Date Filed: October 21, 2026

Witness: Mark P. Baldwin, Clifford G. Williams, Leanne M. Landry and John G. Griffin
Request from: Office of Consumer Counsel

Question:

(MS24E – Blue Sky Work) Please refer to the Response to OCC-626. Please describe in detail and provide all written policies and procedures regarding how the Operations Manager verifies the accuracy of the vendor billing on post-storm follow up work after the ERP has been lifted.

Response:

Vendors may be engaged to perform post-storm follow-up work necessary to address conditions arising from storm events. Although the Emergency Response Plan ("ERP") may be lifted and the Company resumes normal operations, storm-related follow-up work remains necessary to address outstanding field conditions, temporary restoration measures, and other activities required to return the system to its pre-storm condition.

After the ERP period, work is reviewed and assigned by the operations teams and charged to the applicable work order and the vendor bills under the Company's standard time-and-materials invoicing process. Prior to payment, vendor billing is reviewed by the operations team to verify that the labor, equipment, and additional charges are supported by the work performed and are appropriately assigned to the corresponding work order. In addition, the Company follows a Delegation of Authority Policy for the authorization and approval process for all vendor billing. In addition, please refer to pages 10-15, in Exhibit CLP-STORM-ACCT-3, for the Company’s Delegation of Authority Policy.