Date Filed: September 01, 2026

Witness: Brendan J. O'Brien, Garrett J. Murray and John G. Griffin
Request from: Office of Consumer Counsel

Question:

Shared Services Expense.

a. Please provide the annual budgeted amount of shared services charges to CL&P (broken out by capital and expense) for each of the years 2021, 2022, 2023, 2024, 2025 and the amount included in the rate year.
b. Please provide the annual actual amount of shared services charges (broken out by capital and expense) to CL&P for each of the years 2021, 2022, 2023, 2024, and 2025
c. Please provide the annual amount of shared services charges to CL&P (broken out by capital and expense) approved by PURA for each of the years 2021, 2022, 2023, 2024 and 2025.

Response:

a. Please refer to OCC-355, Attachment 1, for a copy of the Company's response to FTI-117, as submitted in the Company's 2022-2025 Management Audit.[1] This response details the Company's budget process which is focused on shared service organizations versus the Eversource Service Company. This response explains the Company's budgeting process, which, as described therein, is not to budget specifically at the Eversource Service Company level in total. The Company's budget process focuses on budgeting for shared service organizations which include both direct and service company costs.

   As a result of the 2022-2025 Management Audit recommendations, the Company instituted quarterly meetings with the Operating Company presidents starting to 2025 to extend budget and internal management reporting to the operating company level so that the reports present costs budgeted for, and distributed to, utility subsidiaries and their transmission and distribution business segments.

b. Refer to OCC-355, Attachment 2, for actual shared services expenses for each year 2021 through 2025.

c. Shared service costs were incorporated into the Company's revenue requirement approved by PURA as a result of the 2018 Settlement Agreement, approved on April 18, 2018, in Docket No. 17-10-46, but not separately identified as part of the settlement agreement.

[1] The Eversource Energy Management Audit was initiated in 2022 as one of the findings made by PURA in Docket No. 20-08-03, Investigation into Distribution Companies Preparation for and Response to Tropical Storm Isaias, April 28, 2021, at 124. PURA did not issue the management audit report until February 2025.