Date Filed: October 14, 2026

Witness: Jessica B. Cain and Daniel M. Traynor
Request from: Office of Education, Outreach, and Enforcement

Question:

(PAYMENT ARRANGEMENTS) For each residential customer enrolled in an 18-month payment arrangement during the test year of 2025, provide an unlocked Excel spreadsheet containing the following statistics:

a. The month and year that arrangement began;
b. Whether the customer completed or failed off the arrangement;
c. The month and year the arrangement was completed or failed;
d. The monthly payment required;
e. The customer's total arrearage at the start of enrollment;
f. The customer's total arrearage at the time of completion or failure of the arrangement;
g. The total dollar amount paid by the customer during their enrollment in the arrangement; and
h. The customer's average monthly bill during their enrollment in the arrangement.

Response:

Please refer to EOE-358, Attachment 1, for the detailed payment arrangement data as requested for residential customers in 2025 test year.