Date Filed: September 25, 2026

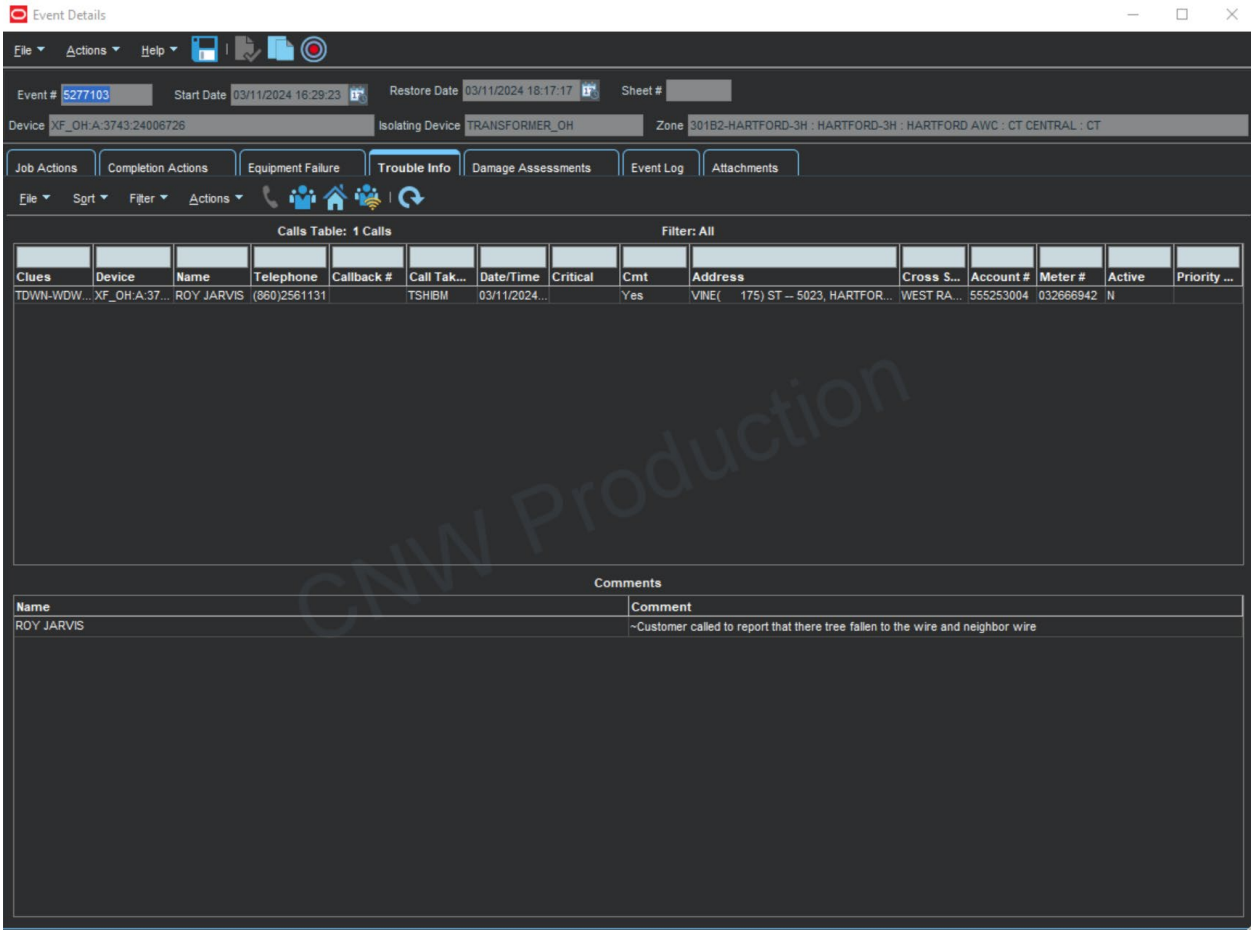
Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Consumer Counsel

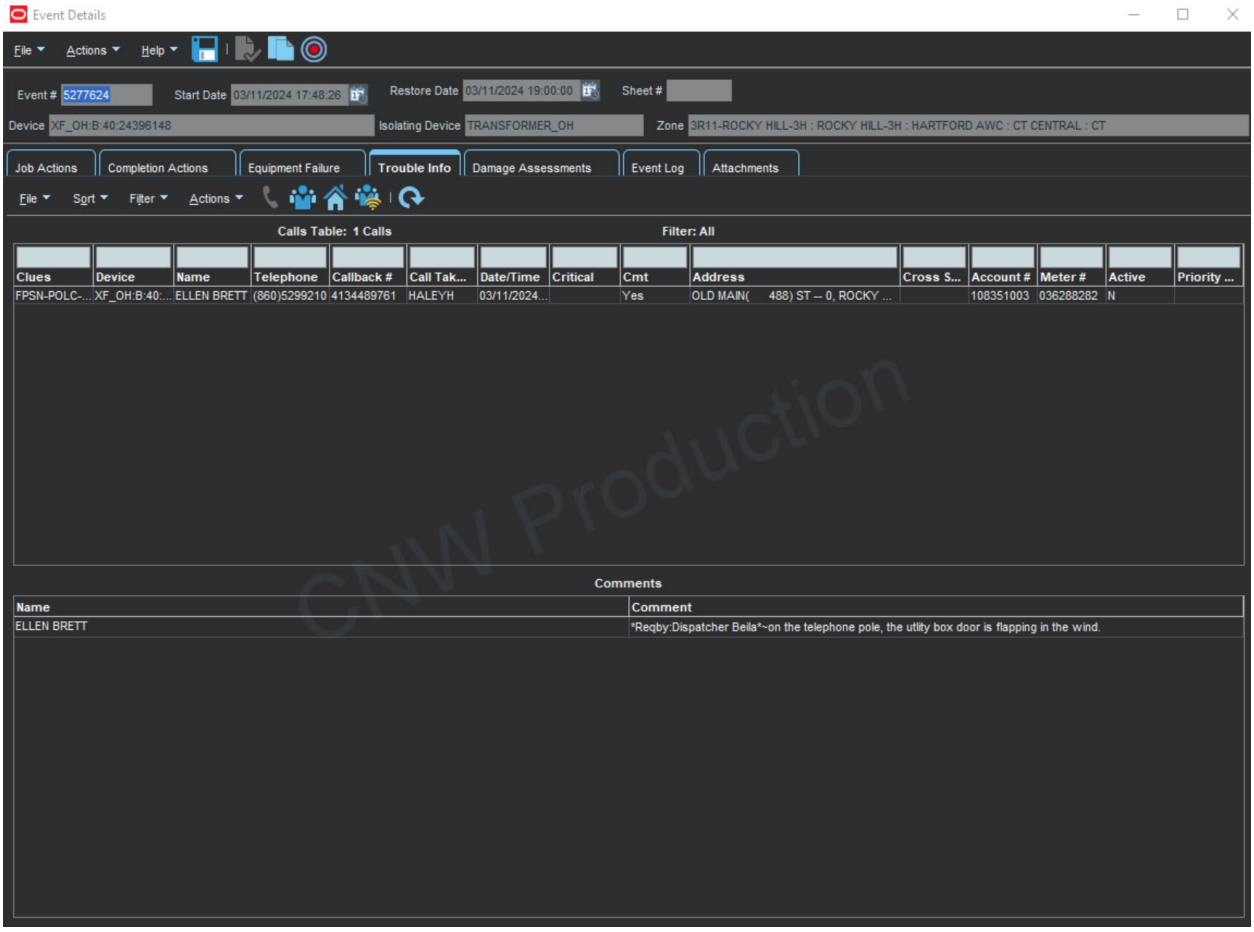
Question:

(MS24E) Please refer to Exhibit ACCT-2(CLP-5A-02) (MS24E), p. 122. The work descriptions include "comm down" and "comm box door open, close it and secured." Please explain what "comm" is in these descriptions.

Response:

"Comm" refers to communications equipment, such as phone, cable, fiber, etc. Under Event 5277103, a customer reported a trouble call to the Company that a tree had fallen on some wires near 175 Vine Street in Hartford. Upon arrival, the crew determined that the wire impacted was in fact a communications wire, not a power wire. Under Event 5277624, a customer reported that a utility equipment box's door was flapping in the wind. The crew responded and identified that it was a communications equipment box, closed and secured it shut.


Event Details
File
Actions
Help
Event # 5277103
Start Date 03/11/2024 16:29:23
Restore Date 03/11/2024 18:17:17
Sheet #
Device XF_OH:A:3743:24006726
Isolating Device TRANSFORMER_OH
Zone 301B2-HARTFORD-3H : HARTFORD-3H : HARTFORD AWC : CT CENTRAL : CT
Job Actions
Completion Actions
Equipment Failure
Trouble Info
Damage Assessments
Event Log
Attachments
File
Sort
Filter
Actions
Calls Table: 1 Calls
Filter: All
Clues
Device
Name
Telephone
Callback #
Call Tak...
Date/Time
Critical
Cmt
Address
Cross S...
Account #
Meter #
Active
Priority ...
TDWN-WDW...
XF_OH:A:37...
ROY JARVIS
(860)2561131
TSHIBM
03/11/2024...
Yes
VINE(175) ST -- 5023, HARTFOR...
WEST RA...
555253004
032666942
N
Comments
Name
Comment
ROY JARVIS
~Customer called to report that there tree fallen to the wire and neighbor wire
CNW Production


Event Details
File
Actions
Help
Event # 5277624
Start Date 03/11/2024 17:48:26
Restore Date 03/11/2024 19:00:00
Sheet #
Device XF_OH:B:40:24396148
Isolating Device TRANSFORMER_OH
Zone BR11-ROCKY HILL-3H : ROCKY HILL-3H : HARTFORD AWC : CT CENTRAL : CT
Job Actions
Completion Actions
Equipment Failure
Trouble Info
Damage Assessments
Event Log
Attachments
File
Sort
Filter
Actions
Calls Table: 1 Calls
Filter: All
Clues
Device
Name
Telephone
Callback #
Call Tak...
Date/Time
Critical
Cmt
Address
Cross S...
Account #
Meter #
Active
Priority ...
FPSN-POLC-...
XF_OH:B:40:...
ELLEN BRETT
(860)5299210
4134489761
HALEYH
03/11/2024...
Yes
OLD MAIN(488) ST -- 0, ROCKY ...
108351003
036288282
N
Comments
Name
Comment
ELLEN BRETT
Reqby:Dispatcher Beila~on the telephone pole, the utility box door is flapping in the wind.
CNW Production