Subpart	Calculation	2020	2021	2022	2023	2024	2025
B	**Total Digital Customer Transactions**	108,373,903	104,845,220	113,587,602	125,683,683	137,508,757	136,127,039
A	**Total Customer Transactions**	122,937,278	118,744,379	128,125,059	139,771,547	150,423,230	147,665,260
C	**% of Customer Transactions that are Digital**	88.15%	88.29%	88.65%	89.92%	91.41%	92.19%
D	N/A - No adjustments, exclusions, or data-cleaning procedures applied						