSORS ONLY**
23	Description of Work	e.g., replacement of pole/pole top, transformer, wire)
24	Event Start Time	Dispatch time for event.
25	Event End Time	Time work was completed on the event
26	Contractor Representative	Printed Name of Authorized Contractor Representative
27	Contractor Representative Signature	Enter Approval Signature of Contractor Representative
28	Telephone Number	Phone Number of Authorized Contractor Representative
29	Date	Self-Explanatory
30	Approved by Eversource Representative	Printed Name of the Authorized Eversource Representative
31	Eversource Representee Signature	Enter Approval Signature of Authorized Eversource Representative
32	Date	Self-Explanatory

[1] ct.resourceacquisition@eversource.com, nh.resourceacquisition@eversource.com, ma.resourceacquisition@eversource.com

Eversource Contractor Storm Daily Time & Work Report

EVERSOURCE

1. STATE	2. DATE WORK WAS PERFORMED	3. STORM WORK ORDER

4. CONTRACTOR'S NAME	5. CONTRACTOR'S ADDRESS (NO., STREET, CITY, STATE, ZIP CODE)

	6. START TIME ☐ AM ☐ PM	7. END TIME ☐ AM ☐ PM		

LABOR					EQUIPMENT			EXPENSES & MATERIAL *(Contractor-Supplied Only)*		
8. NAME	9. CLASSIFICATION	BILLABLE HOURS PER DAY			13. DESCRIPTION	14. VEHICLE ID	15. BILLABLE HOURS	16. DESCRIPTION	17. QTY	18. UNIT OF MEASURE
		10. TRAVEL TIME *	11. STANDBY	12. WORK TIME						
19. TOTALS ▶										

WORK DISTRIBUTION

20. OMS EVENT NUMBER	21. LOCATION	22. CIRCUIT	23. DESCRIPTION OF WORK	TRACKED HOURS PER OMS EVENT	
				24. EVENT START TIME	25. EVENT END TIME

26. CONTRACTOR REPRESENTATIVE *(PLEASE PRINT):*	27. CONTRACTOR REPRESENTATIVE SIGNATURE:	28. TELEPHONE NUMBER	29. DATE

30. APPROVED BY EVERSOURCE REPRESENTATIVE *(PLEASE PRINT):*	31. EVERSOURCE REPRESENTATIVE SIGNATURE:	32. DATE

UNK-5008

Rev #2.0, Published 06/2023

Eversource Contractor Storm Daily Time & Work Report

EVERSOURCE

	1. STATE	2. DATE WORK WAS PERFORMED	3. STORM WORK ORDER

4. CONTRACTOR'S NAME	5. CONTRACTOR'S ADDRESS (NO., STREET, CITY, STATE, ZIP CODE)

	6. START TIME ☐ AM ☐ PM	7. END TIME ☐ AM ☐ PM		

LABOR					EQUIPMENT			EXPENSES & MATERIAL *(Contractor-Supplied Only)*		
8. NAME	9. CLASSIFICATION	BILLABLE HOURS PER DAY			13. DESCRIPTION	14. VEHICLE ID	15. BILLABLE HOURS	16. DESCRIPTION	17. QTY	18. UNIT OF MEASURE
		10. TRAVEL TIME *	11. STANDBY	12. WORK TIME						
19. TOTALS ▶		0	0	0			0			

WORK DISTRIBUTION

20. OMS EVENT NUMBER	21. LOCATION	22. CIRCUIT	23. DESCRIPTION OF WORK	TRACKED HOURS PER OMS EVENT	
				24. EVENT START TIME	25. EVENT END TIME

26. CONTRACTOR REPRESENTATIVE *(PLEASE PRINT)*:	27. CONTRACTOR REPRESENTATIVE SIGNATURE:	28. TELEPHONE NUMBER	29. DATE
30. APPROVED BY EVERSOURCE REPRESENTATIVE *(PLEASE PRINT)*:	31. EVERSOURCE REPRESENTATIVE SIGNATURE:		32. DATE

The Connecticut Light and Power Company
d/b/a Eversource Energy
Docket No. 26-05-10
Date Issued September 10, 2026
EOE-173 Attachment 1
Page 3 of 49

Eversource Contractor Storm Mobilization & Demobilization Time Report

EVERSOURCE

1. CONTRACTOR NAME	2. SELECT ACTIVITY (MARK ALL THAT APPLY)		3. DESTINATION STATE
	☐ MOBILIZATION	☐ DEMOBILIZATION	
4. CONTRACTOR ADDRESS (NO., STREET, CITY, STATE, ZIP CODE)			

LABOR				EQUIPMENT			EXPENSES	
		BILLABLE HOURS PER DAY						
5. NAME	6. CLASSIFICATION	7. TRAVEL TIME	8. STANDBY TIME	9. DESCRIPTION	10. ID	11. BILLABLE HOURS	12. DESCRIPTION	13. COST
14. TOTALS ▸		0.00	0.00			0.00		$ -

TRAVEL TIME DISTRIBUTION DETAIL							
				TRACKED TRAVEL HOURS			
15. START LOCATION	16. END LOCATION	17. STANDBY LOCATION	18. DESCRIPTION OF TIME	19. START DATE	20. START TIME	21. END DATE	22. END TIME

23. CONTRACTOR REPRESENTATIVE (PLEASE PRINT)	24. CONTRACTOR REPRESENTATIVE SIGNATURE	25. TELEPHONE NUMBER	26. DATE
27. APPROVED BY EVERSOURCE REPRESENTATIVE (PLEASE PRINT)	**28. EVERSOURCE REPRESENTATIVE SIGNATURE**		**29. DATE**

Signature by Eversource constitutes acknowledgment of receipt of invoice/time sheet; but Eversource reserves the right to further review and audit this document and the associated charges, and seek reimbursement of any amounts that are found to be over-billed or inaccurate.

Rev 1.0, Published 06/2023

Eversource Contractor - Storm Mobilization & Demobilization Time Report Instructions

Purpose. This Eversource Contractor Storm Mobilization & Demobilization Time Report records details of **emergency event mobilization and demobilization work ONLY**. Mobilization and demobilization should represent the time and expenses Contractors incurred: a) prior to transitioning to emergency event work and b) after being released from Eversource service territory. These sheets provide a reference for invoicing.

Distribution. Blank Time Reports and instructions are provided to Contractor representatives by Eversource personnel.

Submission. The Contractor representative must complete, sign, and submit this Time Report to Eversource. The Contractor should submit the Time Report to the designated state-specific mailbox[1] to request the Eversource approval signature, prior to submitting their invoice. The authorized Eversource representative verifies the mobilization/demobilization information and provides their signature. The Contractor must submit the Eversource-approved time report with their invoice for payment.

Notes: Use additional copies as continuation sheets as needed, and indicate pagination as used.

Block #	Block Title	Instructions
1	Contractor Name	Contractor Company name
2	Select Activity	Indicate if report is for mobilization and/or demobilization
3	Destination State	Enter the "report to" state indicated on the hiring email
4	Contractor Address	Contractor Company address
5	Name	Contractor employee name as it appears on roster
6	Classification	e.g., Lineman, Apprentice, etc.
FOR BLOCKS 7, 8, 11 & 13: TIME ENTERED IS PAID AT NOGOTIATED RATE HOURS AND ALLOWED EXPENSES		
7	Travel Time	Travel time to Eversource Service Territory and Travel time from Eversource Service Territory directly back to home base. **DO NOT INCLUDE TIME IF TRAVELED TO ANOTHER EVENT/UTILITY.**
8	Standby Time	Travel Standby Time as defined in your contract
9	Description (Equipment)	Type of equipment or vehicle (e.g., Bucket Truck, Digger, Pickup Truck)
10	ID	Equipment number or license plate number
11	Billable Hours	Number of hours equipment or vehicle was in use
12	Description (Expenses)	Description of expenses (e.g., meals, tolls) charged back by Contractor
13	Cost	Self-Explanatory
14	Total of Hours	Sum of Columns 7, 8, 11 & 13, respectively
15	Start Location	Travel starting point/location
16	End Location	Travel end point/location or last stop for the day
17	Standby Location	Location where the Contractors were on Travel Standby (if applicable)
18	Description of Time	Describe mobilization and/or demobilization activity
19	Start Date	Date travel began
20	Start Time	Time travel began
21	End Date	Date travel ended
22	End Time	Time travel ended
23	Contractor Representative	Printed Name of Authorized Contractor Representative
24	Contractor Representative Signature	Approval Signature of Authorized Contractor Representative
25	Telephone Number	Phone Number of Authorized Contractor Representative
26	Date	Date signed by Authorized Contractor Representative
27	Approved by Eversource Representative	Printed Name of the Authorized Eversource Representative. *NOTE: the Authorized Eversource Representative approves time, NOT the rate(s).*
28	Eversource Representative Signature	Approval Signature of Authorized Eversource Representative
29	Date	Date signed by Authorized Eversource Representative

Signature by Eversource constitutes acknowledgment of receipt of invoice/time sheet; but Eversource reserves the right to further review and audit this document and the associated charges, and seek reimbursement of any amounts that are found to be over-billed or inaccurate.

[1] ct.StormTimeSheets@eversource.com, nh.StormTimeSheets@eversource.com, ma.Storm Time Sheets@eversource.com

Eversource Contractor Storm Mobilization & Demobilization Time Report

EVERSOURCE

1. CONTRACTOR NAME	2. SELECT ACTIVITY (MARK ALL THAT APPLY)		3. DESTINATION STATE
	☐ MOBILIZATION	☐ DEMOBILIZATION	
4. CONTRACTOR ADDRESS (NO., STREET, CITY, STATE, ZIP CODE)			

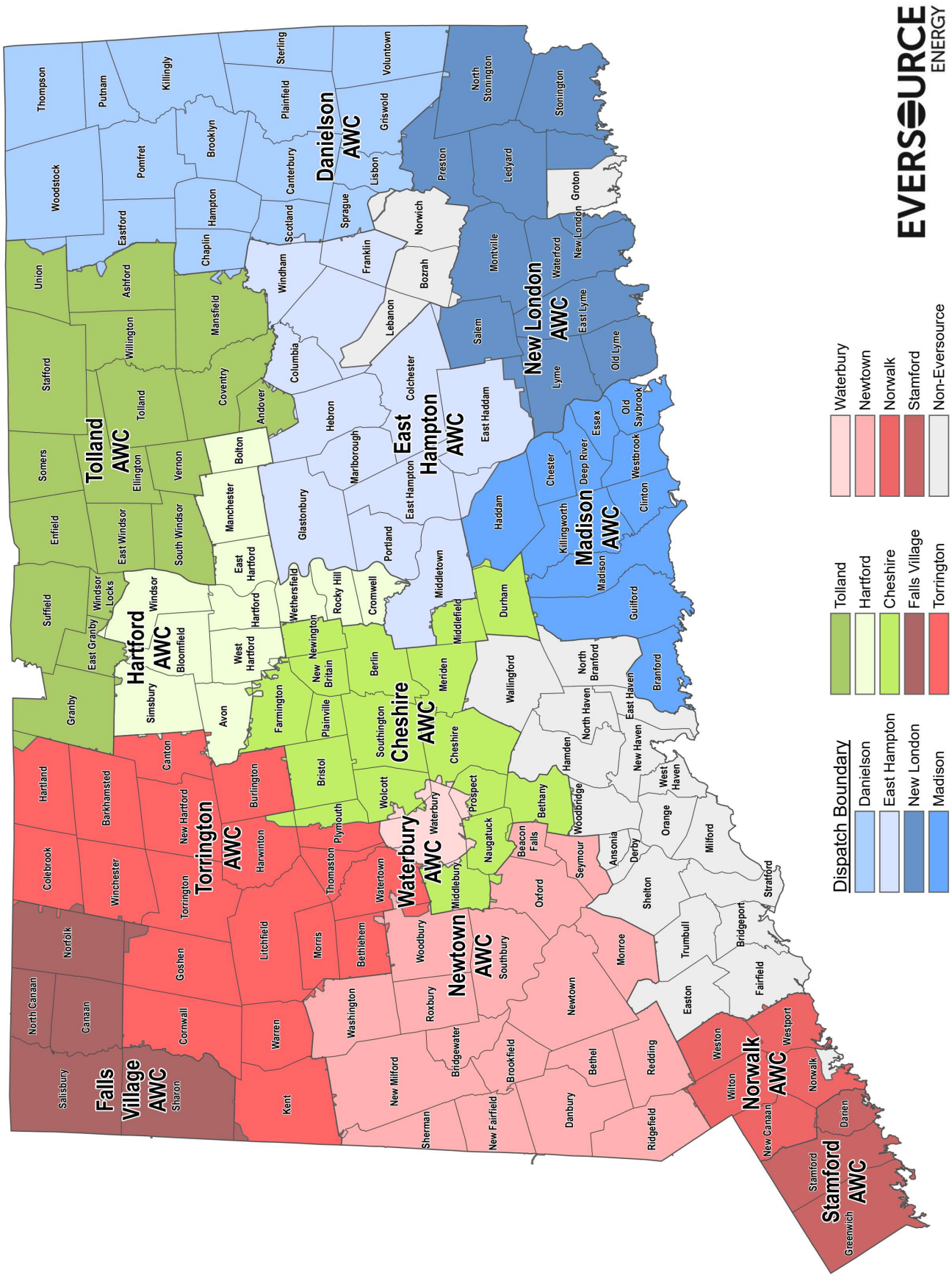
LABOR				EQUIPMENT			EXPENSES	
5. NAME	6. CLASSIFICATION	BILLABLE HOURS PER DAY		9. DESCRIPTION	10. ID	11. BILLABLE HOURS	12. DESCRIPTION	13. COST
		7. TRAVEL TIME	8. STANDBY TIME					
14. TOTALS ▸		0.00	0.00			0.00		$ -

TRAVEL TIME DISTRIBUTION DETAIL							
15. START LOCATION	16. END LOCATION	17. STANDBY LOCATION	18. DESCRIPTION OF TIME	TRACKED TRAVEL HOURS			
				19. START DATE	20. START TIME	21. END DATE	22. END TIME

23. CONTRACTOR REPRESENTATIVE (PLEASE PRINT)	24. CONTRACTOR REPRESENTATIVE SIGNATURE	25. TELEPHONE NUMBER	26. DATE
27. APPROVED BY EVERSOURCE REPRESENTATIVE (PLEASE PRINT)	**28. EVERSOURCE REPRESENTATIVE SIGNATURE**		**29. DATE**

Signature by Eversource constitutes acknowledgment of receipt of invoice/time sheet; but Eversource reserves the right to further review and audit this document and the associated charges, and seek reimbursement of any amounts that are found to be over-billed or inaccurate.

Rev 1.0, Published 06/2023


EVERSOURCE ENERGY
Dispatch Boundary
Danielson
East Hampton
New London
Madison
Tolland
Hartford
Cheshire
Falls Village
Torrington
Waterbury
Newtown
Norwalk
Stamford
Non-Eversource
Danielson AWC
Tolland AWC
East Hampton AWC
New London AWC
Hartford AWC
Madison AWC
Cheshire AWC
Torrington AWC
Waterbury AWC
Newtown AWC
Falls Village AWC
Norwalk AWC
Stamford AWC

EVERSOURCE

Invoice

Company _____
POC _____
Email/Phone number _____
Date _____
Invoice # _____
Contract: _____

Bill To: Eversource Energy
Remit to: _____

WO No.	Date(s)	PO	Location

Description	Travel/Standby	Hrs	Work	Hrs	Sunday/Holiday	Hrs	Labor Total	Equipment Total	Additional Expenses Total	Meals Total	Lodging Total
LABOR											
SAFETY							$0.00				
GENERAL FOREMAN							$0.00				
FOREMAN							$0.00				
LINEMAN							$0.00				
2nd Step Apprentice							$0.00				
3rd Step Apprentice							$0.00				
4th Step Apprentice							$0.00				
5th Step Apprentice							$0.00				
HEAVY EQUIPMENT OPERATOR							$0.00				
DRIVER GROUNDMAN							$0.00				
Eq Oper/Field Mech A							$0.00				
Total: $0,000.00											
EQUIPMENT											
Pickup								$0.00			
Utility Truck								$0.00			
Bucket Truck - 55 and greater								$0.00			
Digger Derrick								$0.00			
Material Trailer								$0.00			
Total: $0,000.00											
Additional Expenses											
$0.00											
MEALS											
$0.00											
LODGING											
$0.00											
Sub Total							$0.00	$0.00	$0.00	$0.00	$0.00
Total								**$0.00**			

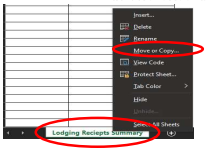
EVERSOURCE

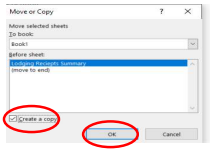
Lodging Receipts

Date of lodging _____

Name/Location _____

Note: Please create a new excel meal reciept for every lodging reciept submitted with your invoice. You can do this by right clicking on the bottom tab that says Lodging Receipts Summary, selecting move or copy and selecting create a copy. You can submit this all in one excel book.





First Name	Last Name

EVERSOURCE

Meal Receipts

Date of Meal _____

Name/Location _____

Meal Type _____

First Name	Last Name

Eversource External Contractor Storm Roster Instructions

Please be sure to fully review the below instructions, along with those provided in your hiring email.

- **A Dx Line Crew must have the following attributes:**
  - At least 1 Lineman and 1 Helper (apprentice, groundmen, etc.)
  - At least 1 bucket truck or digger
  - The ability to work independently (dispatched to individual events)
  - A crew should be the smallest qualified group of individuals (e.g. 1 Lineman and 1 Apprentice)
  - Crew sizes:
    - 2 = Preferred
    - 3 = Acceptable
    - 4+ = Not Acceptable without prior approval
  - Note: Crews are defined in their smallest 2 or 3 person units to support event dispatching
  - Note: Crews will be grouped together for larger trouble spots by Eversource Operations.
- **The crew Supervisor contact information:**
  - Must be the individual such as a Line General Foreman *(if the Crew Type is Contractor Support)* or Working Foreman *(if the Crew Type is Contractor Line)* who is traveling with that group of crews.
  - This person will be responsible for coordinating crew assignments/ events
  - This person will be responsible for providing restoration details/ remarks

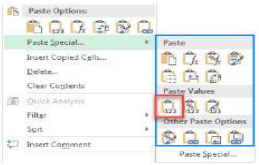
CONTINUED ON NEXT PAGE

- **Eversource notifies each crew member of their lodging information based on the contact information provided in this roster.**
  - **If the crew member's phone number is not correct, they will not receive their lodging information.**
  - If the same phone number and email is used for all crews, that individual will receive all lodging notifications.





- **Every vehicle needs to have a vehicle plate number or some unique ID number listed.**
  - If two members are riding in the same vehicle, only one member of the crew should have the vehicle listed with them. Do not repeat the vehicle with each member.
- ***If* copying and pasting data from a different workbook into the Crew Roster workbook,** then be sure to Paste using either:
  - The Ctrl + v command (on your keyboard), or
  - By manually pasting values only (selecting the box shown in red on the right)





- **Upon completion of the roster, ensure to click the "Validate & Submit" button and follow prompts for addressing errors.**
  - ***When*** that is completed, ***then*** proceed and follow the instructions to submit the roster to Eversource.

EVERSOURCE

CONTRACTOR STORM CREW ROSTER

Version 8.1 / Effective: 11/14/2023

CONTRACTOR COMPANY, CONTACT & TRAVEL INFORMATION -

Contractor Company Name:

Contact Information:

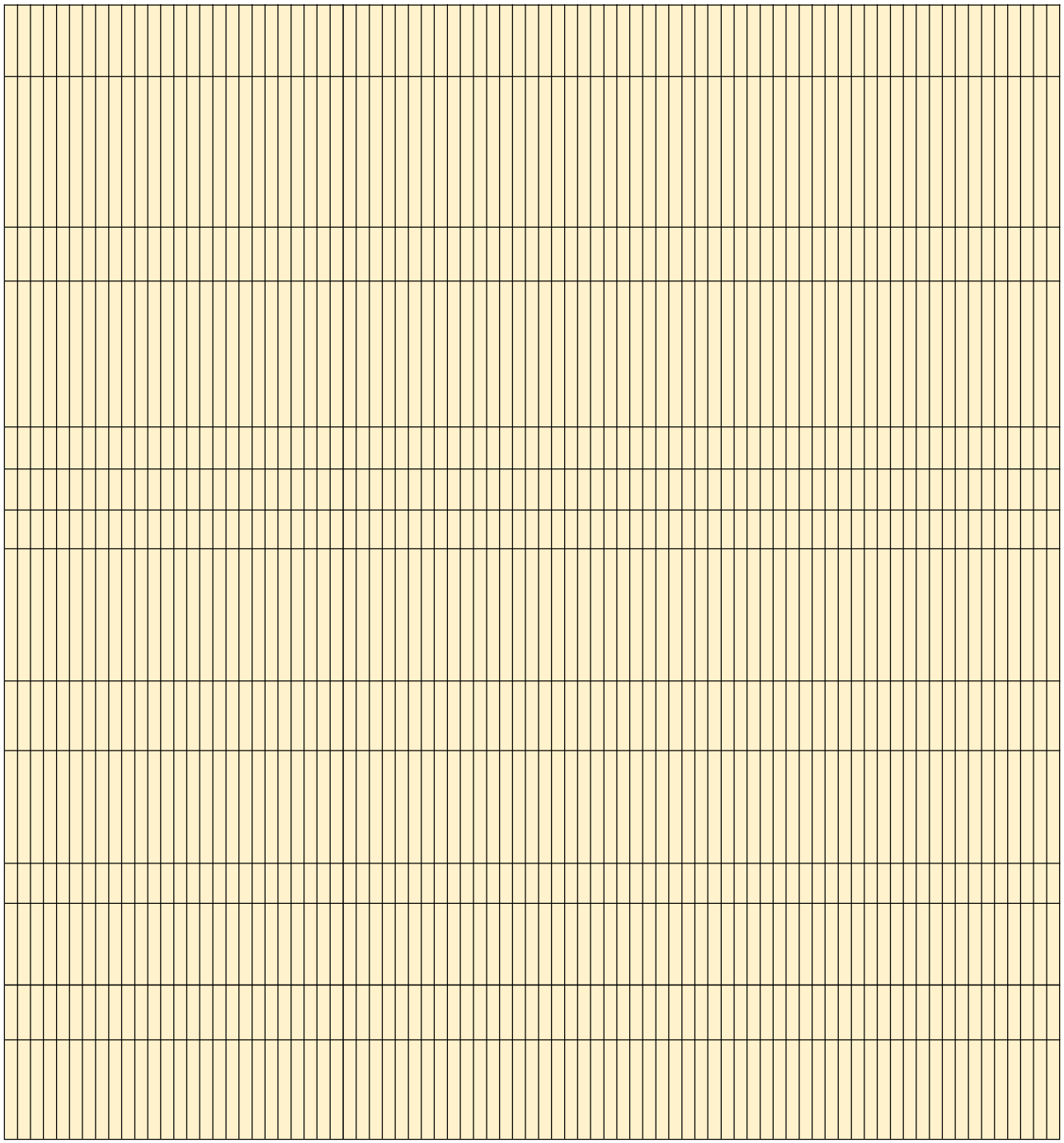
		Contact Name *First Middle Initial Last. May not include symbols or periods. Example: John S Smith Jr*	Phone Number *###-###-####*	Email Address *xxx@xxx.com Must include @ and .*
Company Contact Person:	*Contact supplying resource information and Crew Roster on behalf of the Company. Can be contacted with questions on the Crew Roster.*			
Crew Contact Person:	*Person traveling with the crews that Eversource can contact for crew status.*			
Event Notifications Person:	*Person to receive event-related notifications such as lodging and meals. This may be the same individual as the Crew Contact Person.*			

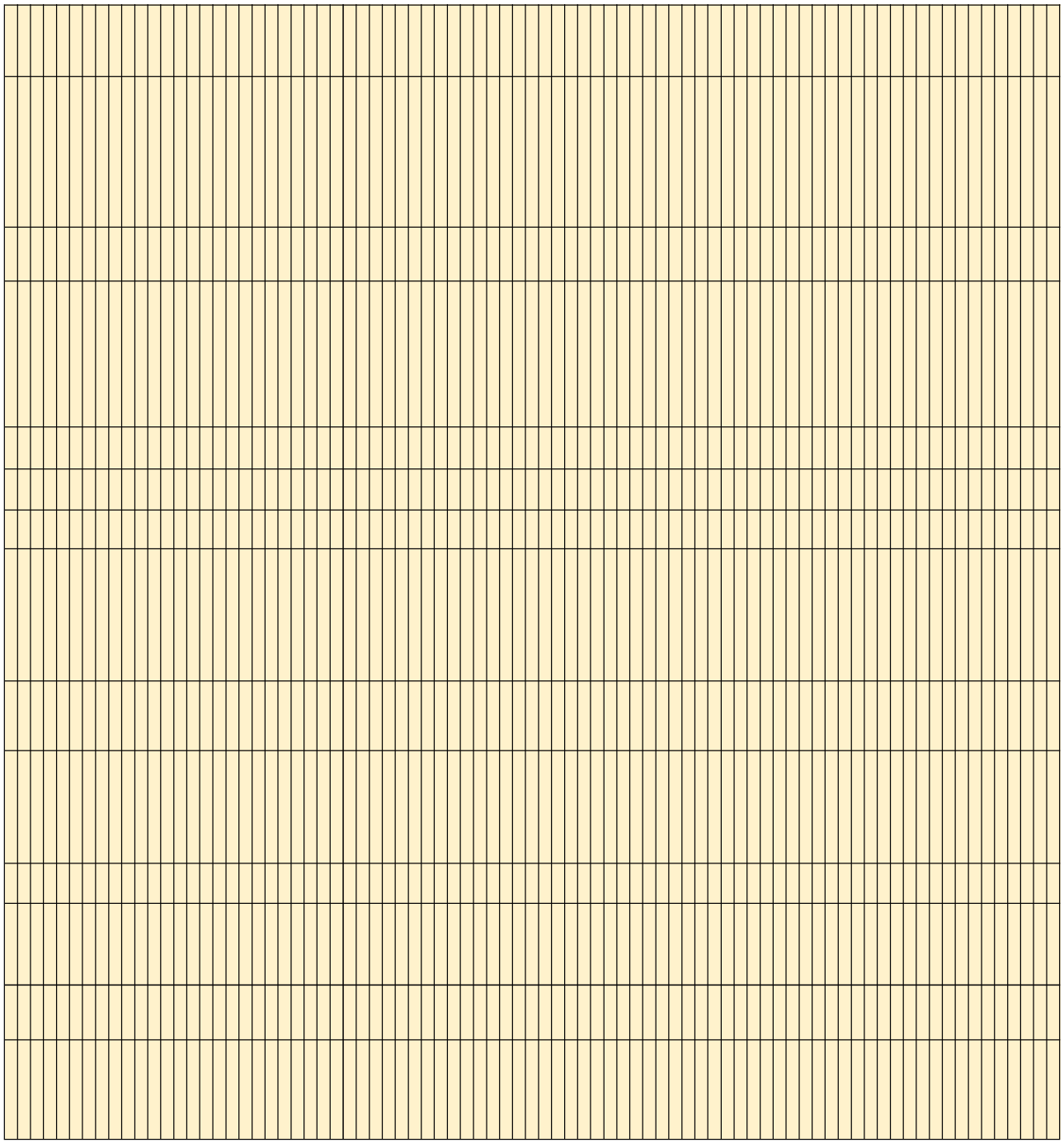
Travel Information:

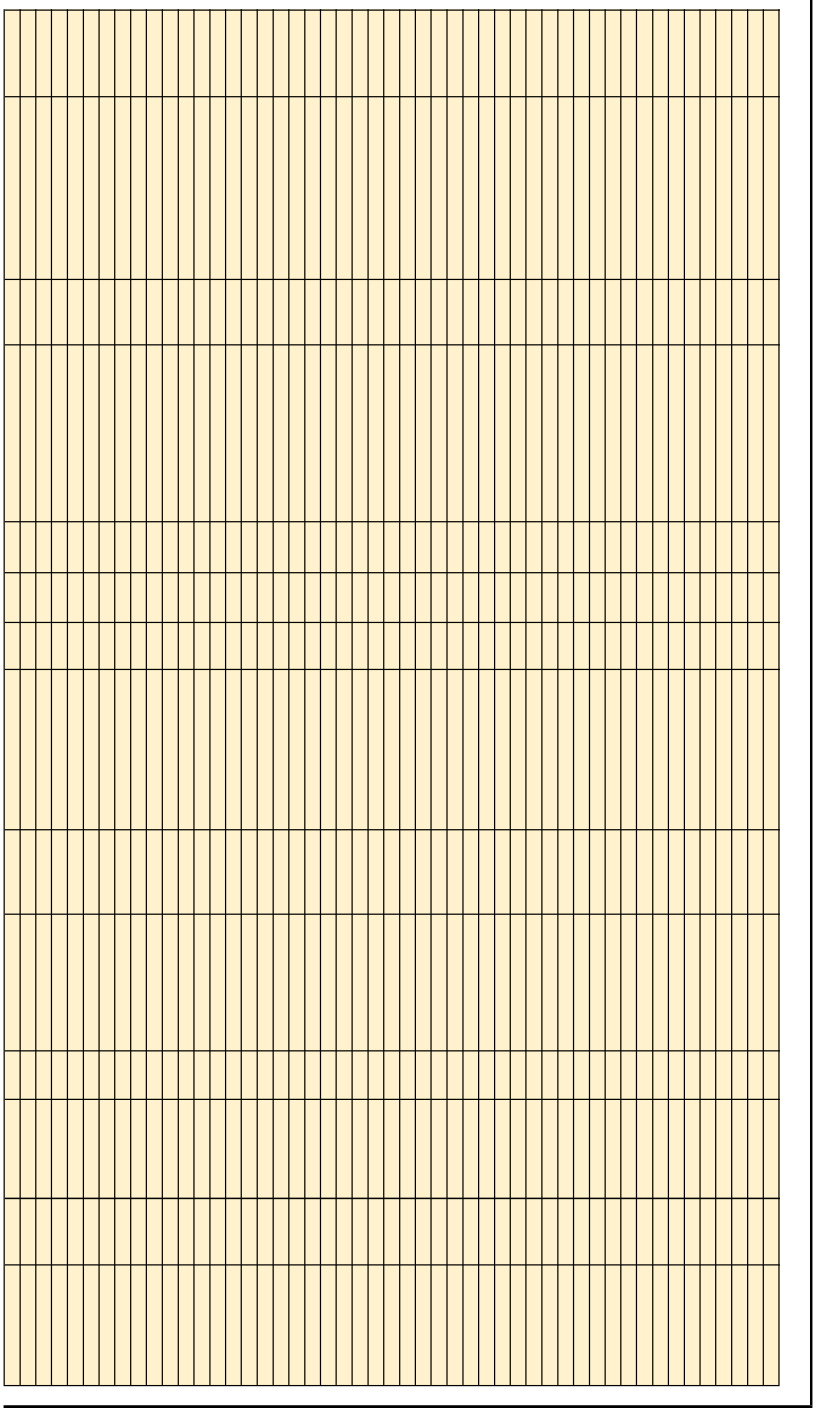
	City	Country	State		Month	Date	Year	Time (Hour:Minute)	AM/PM
Leaving From:				**Estimated Time of Arrival (ETA) Date & Time:**					

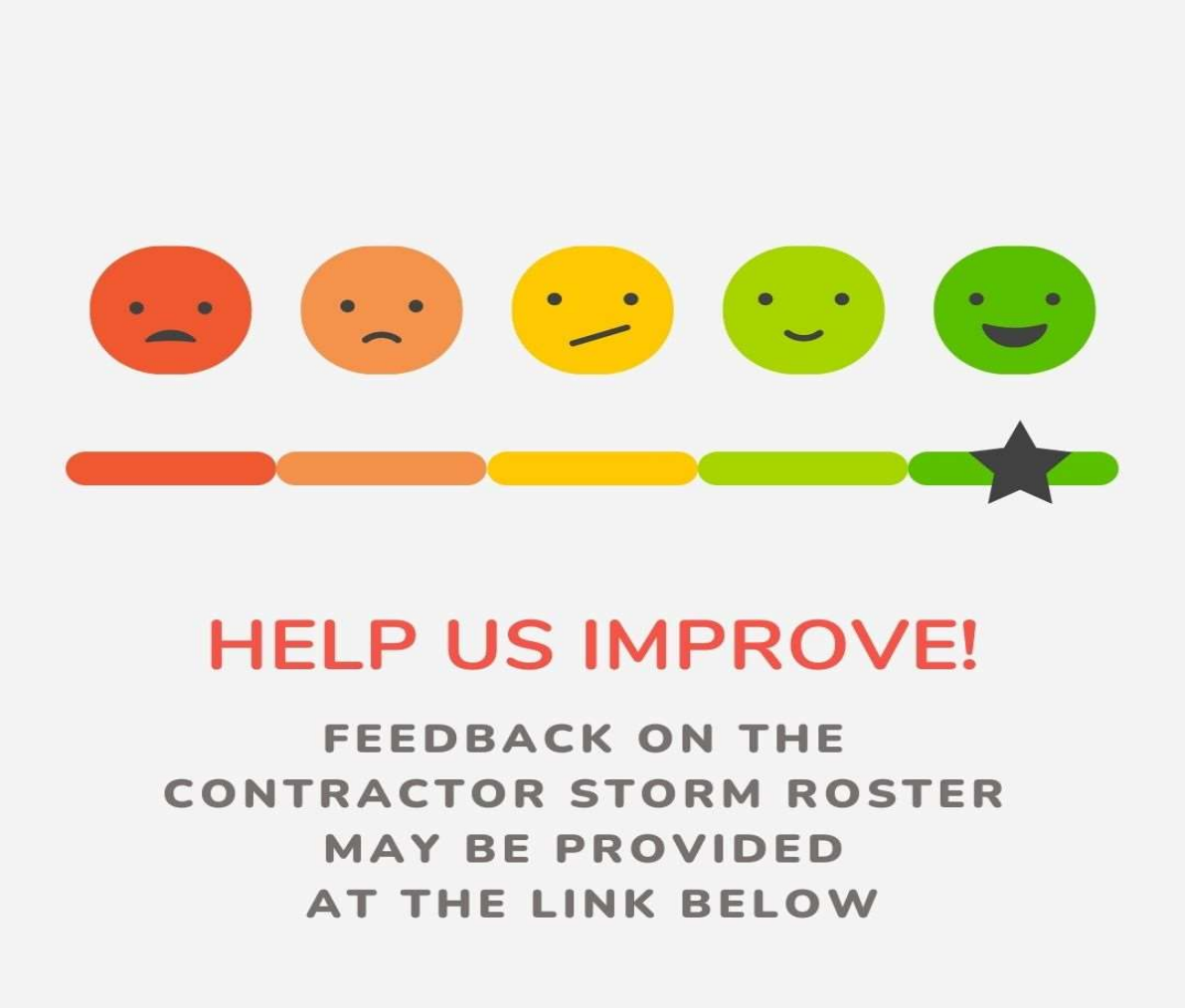
CREW COMPLIMENT DETAILS -

Crew Information		Member Information								Vehicle Information		Supervisor Information	
Crew Type *Select from Drop-Down*	**Crew ID** *Select from Drop Down. S1 series for Support Crews ONLY.*	**First Name** *No Symbols or Periods*	**Middle Initial** *No Periods*	**Last Name** *No Symbols or Periods*	**Phone Number** *###-###-####*	**Member Type** *Select from Drop-Down*	**Lodging Needed** *Select from Drop-Down*	**Lodging Room** *Select from Drop-Down*	**Gender** *Select from Drop-Down*	**Vehicle Type** *Select from Drop-Down*	**Vehicle Plate** *Free Text*	**Supervisor Name** *No Symbols or Periods*	**Supervisor Phone Number** *###-###-####*









https://forms.office.com/r/SB4e2iVGMe

EVERSOURCE

CREW ROSTER

V7.95 ERFC and CG

This is the originally submitted crew roster

Contractor Name

Please pick your name from the dropdown. If your company name is not on the list, please select *** NOT ON THE LIST***

Contractor Contact Information

Contact Type	Contact Role Description	Name (First MI. Last)	Phone (###-###-####)	Email
Company Contact	Contact supplying resources and Crew Roster on behalf of this company. Can be contacted with question.			
Crew Contact	Person traveling with crews that Eversource can contact for crew status.			
Event Notifications	Person to receive event related notifications such as lodging and meals. (This can be the same person for Crew Contact.)			

	City	State		Month	Date	Year	Hour : Minute	AM/PM
Leaving From			ETA (Date & Time)					

Contractor Crew Details

Crew Type		First Name	M	Last Name	Phone Number	Member Type	Lodging Needed	Lodging Room	Gender	Vehicle Type	Vehicle Plate	Supervisor Name	Supervisor Phone Number
Contractor Support						ERFC							
Contractor Support						Crew Guide							

The Connecticut Light and Power Company
d/b/a Eversource Energy
Docket No. 26-05-10
Date Issued September 10, 2026
EOE-173 Attachment 1
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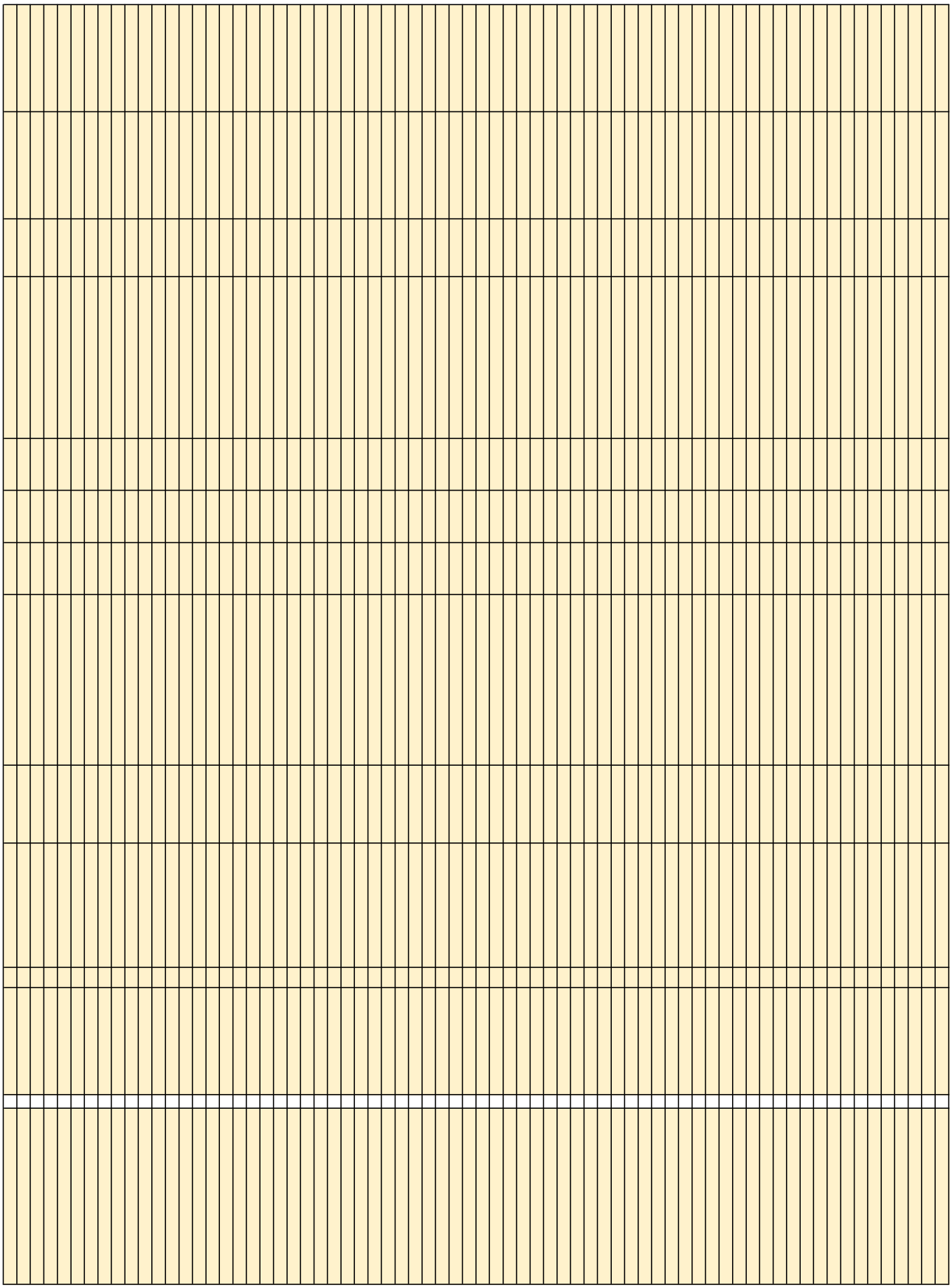
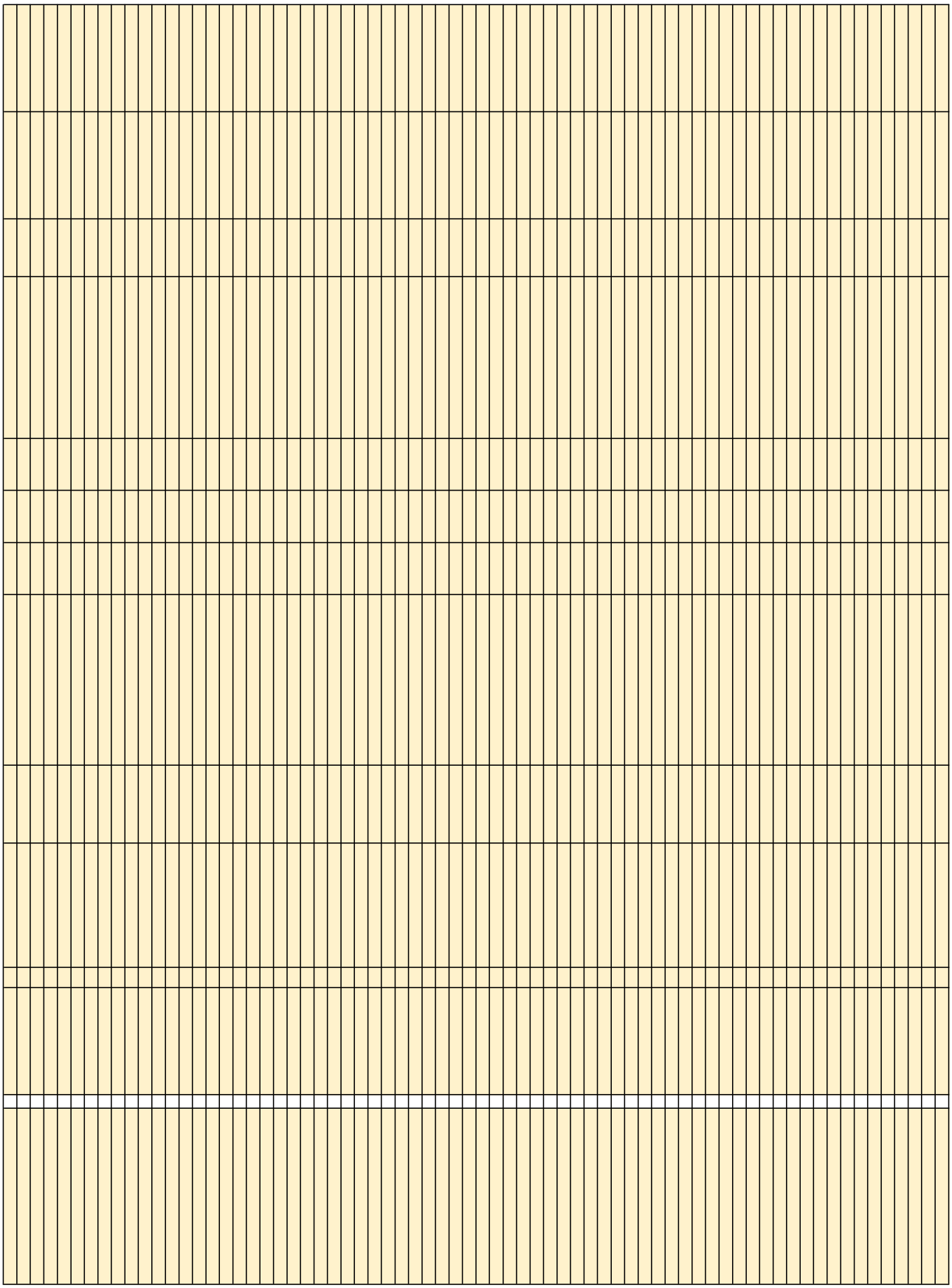
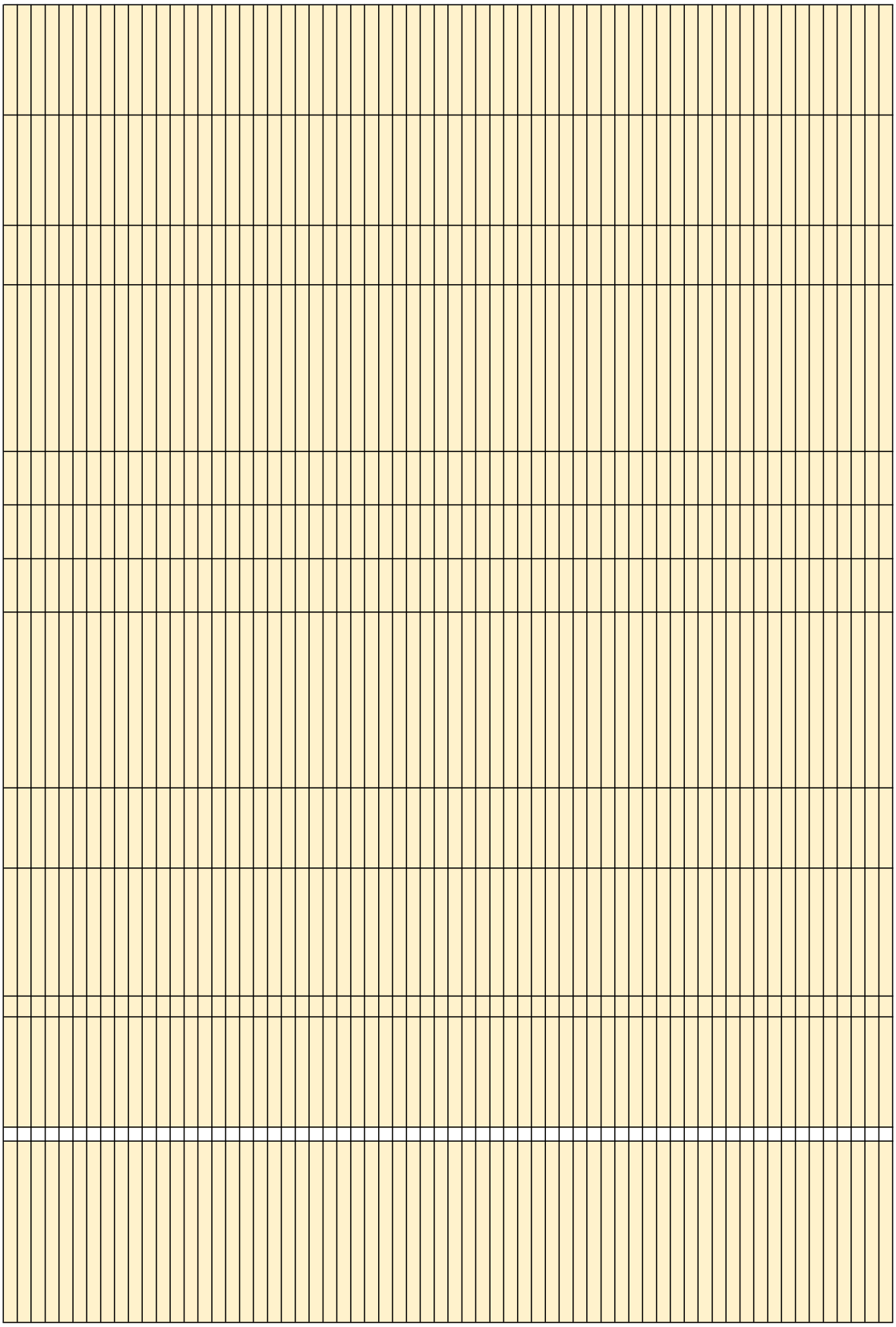






Scenario One - They have already received the initial text during a previous storm but did not opt-in:

If your crews are not receiving SMS texts regarding lodging, please see below:
In order for you and everyone on your team to receive text messages for lodging notifications, each individual will need to perform a 1 time opt in which can be accomplished by texting “Ok” to 96566.
You will only need to perform this action once.
Thank you for your cooperation.

Scenario Two - They are receiving the text for the first time:

If you or any of your team members are receiving ARCOS lodging SMS texts for the first time, the initial text will state your lodging and the message below:
This is an SMS from: Eversource. Respond with "OK" to keep receiving messages, or "STOP" to opt-out of any future messages.
To opt in respond with “Ok.”
You will only need to perform this action once.

If at any point you have opted-out by replying “STOP” and you want to opt-in, you will need to text “START” to 96566.

Thank you for your cooperation.

Contractor Wire Guard Expectations

Administrative Expectations

- Contractor supervision is responsible for their employees safety and necessary breaks
- Regular and consistent communication between contractor POC and Eversource Wire Guard Coordinators are mandatory
- If contractor should switch out a wire guard for more than a lunch or bio break, then Eversource wire guard coordinator needs to be made aware of the switch and updated rosters need to be sent to ERSG
- Contractor needs to ensure all wire guards have the necessary safety tools such as: vehicle flashers, flashlights, high visibility vests, appropriate outerwear (high visibility raincoats, winter jackets etc), mobile phones, etc.
- Contractor needs to ensure all training and safety debriefs are extended to all wire guards prior to the start of their shift
- Timesheets get submitted to Eversource Group Manager and must be signed by Eversource on a daily basis per contract guidelines

Wire Guard Expectations

- All wire guard contractors reporting for duty need to be fit for duty
- WG's need to be awake and vigilant during their entire shift
- WG's need to adhere to all Eversource safety policies and procedures
- Any emergencies or safety incidents need to be reported to their supervision immediately
- Any media inquiries should be directed to the media hotline
    - Connecticut at (860) 665-5565
    - Massachusetts at (617) 424-2054
    - New Hampshire at (800) 662-7764
- WG's need to be available to perform a 16-hour shift
- Rest time is not billable
- WG's need to exhibit superior customer service at all times
- WG's need to be professional and adhere to appropriate business behavior
- WG's should direct customer questions and concerns to the Eversource Contact Center at 1-800-286-2000

ERSG – Contractor Obligations – Instructions

Follow the instructions provided herein to successfully meet the obligations of your hiring agreement:

- Responding to the Hiring Email
- Safety Onboarding
- Contractor Crew Roster Completion & Submission
- Safety Onboarding
- Timesheet Submittal
- Purchase Order Information
- Invoicing

Responding to the Hiring Email

Instructions

Reply to your hiring email, as soon as possible, with the following information:

- Hotel information (if self-lodging, and hotel assignment is known)-we use this to input where you are all staying to more accurately assign work.
- To ensure you receive hotel lodging information make sure you opt into ARCOS SMS Messaging. Instructions are attached in hiring email labeled ARCOS OPT-IN
    - For any questions about Eversource provided lodging, please reach out the specific state hotline:
        - CT: (860) 665-3338
        - MA: (781)-441-3222
        - NH: (603) 634-3273
- Please use linked sheet for reference if asked to self lodge, we ask you lodge within your AWC region and as close to the AWC as possible. AWC maps provided as links in hiring email.
- Completed and validated crew rosters
- Any questions that you may have please contact ERSGROSTERS@EVERSOURCE.COM

Safety Onboarding

Instructions:

Rules

- Each non-Eversource crew member (contractor and outside utility) is required to be on-boarded prior to the start of restoration work.
- The **General Foreman or Foreman/Lead** assigned to crews for the contractor and/or outside utility will be responsible for taking applicable safety onboarding and disseminating the information to their assigned crews.
- Existing contractor crew leads already on Eversource property prior to a storm event (for example, Contractors of Choice (COC), require a formal on-boarding that is valid for one (1) year.
- COC's are considered to be contractors that support blue-sky, day-to-day work, with Eversource. If contractors are brought In from outside CT/MA/NH and are under a COC name, they will still be required to onboard and be considered a non-COC

ERSG – Contractor Obligations – Instructions

- Formal on-boarding for a non-COC, as well as Foremen/Leads from a COC company but traveling from an area outside our service territory (CT/MA/NH), are valid for six (6) months.
- Aggregator companies (i.e. Parent companies that hire sub-subcontractors to work under the Parent Name), shall ensure that the Foremen/Leads from the hired companies complete the onboarding and acknowledgement form.
- Eversource requires that the name on a company truck matches the parent company name (Aggregator) this allows for continuity of easy identification

Materials

- Eversource Mutual Aid Primary Crews Safety Briefing (https://youtu.be/ffO2HR_jPMM)
  - Only contractors/outside utilities performing primary work (600 volts and above) are required to watch this video.
- Eversource Mutual Aid Secondary Crews Safety Briefing (https://youtu.be/TdWN2--pev8)
  - Only contractor crews/outside utilities performing secondary service work (below 600 volts/house-side) are required to watch this video.
  - If the secondary crew does conduct work on the pole-side of the service, they are required to watch the Primary Crew Safety Onboarding Video.
- Eversource Mutual Aid Wire Guard Safety Briefing (https://youtu.be/kpHY5kgERgY)
  - Personnel performing Wire Guard duties are required to watch this video.
- **Acknowledgement of Safety Onboarding Form** (https://forms.office.com/r/9rJe4S624c)
  - When you have completed the applicable onboarding videos, you are required to complete the acknowledgement form. This verifies your understanding of Eversource safety rules and the expectation that this information shall be disseminated to the crews you are responsible for consistent with OSHA 1910.269

NOTE: All personnel/equipment changes need to be captured in revised roster revisions.

Contractor Crew Roster Completion & Submission

You **must** complete and return the Eversource Contractor Storm Roster, supplying crew compliment and contact information. Return the completed roster by the deadline provided in your hiring email.

This information you provide in the Crew Roster is used to make operational assignments, arrange logistics (such as food & lodging), and to communicate with crew contacts and members. **Ensuring this information is received timely and accurately is critical to our storm response efforts.**

Instructions:

1. Review the to do, not to do slides attached, which explains how to correctly complete the Crew Roster.

2. **Re-open the file provided attached when beginning each roster submission.**
   a. Reusing the same roster multiple times or using previous versions of the storm roster may alter the workbook's functionality and require you to re-submit this information.

ERSG – Contractor Obligations – Instructions

3. **Review the instructions provided within the roster template.**
    a. Note: you will be required to certify that you have read and understand the instructions.

4. Complete all fields fully.

5. Contractor Name on Storm Roster should follow the below pattern if an aggregator and subcontractor situation
    - **Contractor Name: Select ***NOT ON THE LIST*** from dropdown**
    - **This will open the "New Contractor Name" field.**
        - **Free text entry should follow the below pattern:**
        - **Aggregator Name or Parent Company Name – Subcontractor Name**

      e.g., ABC-Sample Subcontractor Company
    - Enter a three letter Company code
        - Cannot be the same as regular Company code because those are separated out for use by Contractor Names that are already exactly in the drop-down list
          e.g., "ABC – Sample Subcontractor Company" could not enter ABC as their three-letter code because the storm roster code will recognize "ABC" prefix is reserved for the when "ABC ELECTRIC INC" is selected from the Contractor Name drop-down list.

6. Aim to limit each roster to roughly 10 crews, **no more than 15 crews per roster**.

7. If you are including support crews, then ensure you select a crew type of "Contractor Support" and utilize the S series (S1, S2, S3, etc.) in the "Crew ID" column.

8. When all of the above steps are complete, then complete the following steps to submit your completed roster to Eversource.

    a. Review the prepared roster for accuracy. Check spelling of names, etc.
    b. Ensure you've clicked the "Validate & Submit" button and corrected all errors.
    c. Once complete, the "Validate & Submit" button should no longer appear.

9. When all of the above steps are completed, then submit your roster to Eversource.
    a. Email to:
        - **ersgrosters@eversource.com**

          AND to the appropriate state:
        - **ct.resourceacquisition@eversource.com**
        - **ma.resourceaquisition@eversource.com**
        - **nh.resourceaquisition@eversource.com**

    b. Include the crew lead's email address in the body of your message. This is required to meet Eversource Safety requirements.

10. For any deviations from your initial submission:
    a. Review the Training Video provided for instructions on submitting roster revisions.
    b. *If* submitting a revised roster file,
       then include the revision number in the file name:

ERSG – Contractor Obligations – Instructions

i. E.g. 1_20_2023_Roster_NOT ON THE LIST_OH_Bellingham_MA_BRADYT_1_**REV. 2**

c. Email ERSG and the applicable State Resource Acquisition group via the email addresses provided above.

Timesheet Submittal

Submitting timesheets appropriately is critical for storm invoices to be processed and payment issued.

Instructions

Complete the forms listed below in accordance with your hiring agreement.

1. Complete the **Mobilization Demobilization Timesheet** to track travel to and from the Eversource Service Territory.
   a. Complete in accordance with your hiring agreement/contract
   b. Three files are included below—one instruction file, and then two timesheet files. You may use either timesheet file. The Excel version may be completed electronically.
   c. CG/ERFC can sign as well as ERSG/STATE RA teams can sign mobilization Demobilization Timesheets

2. Complete the **Daily Timesheet** for activities completed while on Eversource Territory
   a. Complete in accordance with your hiring agreement/contract
   b. Three files are included below—one instruction file, and then two timesheet files. You may use either timesheet file. The Excel version may be completed electronically.
   c. Ensure the timesheet is signed appropriately by your CG/ERFC and submitted to Eversource daily.
3. Per the contract:
   a. only WG unit will be paid.
   b. All crews on standby until they receive the first ticket.
   c. No equipment costs paid for during standby.
   d. Mobilization paid at 1.3x for hrs traveled.
   e. Only 2 hours of standby are covered post mobilization for hotel check in, feeding and training.
   f. No standby covered in demobilization.
   g. Special equipment must be approved in writing via the hiring notice or an email

4. When all of the above steps are completed, then submit your timesheet to Eversource.
   d. Email to:
      - **ct.stormtimesheets@eversource.com**
      - **ma.stormtimesheets@eversource.com**
      - **nh.stormtimesheets@eversource.com**
      - **Or ERSGROSTERS@EVERSOURCE.COM if unsure where to send it**

ERSG – Contractor Obligations – Instructions

Purchase Order Information

Instructions

If you do not have a purchase order established, please immediately contact:

Heather Elser **heather.elser@eversource.com**	**Overhead / Primary** **Service** **Trees** **DA**
Inga Macedo **inga.macedo@eversource.com**	**WG** **DA**
Sheila Azor Sheila.azor@eversource.com	**Diverse Supplier**

ERSG – Contractor Obligations – Instructions

Invoicing

Instructions

1. Submit your invoice and accompanying documentation:
   - Invoices should be submitted through the Ariba system
   - If Invoices are not able to be submitted though Ariba, please send to:

     PO Box 5017, Hartford, CT 06102-5017
2. Provide a summary of your charges.
3. Ensure you indicate the respective PO numbers. There must be a separate PO for each state worked in. Each of these PO's for different states need to be invoiced separately.
4. Ensure you include the hiring email from the corresponding event
5. If hired under Right-of-First-Refusal (RoFR) agreement, you must provide a copy of the RoFR hiring email.
   - **IMPORTANT: If copy of email not provided, RoFR rates will not be approved, and invoice payment will be delayed.**
6. Submit agreed upon rates with invoice submittal
7. Separate invoices, forms, and receipts by State work performed in if submitting for multiple states. Submit within 30 days of storm ending. Do not submit invoice until all forms signed by Eversource this delays the approval process extensively.
8. Make sure using most updated time sheet that is included in the hiring email
9. Separate forms and receipts by company and by type. All receipts need to be itemized; you will only be reimbursed for reasonable expenses/standard 20% tipping. **No reimbursement for alcohol, cigarettes, coolers, speakers, or anything that you do not consume and are able to bring back with you.**
10. Receipts need to have summary page listing the names of everyone who ate at the restaurant or stayed at the hotel. This is only needed for meal and lodging receipts.
11. Submit Mobilization & Demobilization time and costs together as separate file(s). If multiple files are needed, indicate by file name they are for mobilization & demobilization by company ensure standby time is annotated, charge appropriate and accurate travel time for mobilization and demobilization. The file(s) should include:
    - Mobilization and demobilization travel and standby time, equipment usage time, and costs using only the required timesheet form - Eversource Contractor Storm Mobilization & Demobilization Time Report. Mobilization and demobilization should represent the time and expenses Contractors incurred: a) prior to transitioning to emergency event work and b) after being released from Eversource service territory. Eversource Contractor Storm Mobilization & Demobilization Time Report must be signed by the Contractors authorized representative.

ERSG – Contractor Obligations – Instructions

- Copies of receipts for mobilization and demobilization meals and lodging in accordance with the applicable per diem rates set forth in the Eversource Pricing Schedule.
- **If work in more than one state, mobilization time is for state first work performed in, and demobilization time for state last work performed in.**
- **Mobilization and demobilization timesheets must be signed by an Eversource representative and contractor before submitting invoice**

12. Submit Daily labor and equipment usage time as separate file(s). If multiple files are needed, indicate by file name they are for daily labor and equipment by company. The file(s) should include:
    - Labor time, equipment usage time, and applicable costs (e.g., Contractor owned material, tolls, or Owner not provided meals) for each day of work using only the completed required timesheet form. **The ERP Owner Contractor Storm Daily Time Sheet and Work Log (UNK-5008) signed by BOTH the Contractors authorized representative and an Eversource authorized representative.**

13. The final invoice should include the documents below listed in the same order:

Invoice submittal for One Company	Invoice submittal for multiple Companies
Invoice format for all states ✓ **If applicable, copy of RoFR Hiring Email** ✓ Company Coversheet.file ✓ Company copy of agreed upon rates.file ✓ Company Mobilization. file ✓ Day 1: Company daily Timesheets.file ✓ Day 1: Company Receipts w/specific summary page (date/restaurant name/hotel name) .file ✓ Day 2: Company daily Timesheets.file ✓ Day 2: Company Receipts w/specific summary page (date/restaurant name/hotel name).file ✓ Company Demobilization.file	Invoice format for all states ✓ **If applicable, copy of RoFR Hiring Email** ✓ Company1 Coversheet.file ✓ Company1 copy of agreed upon rates.file ✓ Company1 Mobilization. file ✓ Day 1: Company1 daily Timesheets .file ✓ Day 1: Company1 Receipts w/specific summary page (date/restaurant name/hotel name) .file ✓ Day 2: Company1 daily Timesheets .file ✓ Day 2: Company1 Receipts w/specific summary page (date/restaurant name/hotel name) .file ✓ Company1 Demobilization.file **Company 1 complete, follow with Company 2 in exact same order** ✓ Company2 Mobilization. file ✓ Company2 Coversheet.file ✓ Company2 copy of agreed upon rates.file ✓ Day 1: Company2 Time .file ✓ Day 1: Company2 Receipts w/specific summary page (date/restaurant name/hotel name) .file ✓ Day 2: Company2 Time .file Day 2: Company2 Receipts w/specific summary page (date/restaurant name/hotel name) .file ✓ Company2 Demobilization.file

ERSG – Contractor Obligations – Instructions

It is critical that all daily, mobilization and demobilization timesheets are signed before the invoice is submitted. If they are not this will cause significant delays in the invoice approval process. Eversource requires signed daily, mobilization and demobilization due to regulatory requirements.

If you have unsigned timesheets or any invoicing issues/questions, please reach out to the POC listed below for your particular state or the ERSG email

Invoice Points of Contacts

Mary Richards (NH) – mary.richards@eversource.com

(603) 634-2564

Courtney Lent (MA)- courtney.lent@eversource.com

(860) 665-2613

Carla Shaffer (CT) – carla.shaffer@eversource.com

(860) 665-5608

ERSG: ERSGROSTERS@EVERSOURCE.COM (for unsigned timesheets or additional help)

ERSG – Contractor Offboarding – Instructions

Follow the instructions provided herein to complete your offboarding and secure payment for your services:

- Timesheets
- Billing & Invoicing
- Storm Feedback

Timesheets

Eversource timesheets **MUST BE COMPLETED AND SIGNED PRIOR TO INVOICE SUBMISSION.**

Instructions:

- **MOBILATIZATION & DEMOBILIZATION:**
  - Contractor representative must complete, sign, and submit this timesheet to Eversource
  - An Eversource employee must all sign, this can be the CG/ERFC, as well as ERSG/STATE RA teams can sign Mobilization/Demobilization Timesheets
  - Submit to the designated state-specific mailbox to request an Eversource signature if needed, see below.
  - Include on the subject line: "Timesheet Signatures Needed"
  - If you have any mobilization/demobilization timesheets that need signatures, and you are unsure where to send them please submit to:
  - ERSGROSTERS@eversource.com
    Specific States timesheet mailboxes:
    - ct.stormtimesheets@eversource.com
    - ma.stormtimesheets@eversource.com
    - nh.stormtimesheets@eversource.com

- **DAILY TIME & WORK LOG:**
  - The Daily Time & Work Logs should have been completed, signed by the ERFC/CG, and submitted to the designated state-specific mailbox daily during the storm response.
  - Contractors are on standby until first ticket is received.
  - If Eversource signatures are needed for any daily timesheets contact the appropriate state email below:
    - ct.stormtimesheets@eversource.com
    - ma.stormtimesheets@eversource.com
    - nh.stormtimesheets@eversource.com

ERSG – Contractor Offboarding – Instructions

- If you have any daily timesheets that need signatures, and you are unsure where to send them please submit to:

ERSGROSTERS@eversource.com

Billing & Invoicing

Eversource desires to process storm invoices as quickly as possible. To do so, there must be an established PO, and invoices must be prepared in accordance with the instructions provided below.

Instructions

- **PURCHASE ORDER INFORMATION:**
  - Please utilize the Purchase Order (P.O.) Number provided in your demobilization email.
  - If a P.O. is working to be established for you, do not invoice until the new P.O. information has been relayed.
  - For questions/concerns related to your P.O. or current contract/rates, you may also contact:

Heather Elser **heather.elser@eversource.com**	**Overhead / Primary** **Service** **Trees** **DA**
Inga Macedo **inga.macedo@eversource.com**	**WG** **DA**
Sheila Azor Sheila.azor@eversource.com	**Diverse Supplier**

  - For any additional questions that you may have, please contact ERSGROSTERS@EVERSOURCE.COM

INVOICE PREPARATION:

- Follow the Eversource Storm Contractor Invoice Guidelines laid out in the hiring email and here for the invoice submission process.
- Key guidelines to follow per the contract:
  - only WG unit will be paid.
  - All crews on standby until they receive the first ticket.
  - No equipment costs paid for during standby.
  - Mobilization paid at 1.3x for hrs traveled.
  - No standby covered in demobilization.
  - Special equipment must be approved in writing via the hiring notice or an email
  - Only 2 hours of standby are covered post mobilization for hotel check in, feeding and training.

ERSG – Contractor Offboarding – Instructions

- If your company worked in multiple states:
- Separate invoices, forms, and receipts by State work performed in if submitting for multiple states. Submit within 30 days of storm ending. Do not submit invoice until all forms signed by Eversource this delays the approval process extensively.
- If submitting for multiple companies (separate companies means they were each hired individually via hiring email):
    - Provide separate forms and receipts **by company**.
    - Provide a copy of the hiring email.
        - **IMPORTANT**: If a copy of email is not provided, RoFR rates will not be approved, and invoice payment will be delayed.
    - Include **both** your 1) Purchase Order and 2) Charge Code information on the invoice.
- All receipts need to be itemized; you will only be reimbursed for reasonable expenses/standard 20% tipping. **No reimbursement for alcohol, cigarettes, coolers, speakers, or anything that you do not consume and are able to bring back with you.**

INVOICE SUBMISSION:

- Submit Mobilization & Demobilization time and costs together as separate file(s) AND
- Submit Daily Labor and Equipment Usage time as separate file(s).
    - **IMPORTANT:** Both 1) mobilization & demobilization timesheets 2) daily time and work logs (signed by the Contractor & Eversource) must be signed prior to invoice submission.
- When the invoice is prepared in accordance with the above guidelines and instructions, then they may be submitted:
    - Submit invoices through the Ariba system.
        - If unable to submit through Ariba, send the invoice to: Eversource, PO Box 5017, Hartford, CT 06102-5017

Storm Feedback

Eversource is performing a formal after-action review (AAR) of our storm responses, and we are asking you to please participate to improve our processes and procedures.

Please provide your feedback at the link provided below.

https://forms.office.com/r/ZiFyPepW4x

Lodging Notification Text:

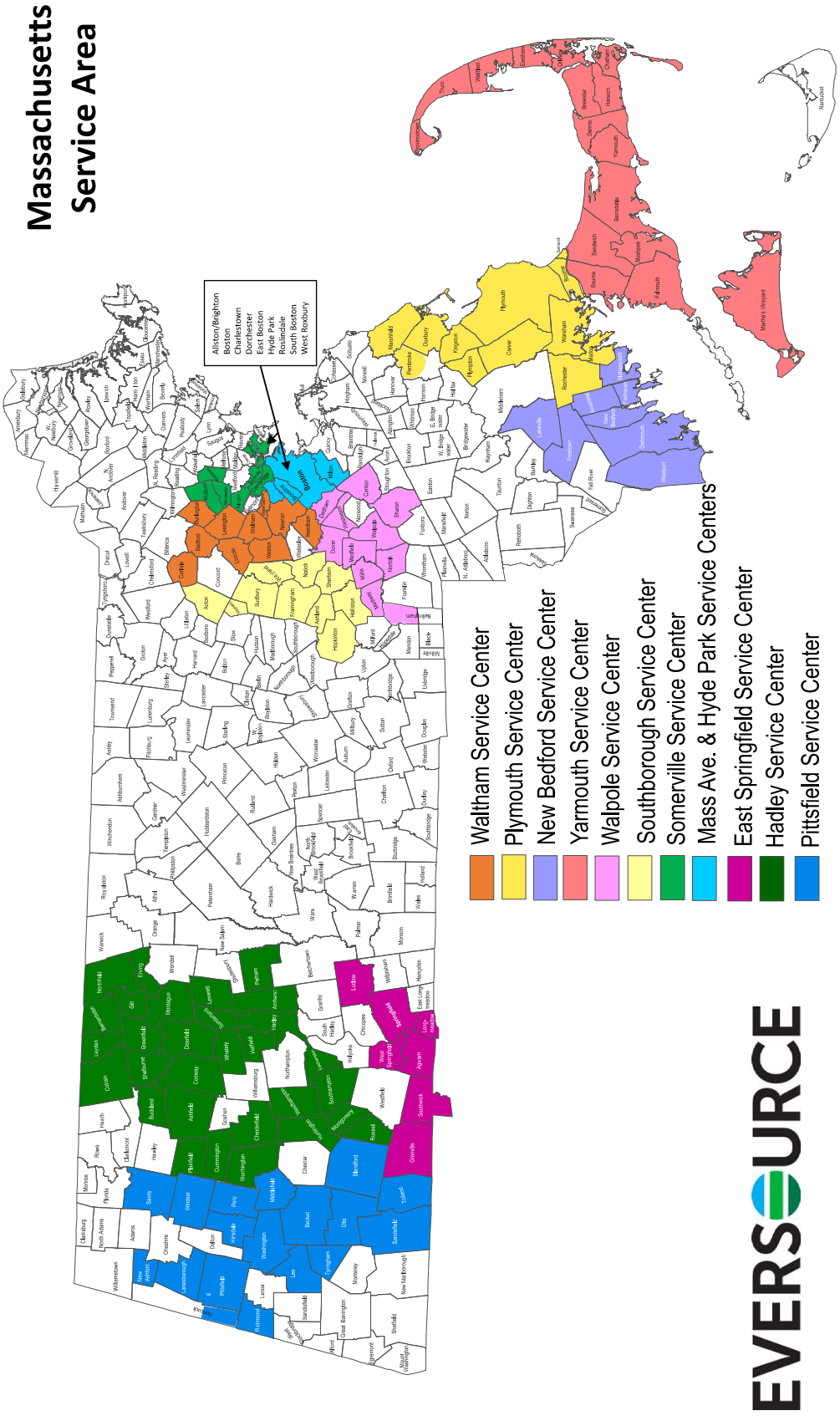
Eversource will send lodging notifications to external resources based on the phone numbers provided on the ARCOS Roster.

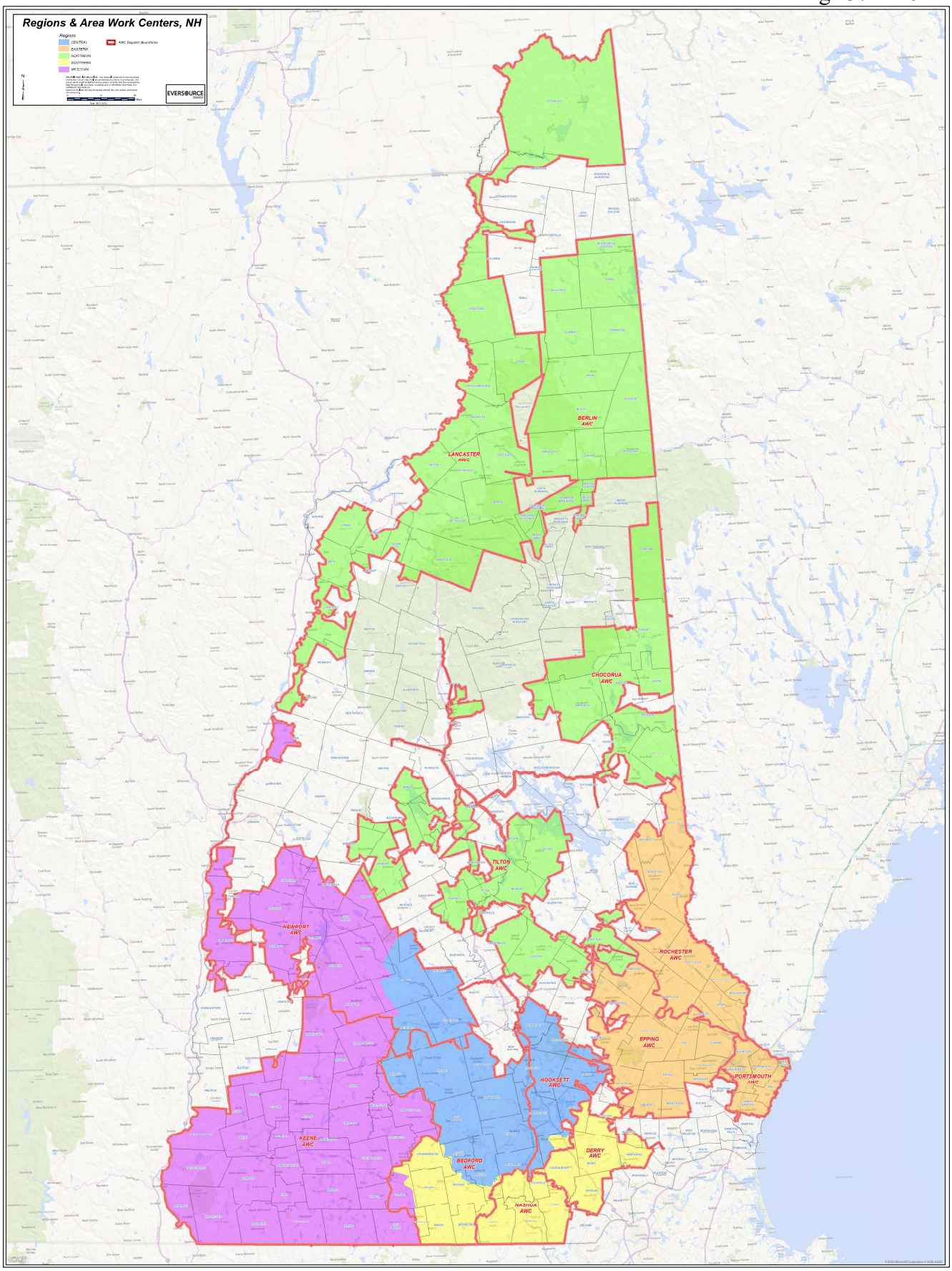
To ensure all members of the crew receive lodging notifications, each member must have a unique number and text "Start" to 96566 from that number.

For example, if a roster is sent with five members (4 linemen and a supervisor) each with unique numbers, the linemen will all receive individual lodging text notifications, and the supervisor would receive a text notification for all their members lodging.

The text "Start" function only needs to be completed once per phone number.

Thank you for your cooperation.


Massachusetts
Service Area
Allston/Brighton
Boston
Charlestown
Dorchester
East Boston
Hyde Park
Roslindale
South Boston
West Roxbury
Waltham Service Center
Plymouth Service Center
New Bedford Service Center
Yarmouth Service Center
Walpole Service Center
Southborough Service Center
Somerville Service Center
Mass Ave. & Hyde Park Service Centers
East Springfield Service Center
Hadley Service Center
Pittsfield Service Center
EVERSOURCE


Regions & Area Work Centers, NH
Regions
CENTRAL
EASTERN
NORTHERN
SOUTHERN
WESTERN
AWC Dispatch Boundaries
EVERSOURCE ENERGY
BERLIN AWC
LANCASTER AWC
CHOCORUA AWC
TILTON AWC
NEWPORT AWC
ROCHESTER AWC
EPPING AWC
PORTSMOUTH AWC
HOOKSETT AWC
KEENE AWC
BEDFORD AWC
DERRY AWC
NASHUA AWC

CREW ROSTER

V7.94

ist, please select *** NOT ON THE LIST***

Contractor Contact Information

Description	Name (First MI. Last)	Phone (###-###-####
oster on behalf of this company. Can		
rce can contact for crew status.		
ons such as lodging and meals. (This .)		

State		ETA (Date & Time)	Month	Date	Year	Hour : Minut

Contractor Crew Details

Last Name	Phone Number	Member Type	Lodging Needed	Lodging Room	Gender	Vehicle Typ

EVERSOURCE ENERGY

Contractor Storm Roster

Contractor Summit

July 12, 2023

Safety First and Always

The Connecticut Light and Power Company
d/b/a Eversource Energy
Docket No. 26-05-10
Date Issued September 10, 2026
EOE-173 Attachment 1
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Presentation Outline:

- Introductions
- Purpose & Importance of the Contractor Storm Roster
- Current Process & Best Practices
- What's New
- Questions

Purpose & Importance



- Our esteemed contractors play an integral role in storm response efforts
- Your submission of the Contractor Storm Roster is no exception to the above. Having a properly prepared, accurate, and timely storm roster submission sets us all up for swift and smooth storm restoration activities. Remember, we are all working towards a common goal!
- The Contractor Storm Roster is an input to and impacts:
  - Your crews' receipt of pertinent storm information, including food & lodging information
  - Your crews' assignments once they arrive in Eversource Service Territory
  - Record of personnel working storm event for timesheet validation, payment, and regulatory purposes

Current Processes

Non-Affiliated Crews – Hired by Eversource Response Support Group (ERSG)

- ERSG team reaches out to request availability of crews, follows up with hiring email
- Review the hiring email completely for instructions. Instructions change from storm to storm
- Roster should be returned to the ERSG group & respective state RA group simultaneously

Local/Dock Crews – Hired by State Resource Acquisition (RA) Group(s)

- Respective state's RA team reaches out for support, requests rosters
- Rosters should be returned to the state RA group (and the requestor)

- Some companies may be tagged by both the State RA group(s) and ERSG in different capacities
- PRIMARY DIFFERENCE: whoever contacts you dictates who you should return your roster to (one or both groups)
- Helpful hint: Please indicate who you were contacted by and if your group is also in communication with another party at Eversource.

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Roster Template Do's and Don'ts

✓	✗
Utilize the instructions and/or form version(s) provided in your hiring email(s)	Utilize instructions or other templates you may have saved locally or used in previous storms
Ensure you are using the current version of the Contractor Storm Roster	Reuse old versions of the roster. We are presently on v7.94
Start with a clean roster template, opened directly from the source, each time	Reuse previously completed rosters. Doing so can corrupt your submission
Have new & existing staff review the Contractor Crew Roster Instructions Video	Bypass the training video provided
Review the instructions provided within the Contractor Storm Roster Excel file	Accept the instructions without reading and understanding them
Reach out to the hiring party if you have questions	Make assumptions

Roster Completion Do's and Don'ts

✓ Build rosters with 5-10 crews each. These crews will travel, work, and lodge as a group during the event	✗ Submit a roster with more than 15 crews on it
✓ Provide one general foreman per roster.	✗ Have multiple general foremen on the same roster, or utilize the same GF on more than one roster.
✓ List the Supervisor/General Foreman as the first crew member. Repeat their info in the Supervisor column for other crew members.	✗ Provide ambiguous Supervisor/General Foreman info or utilize the same GF on more than one roster.
✓ Copy and paste member information (as needed) using "Paste Values"	✗ Utilize Ctrl + V or right click to paste
✓ Provide accurate phone numbers for each general foreman or each crew member	✗ Use the same phone number for all general foremen and members.
✓ Follow the validations provided by the roster	✗ Use special characters, such as apostrophes, hyphens, or periods in names (E.g. Billy-Bob O'Shea Jr.)
✓ Assign vehicles to only one member of the crew that will be utilizing them	✗ List identical vehicles in the roster multiple times, or make slight variations (ABC123 & ABC123.)

Roster Submission Do's and Don'ts

✓ Ensure all required fields are completed fully	✗ Leave required fields blank or use abbreviations or shorthand
✓ Ensure Support Crews utilize the S series (S1, S2, S3, etc.) in the "Crew ID" column	✗ Leave the Crew ID column blank
✓ Review your roster for accuracy / typos before clicking "Validate & Submit"	✗ Submit the roster without doing a quality check
✓ Ensure you click "Validate & Submit" as many times as necessary	✗ Submit your roster to Eversource if you don't see the "Validated Roster" tab
✓ Submit revisions, as needed, in accordance with the instructions provided.	✗ Go back, after completing the "Validate & Submit" process, and edit the "Crew Roster" or "Validated Roster" tabs
✓ Submit an accurate roster to the necessary parties by the deadline provided	✗ Return your completed roster to an individual
✓ Reply to your hiring email and add additional parties (as needed)	✗ Attach the roster to a new, blank email

Roster Revisions

- **CAUTION: Do not make operational changes (changing crew configurations, crew members, General Foremen, etc.) without submitting a revised roster**

- For any deviations from your initial submission:
  - Review the Training Video provided for instructions on submitting roster revisions.
  - Modify the auto-generated file name to include the revision #
    - E.g. 1_20_2023_Roster_NOT ON THE LIST_OH_Bellingham_MA_BRADYT_1_**REV. 2**
  - Email ERSG (where applicable) **AND** the applicable State Resource Acquisition group via the email addresses provided
  - In the revision submission include:
    - A summary of the changes
    - A point of contact (name & contact info) should there be any questions on the revisions

Instructions specific to Wire Guards (WG)

- WG Staff should bring:
  - A 4WD or AWD vehicle
  - PPE (reflective vest, safety shoes, hard hat)
  - Cell phone & charger
  - Weather appropriate clothing & a blanket to keep warm in the car
  - Personal needs (clothing, medication, etc.) for multiple days away from home
  - Supervision for reliefs, breaks, etc.

- Specific training and other requirements will be provided in the hiring email

What's New

- **New hiring email & instructions – coming soon!**

- **For non-affiliated crews, ERSG will be providing a "ticket number" in the hiring email**
  - Reply to the hiring email from the ERSG to keep the ticket/order number
  - + Make sure and add the respective state RA team.

- **For aggregator / subcontractor situations:**

  <u>On the Roster:</u>
  - Contractor Name: Select ***NOT ON THE LIST*** from dropdown
  - This will open the "New Contractor Name" field.
    - Free text entry should follow the below pattern:
    - Aggregator Name or Parent Company Name – Subcontractor Name
      - e.g., ABC-Sample Subtractor Company
  - Enter a three letter Company code
    - Cannot be the same as regular Company code because those are separated out for use by Contractor Names that are already exactly in the drop-down list

  + Include the Aggregator & Subcontractor name when replying to the hiring email as well



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What's New

- When all the necessary steps are completed, then submit your roster to Eversource:
  - Be sure to reply to your original acquisition source (e.g. ERSG hiring email)
  - Include the crew lead's email address in the body of your message. This is required to meet Eversource Safety requirements.
  - Email to:
    - The respective RA group
      - ct.resourceacquisition@eversource.com
      - ma.resourceaquisition@eversource.com
      - nh.resourceaquisition@eversource.com

    AND
    - ERSG (where applicable)
      - ersgrosters@eversource.com

- NEW: provide feedback on your roster experience
  - CAUTION: this form is for future enhancements and will not be monitored during ERP events

The Connecticut Light and Power Company
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EVERSOURCE ENERGY

Questions?

Safety First and Always