Date Filed: August 18, 2026

Witness: Donald J. Scacco Jr., Jared A. Lawrence and Jason Tharp
Request from: Office of Education, Outreach, and Enforcement

Question:

(APPOINTMENTS) Exhibit CLP-REVREQ-2, ScheduleH-2.0 (D). Regarding after-hour and weekend appointments, what is the earliest and latest times that the Company will offer an appointment?

Response:

The Company offers appointments to customers at any date or time they require. Appointments scheduled outside the Company's normal business hours or appointments within normal business hours that require Eversource employees to standby at the jobsite for extended periods of time are subject to billing of the customer ahead of time.