Date Filed: August 21, 2026

Witness: Leanne M. Landry and John G. Griffin
Request from: Office of Education, Outreach, and Enforcement

Question:

(MUTUAL AID) Provide a detailed description for how the Company tracks Mutual Aid provided to other Companies (including affiliates or other utilities). Additionally, identify the monthly amounts of Mutual Aid provided to other Companies that were reimbursed for the years 2024 through present. As part of the response, provide a breakdown of the amounts reimbursed, separately detailing costs that are included in base rates (i.e., base salary, vehicle wear/tear such as depreciation and maintenance costs, etc.) versus those that are incremental (i.e., overtime costs, fuel, meals, etc.).

Response:

All Mutual Aid provided to either Eversource affiliates or non-affiliated utility companies is tracked via a Work Order where all the charges are accumulated.

For Mutual Aid support to Eversource affiliates, if the Company's resources are deployed they would appropriately charge the Work Order established for the respective Eversource affiliate they are going to support. For example, if NSTAR Electric Company ("NSTAR") is impacted by a weather event and needs additional resources and CL&P has not been impacted, the Company will send internal line crews to MA. In this example, all costs including travel to MA, time incurred for performing work, and travel back to CT will be charged to the NSTAR Work Order.

Similarly, for Mutual Aid support to non-affiliated utility companies, when resources are requested according to the EEI Mutual Assistance process, the Company would set up a Work Order to accumulate all charges incurred in support of the mutual assistance. Once work is completed and all costs are accumulated, an invoice would be generated and sent to the non-affiliated utility company to recover the Company's costs incurred. Please refer to EOE-038, Attachment 1, for the EEI Mutual Assistance Agreement.

Please refer to EOE-038, Attachment 2, for the amounts of Mutual Aid support the Company charged to Eversource affiliates, Public Service Company of New Hampshire ("PSNH") and NSTAR, during the period January 1, 2024 through present.

Please refer to EOE-038, Attachment 3, for the amounts of Mutual Aid support the Company charged to non-affiliated utility companies during the period January 1, 2024 through present.

During that period, the Company provided Mutual Aid support to Appalachian Energy from September 29, 2024, through October 8, 2024.