Date Filed: September 24, 2026

Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Consumer Counsel

Question:

(MS24E) Please refer to Exhibit ACCT-2 (CLP-5A-01) (MS24E) p. 25.

a. The start time indicated in box 6 is 5:30 am, however, the start time indicated in box 24 is 13:30. Further, the crew billed for 7 hours of standby and 10.5 hours of work time (two crew members billed for 9 hours of work time). Please reconcile the start times and the total work time.
b. Please confirm that the only work performed during the 17.5 hours billed was the work from 17:00 to 12 am.

Response:

a. The crews were on standby from 05:30am until 12:30pm. The crews then went to their first call around 13:30 and the crews did not finish up their tickets until midnight.

b. No, it is not accurate that the only work performed during the 17.5 hours billed was the work reflected from 17:00 to 12am.

The crew received its first assignment at approximately 13:30. Upon responding to that assignment, the crew was unable to identify an outage or other issue requiring corrective work and immediately made itself available to Eversource for additional assignments. From that point forward, the crew remained mobilized, dedicated to Eversource restoration activities and available for dispatch as directed by the Company.

The timesheet reflects an active field restoration associated with a specific ticket beginning at 17:00; however, the absence of other reference to a particular ticket during the intervening period does not mean that the crew was not working or was off duty and relieved of obligations to Eversource. Work is routinely performed that is not recorded with a particular ticket reference. The time descriptions reflected on the timesheet are intended to document the crew's activity or status in relation to individual tickets and do not capture every activity occurring between assignments.

Accordingly, the periods appearing as unaccounted for time between tickets cannot be interpreted to mean that the crew was not working or that such time should be billed at a standby rate. Standby rates do not apply during the workshift when the crews are actively

engaged in the restoration effort over a range of support activities. The crew remained under Eversource's direction and available to support restoration operations through the applicable billing period beginning at 05:30.