Date Filed: October 13, 2026

Witness: Christopher E. Colorio, Mark P. Baldwin, John G. Griffin and Leanne M. Landry
Request from: Office of Education, Outreach, and Enforcement

Question:

(MS24F-TIMING) Refer to Exhibit CLP-STORM-IMT-3 (Event 6), and Response to EOE-019, Att. 1. Explain how the information provided within Ex. CLP-STORM-IMT-3 supports an initial arrival time of 6am within EOE-019, Att. 1. As part of the response, explain why the Company defined an initial arrival time that is 12 hours prior to the declaration of the ERP (i.e., Ex. CLP-STORM-IMT-3, p. 65) and 24 hours before the Emergency Operations Centers (EOCs) were activated (i.e., Ex. CLP-STORM-IMT-3, p. 65).

Response:

Eversource established a 6:00 a.m. activation time for the Emergency Operations Centers (EOCs) on April 4, 2024. Based on the forecast and timing of the events, it was necessary to have crews arrive ahead of any potential travel issues due to the expected weather impacts. This would allow crews to support the expected storm response and restoration effort following the overnight impacts of the April 3-4, 2024 nor'easter. Eversource had already declared an ERP Level 5 event, secured external resources, and developed staffing plans ahead of the storm. Activating the EOCs at 6:00 a.m. ensured the necessary personnel and resources were in place to coordinate activities, as damage assessment and restoration work got underway.