From: John and Jennifer Roller <crystalpeakwedding@yahoo.com>
Sent: Thursday, November 5, 2026 2:54 PM
To: Pura.ExecutiveSecretary <Pura.ExecutiveSecretary@ct.gov>
Subject: From CMV Bistro DBA Crysal Peak

Docket # 26-05-10
First of all, the online system is not working it does not let you sign in I changed passwords several times for an hour probably it is done on purpose to detour comments?
Eversource is out of control-with delivery charges. I used $733.42 worth of electric last month and Eversource charges me already $1677.89 to deliver it. I cannot afford a additional 20% increase it will put me out of business and employees out of jobs. Eversource is a greedy company. No other company is allowed to charge its customer fees so they can use it in their future growth We take it out of their own profits instead of overpaying lazy workers this has got to end. They waste money like water and are poorly run. We also should choose if we want to pay other people who don't work electric bills it should be an option not a forced charge public benefit i think its called? Eversource is over charging us because PURA allows it. Make them start to run efficiently and they won't need to over charge us they are going to charge us every penny you will let them to. Take a good look at their executives' salaries and work ethics. It is time to step up and fight for us but PURA seems to be a nicely vested part of the problem that is Eversource. Please turn down the rate hikes for the sake of the middle class we know Ned doesn't care one bit.

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