Date Filed: September 24, 2026

Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Consumer Counsel

Question:

(MS24E) Please refer to the Response to Exhibit ACCT-2(CLP-5A-02)(MS24E) p. 115, which lists in the description of work communication line down.

a. Did the Company reinstall/repair a communication line?
b. If yes to a, did the Company recover this cost from the communications company?

Response:

a. The Company does not reinstall or repair any communications lines. A crew was dispatched due to the customer reporting low wires in their driveway. At the point they determined it was not Company equipment, the crew communicated the information back to the Company and was available for another assignment.

b. N/A