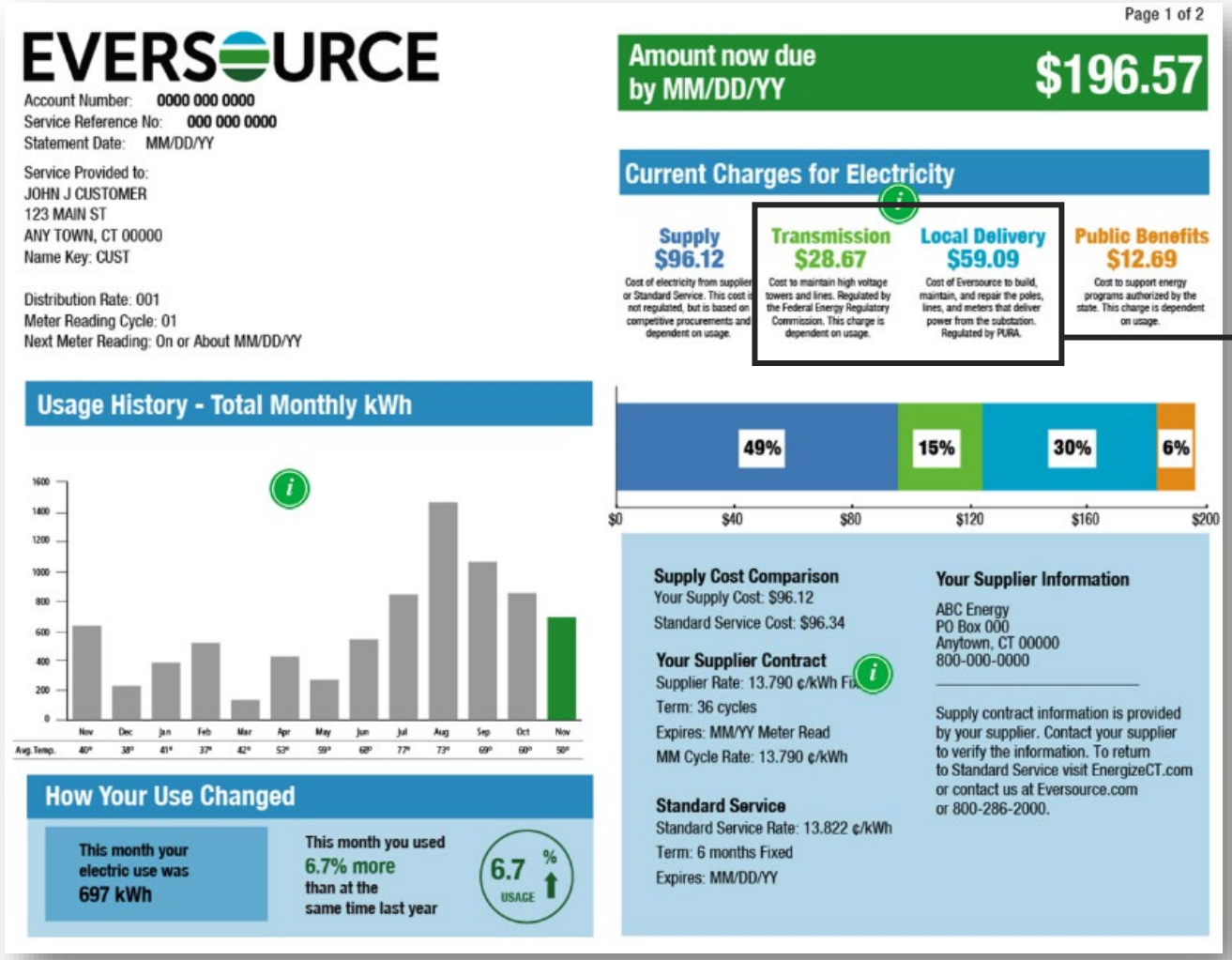
Powering Connecticut's Future

Reliable service. Strong communities. A growing Connecticut.

Public Comment Hearing

We **deliver** power.



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EVERSOURCE

Account Number: 0000 000 0000
Service Reference No: 000 000 0000
Statement Date: MM/DD/YY

Service Provided to:
JOHN J CUSTOMER
123 MAIN ST
ANY TOWN, CT 00000
Name Key: CUST

Distribution Rate: 001
Meter Reading Cycle: 01
Next Meter Reading: On or About MM/DD/YY

Amount now due by MM/DD/YY $196.57

Current Charges for Electricity

Supply	Transmission	Local Delivery	Public Benefits
$96.12	$28.67	$59.09	$12.69
Cost of electricity from supplier or Standard Service. This cost is not regulated, but is based on competitive procurements and dependent on usage.	Cost to maintain high voltage towers and lines. Regulated by the Federal Energy Regulatory Commission. This charge is dependent on usage.	Cost of Eversource to build, maintain, and repair the poles, lines, and meters that deliver power from the substation. Regulated by PURA.	Cost to support energy programs authorized by the state. This charge is dependent on usage.

49% 15% 30% 6%

$0 $40 $80 $120 $160 $200

Usage History - Total Monthly kWh

1600 1400 1200 1000 800 600 400 200 0

Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov

Avg. Temp. 40° 38° 41° 37° 42° 53° 59° 68° 77° 73° 69° 60° 50°

How Your Use Changed

This month your electric use was 697 kWh

This month you used 6.7% more than at the same time last year

6.7 % USAGE

Supply Cost Comparison
Your Supply Cost: $96.12
Standard Service Cost: $96.34

Your Supplier Contract
Supplier Rate: 13.790 ¢/kWh Fi
Term: 36 cycles
Expires: MM/YY Meter Read
MM Cycle Rate: 13.790 ¢/kWh

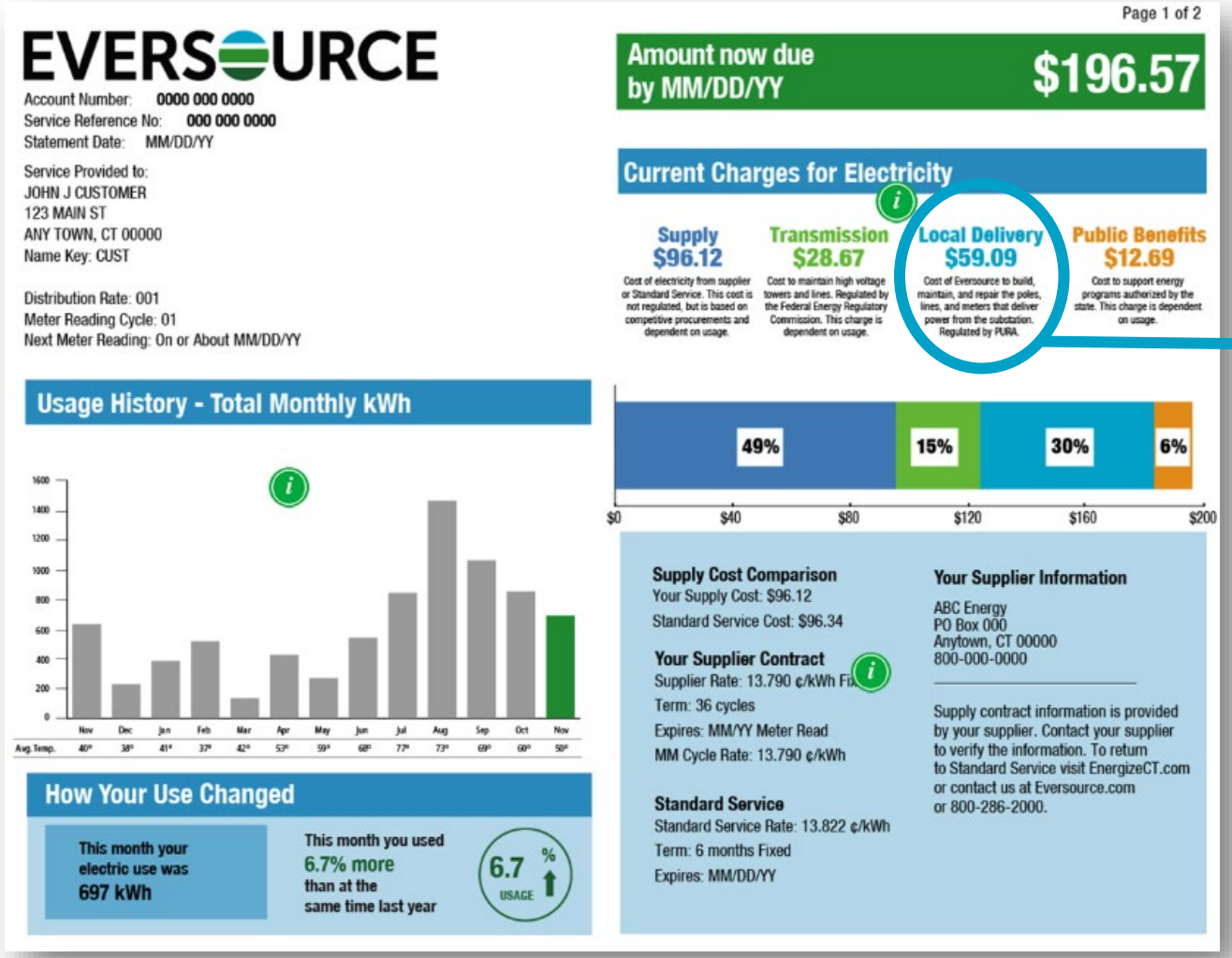
Standard Service
Standard Service Rate: 13.822 ¢/kWh
Term: 6 months Fixed
Expires: MM/DD/YY

Your Supplier Information
ABC Energy
PO Box 000
Anytown, CT 00000
800-000-0000

Supply contract information is provided by your supplier. Contact your supplier to verify the information. To return to Standard Service visit EnergizeCT.com or contact us at Eversource.com or 800-286-2000.

Transmission
&
Local Delivery

We **deliver** power.

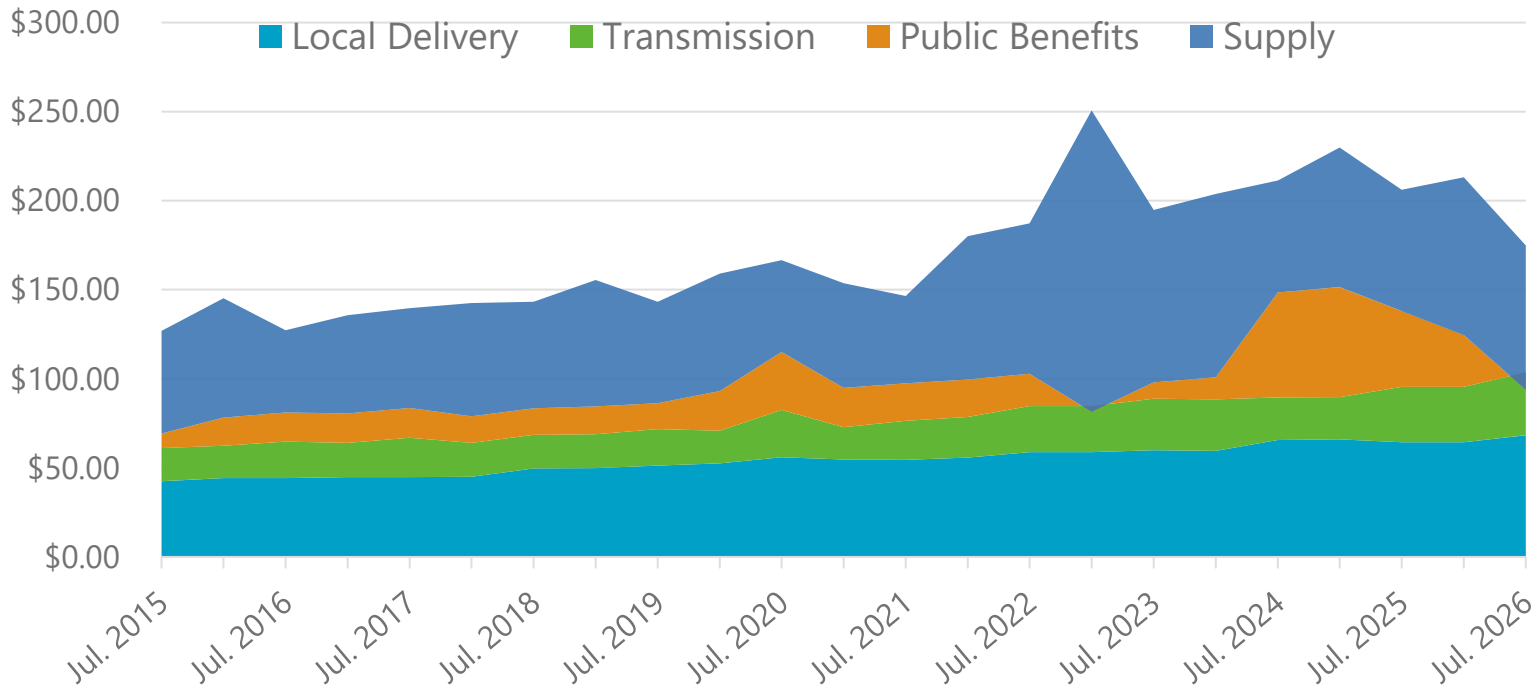


Local Delivery

We **deliver** power.

Supply and Public Benefits are pass-through costs **not under our control**





Local Delivery accounts for approx. 1/3 of the bill

Powering Connecticut **Today**



We operate the local electric system that Connecticut homes, businesses and communities rely on every day.

~1.3 million customer accounts

~750,000 poles

~250,000 transformers

~24,000 miles of wire

...That's nearly enough wire to wrap all the way around the world

Reliability is what **you count on**

Investments Pay Off:

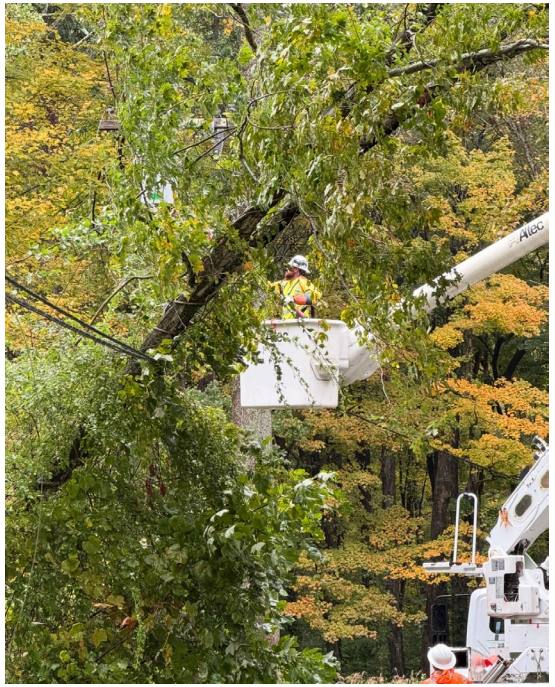
48% of power interruptions
restored remotely in minutes
outside of storms

More than 1.5 million
interruptions avoided statewide

We base spending decisions on data:
15% reliability improvement since 2017





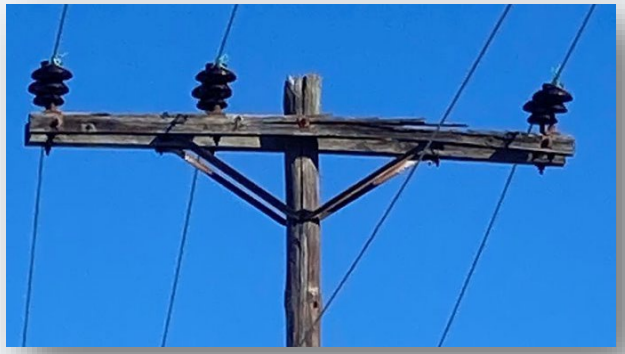


We deliver top-tier reliability on a national scale

Connecticut's Grid: **A System Built Over Generations**

Like roads, bridges and water systems, the electric grid was built over decades, and older parts need closer attention as conditions change

Old:
Narrow,
Shorter



New:
Thicker,
Taller,
Stronger



Replacing aging equipment helps keep your power on:

- Nearly half of overhead lines are **bare wire**
- The average Connecticut pole is **47 years old** – beyond its expected 40-45-year service life
- **Inspections and replacements** are continually needed

Equipment costs have risen sharply since 2019

It's **a challenging place** to operate an electric system.

EVERSOURCE

Connecticut:

- ✓ Dense trees
- ✓ Frequent weather events
- ✓ Thousands of miles of overhead lines





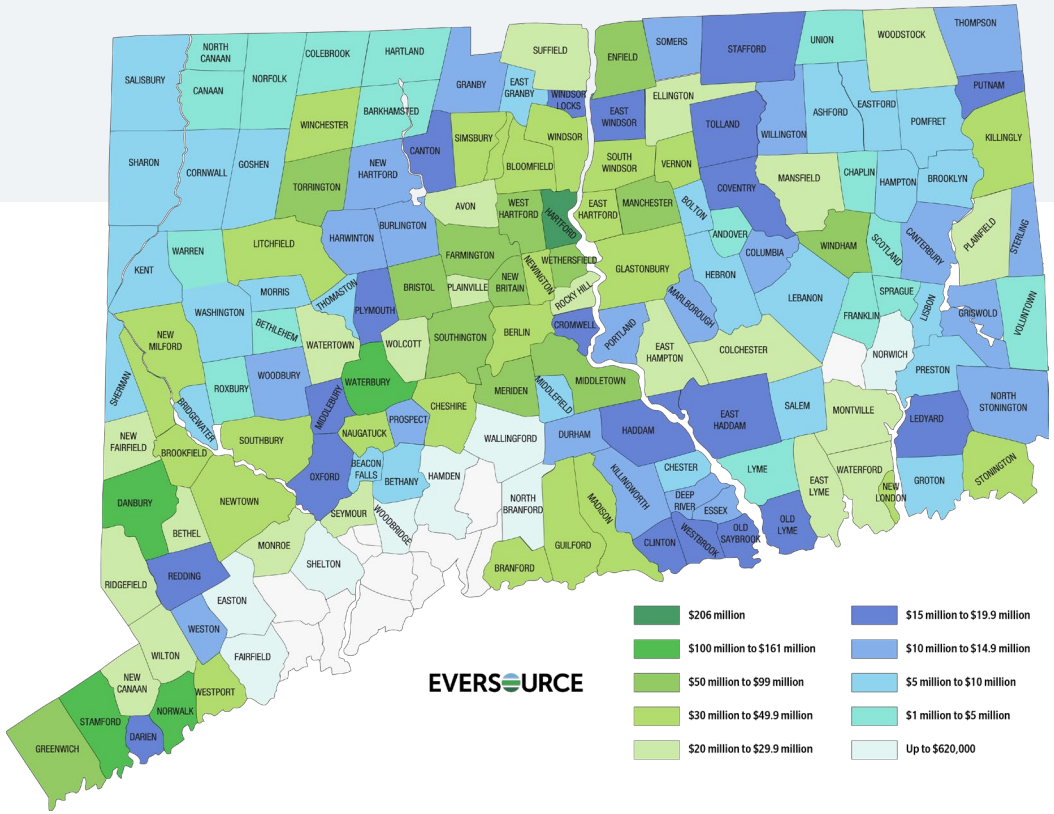
Tree exposure is a major pressure point

…and a **constant operating reality**

Powering Connecticut's Future

$3.9 billion in **targeted system investment** over five years

- ✓ Fewer outages
- ✓ Lights stay on, phones stay charged



Proposed Investments by Municipality

Every dollar matters.

We know higher electric bills can put more pressure on household budgets. Our proposal focuses on managing costs carefully while providing safe, reliable service.

- ✓Managing our costs
- ✓What it means for your bill
- ✓Investing at the right level



Help with your energy bill



Struggling to pay your electric or gas bill?

We have programs to help.

For information about these programs, visit eversource.com/billhelp or call us at 800-286-2828.

Scan here for more information.

Connecticut Energy Assistance Program* (CEAP)

Apply to get up to $705 from CEAP and get a bigger match from the Matching Payment Program. If you meet the income guidelines below, apply online at ct.gov/heatinghelp or through your local Community Action Agency (CAA). Find your local CAA at 211ct.org or call 211.

Flexible Payment Plans

Are available to help spread out payments on your past-due balance over a period of up to 18 months for residential customers. Payment plans may be renegotiated if you have a change in financial circumstances.

Matching Payment Program* (MPP)

(FOR ELECTRIC AND GAS CUSTOMERS)

For every dollar you pay and every dollar you receive from CEAP, we'll subtract a dollar from the amount you owe. For example, if you owe $500 and make your monthly MPP payment of $50 and receive $100 from CEAP that same month, you will receive a match for both payments. So, the matched amount will reduce your overdue balance by $150.

Electric Bill Discount*

(FOR ELECTRIC CUSTOMERS ONLY)

An electric bill discount is available to you if you provide proof of qualifying household income or public assistance benefits you receive for at least one household member. You may be eligible for a 5%, 15%, 20%, 40% or 50% discount off your monthly electric bill. For example, if you qualify for the 50% discount and have a $100 monthly bill, it would be $50 less.

Protection from Service Shut-Off

(FOR RESIDENTIAL CUSTOMERS)

Winter Protection*

If you provide proof of qualifying household income or public assistance benefits you receive for at least one household member, your service cannot be shut off between November 1 and May 1.

Medical Protection

Regardless of income, your service will be protected from shut off between November 1 and May 1 if anyone in your home has a serious illness, or year-round if anyone in your home has a life-threatening situation. The medical protection must be certified by a registered physician, advanced practice registered nurse or physician assistant at eversource.com/mdform.

Home Energy Solutions℠

Get an in-home energy assessment and service that helps to lower your energy bills and increase comfort. This service is currently offered for a $40 copay. Depending on your household income, you may be eligible for a no-cost home energy assessment through Home Energy Solutions℠—Income Eligible. Customers who meet eligibility requirements may receive additional services at a further reduced cost. Renters need permission from their landlords.

Visit eversource.com/home-energy-solutions or call 1-877-WISE USE (947-3873).

Residential Renewable Energy Solutions (RRES)

Renewable energy, like solar and wind power, is good for the planet and can help you save money on your electric bill or store energy for use during an outage. Lower your electric bill with clean, solar energy, through our RRES program.

Energy Storage Solutions

Store electricity with a special battery that can be used as a backup power source for your home during outages and earn money for energy you contribute back to the grid.

Generation Power CT

You may also get help from Generation Power CT at gpct.org/gethelp or in person at a fuel bank listed on their website.

You qualify for financial hardship and may qualify for the programs with an asterisk.* If you receive a public assistance benefit or your household income meets the guidelines below.

31095-1-2174

problemas para pagar electricidad o gas?

para ayudarte.

Para información sobre los programas de asistencia, visita eversource.com/ayuda o llámanos al 800-286-2828.

Apunta tu cámara aquí para más información.

encia Energética de

POR SUS SIGLAS EN INGLÉS)

del CEAP y obtener una mayor ante el Programa de igualación sitos de ingresos señalados /heatinghelp o a través de aria local. Encuentra la más 211.

Plan de Pagos Flexibles

Están disponibles por plazos de hasta 18 meses para clientes residenciales, para ayudarte a pagar un saldo atrasado poco a poco. Los planes de pago pueden ser renegociados si tu situación económica cambia.

ón de Pagos*

DAD Y GAS)

dólar que recibas del CEAP, tu saldo adeudado. s tu pago mensual de $50 n de Pagos y recibes $100 una igualación por ambos ducirá tu saldo vencido

Descuento en Facturas de Electricidad*

(PARA CLIENTES DE SERVICIO ELÉCTRICO SOLAMENTE)

Puedes recibir un descuento en tu factura de electricidad si proporcionas comprobantes de que cumples con los requisitos de ingresos o de que tú o al menos un miembro de tu hogar recibe beneficios de asistencia pública. Podrías recibir un descuento de 5%, 15%, 20%, 40% o 50% en tu factura eléctrica mensual. Por ejemplo, si calificas para el descuento del 50% y tu factura es de $100 dólares al mes, sería de $50 dólares menos.

sconexión del

RVICIO RESIDENCIAL)

cumples con los iún miembro de pública, tu servicio iembre al 1 de mayo.

rvicio estará protegido l 1 de mayo si alguien durante todo el año que pone en riesgo dificada por un ado(a) de práctica rce.com/mdform.

Programa Home Energy Solutions℠

Obtén una evaluación de eficiencia energética en tu hogar y servicio que ayuda a bajar tus facturas de energía y a hacerlo más cómodo. Actualmente, este servicio se ofrece por un copago de $40. Dependiendo de los ingresos de tu hogar, podrías calificar para una evaluación sin costo a través de Home Energy Solutions℠—Basado en Ingresos. Los clientes que cumplen con los requisitos de elegibilidad también pueden recibir servicios adicionales a un costo aún más bajo. Los inquilinos interesados en participar necesitan permiso de los dueños de la propiedad.

Visita eversource.com/home-energy-solutions (en inglés) o llama al 1-877-WISEUSE (947-3873).

able

INGLÉS)

es buena para en tu factura la durante un energía solar

Soluciones de Almacenamiento de Energía

Almacena electricidad con una batería especial que puedes usar como fuente de energía de respaldo para tu hogar durante apagones y obtén dinero por la energía que aportes a la red.

neration Power CT en gpct.org/gethelp (en inglés) o en persona en cualquier fuel

y podrías calificar para los programas con un asterisco,* si recibes algún ple con los requisitos de ingresos de abajo.

ESO PROMEDIO ESTATAL 2026-2027

s de dificultad económica, el descuento de electricidad y los programas de asistencia?

3	4	5	6	7	8
78,692	$93,681	$108,669	$123,658	$126,469	$129,279

ERSOURCE

Pagado por clientes de Eversource.