Connecticut AMI 2026 Business Case Analysis and AMI Final Plan Refresh

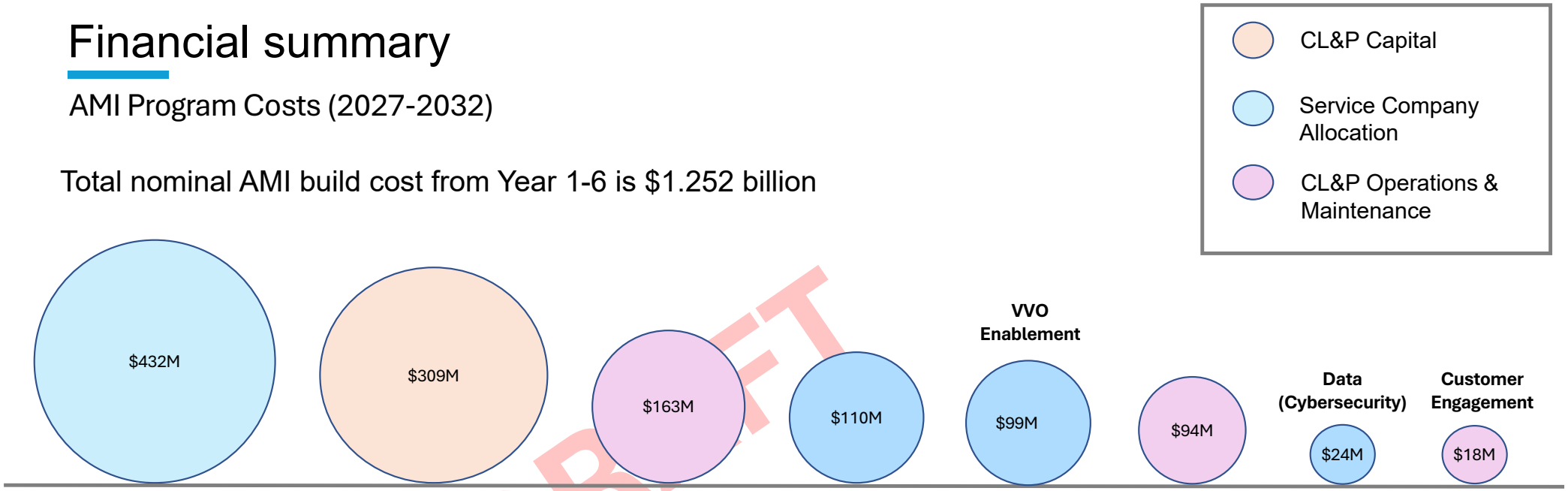
Summary of Draft Results

May 26, 2026

Financial summary

AMI Program Costs (2027-2032)

Total nominal AMI build cost from Year 1-6 is $1.252 billion



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Back Office Systems

- Customer Information System
- Meter Data Management System
- Load Settlement

AMI Meters

- AMI Meters
- Undepreciated Meter Balance

Labor and Standard Operating Plan

- Organizational Readiness
- Contact Center
- Incremental Labor
- Revenue Assurance (Non-Technical Line Loss)

Communications

- Communications Upgrades

Supporting Services and Platforms

- Outage Management System
- Customer Experience portal
- Engineering and Customer Usage Analytics
- Green Button Connect