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Witness: Christopher Leigh and Sean P. Noonan
Request from: Connecticut Industrial Energy Consumers

Question:

With reference to the Company's response to CIEC-023(a):

a. Explain in detail how AI is used as a tool for coding;

b. Confirm that Microsoft Copilot is the only AI used for coding or specify the other AI systems that also are used for this purpose;

c. Explain in detail how AI is used as a tool for analytics;

d. Confirm that Microsoft Copilot is the only AI used for analytics or specify the other AI systems that also are used for this purpose; and

e. Identify and explain the purpose of each internally developed tool that runs AI and is in current use at CL&P.

Response:

a. Microsoft Copilot is enabled for most business users and is capable of providing coding support and answers to coding questions (with limitations based on tokens and prompting); a subset of data and software engineers have access to Github Copilot which is a specialized coding model provided by Microsoft. A targeted subset of data and software engineers have access to US Frontier models in Microsoft Azure environment. Access to any AI tool is governed by the Eversource AI team and is job function- and project need-based.

b. Please refer to the Company's response to subpart (a) above.

c. Analytics based on code can utilize AI as mentioned in (a) above. Further, for analytics performed in Excel or PowerBI, Microsoft Copilot could provide further assistance. AI functionalities may also be embedded in commercial tools or software that the Company utilizes to host or analyze data.

d. Please refer to the Company's response to subpart (c) above.

e. No internal tools directly "run AI". Rather, there is a limited number of internally developed tools that utilize AI directly within the systems. The tools contemplated for use in Distribution applications include the following:

- Regulatory Knowledge Engine -- acts as a search engine for legacy regulatory databases and organization software.

- Control Room Call Analytics Dashboard -- used to efficiently flag training opportunities by analyzing calls between operators and field crews.