Date Filed: October 06, 2026

Witness: Mark P. Baldwin, Clifford G. Williams, Leanne M. Landry and John G. Griffin
Request from: Office of Education, Outreach, and Enforcement

Question:

(MS24F-VENDOR-LINE) Refer to Exhibit ACCT-2 CLP-6, and Confidential Exhibit ACCT-2 CLP-6A-4, pp. 216-233. The Company reported two incremental charges in the combined amount of $259,193 for the E-J Electric T&D LLC vendor. Respond to the following:

a. Cite the location of the vendor's contractual Pricing Schedule Exhibit (i.e., typically referred to as Exhibit A). The contract provided at OCC-044, Att. 2 (Confidential), starting at p. 1147, includes a List of Exhibits at p. 1153, which references the Pricing Schedule as Exhibit B, which EOE was unable to locate in the Company's response. If it was not provided, please provide.
b. Reference the billed rates on pp. 217, and 22,3 and the rates provided within OCC-044, Att. 2 (Confidential), p. 1277. Explain why the rates charged by the vendor exceed the rates included within the contractual rate table provided. To the extent that the vendor billed higher rates than referenced within the contract, provide an Excel spreadsheet demonstrating the amounts overbilled.
c. Referring to p. 223, explain why the cost of equipment was charged during standby when the Company's Master Service Agreement omits billing of equipment during standby. Additionally, identify the amount that was charged for equipment during standby.
d. Referring to pp. 218-221, explain why the Company permitted the vendor to exclude information within boxes 24 (Event Start Time), and 25 (Event End Time). As part of the response, identify when the crews received their first assignment.

Response:

a. Please refer to EOE-291, Attachment 1 CONFIDENTIAL, for the Exhibit B Pricing Schedule.

b. The rates billed on pp. 217, and 223, of Confidential Exhibit ACCT-2 CLP-6A-4, are governed by the agreed upon Pricing Schedule to secure ERP resources. The vendor did not bill rates more than the applicable contractual pricing and there are no associated overbilled amounts. Please refer to EOE-291, Attachment 2 CONFIDENTIAL, for the agreed upon ERP resource rate sheet that governed the invoices in question.

c. For this event, the crews began their work shift and may have characterized time during the shift as "standby," intending to reflect the physical status of the crew at a particular point in time. For this invoice, six hours were spent working events and nine hours were spent awaiting damage assessment and other activities to identify and assign additional tickets. Thus, this characterization does not indicate that the crew or associated equipment was inactive or demobilized. During these periods, contractor resources may remain fully mobilized at the designated work or staging location, with personnel and equipment committed to Company operations and prepared to perform work immediately upon assignment. For example, resources may be awaiting the next ticket or work assignment, further direction from the Company, or otherwise be transitioning between assignments, while supporting ongoing operations. Although the field crew may characterize this time as "standby" on its timesheet, the resources remain deployed and available only to Eversource for work purposes. The total amount of $1,629 of equipment was charged during standby which is in accordance with contractual language. Please refer to the Company's response to EOE-267, for additional detail regarding billing for Equipment during Standby.

d. Although Boxes 24 (Event Start Time), and 25 (Event End Time), were not completed by the vendor, the absence of this information did not prevent the Company from validating and approving the timesheets. Part of the Company's review process is to verify the accuracy and reasonableness of contractor labor charges using the total hours worked, dates of service, event assignments, crew information, and consultation with personnel responsible for overseeing the contractor's work, as necessary. The review confirmed that sufficient information was available to validate the hours billed and their association with the applicable event or activity. In this instance, the Company was able to confirm the validity of the labor charges through its established review controls and therefore, the omission of the Event Start Time and Event End Time fields did not impact the Company's ability to verify or approve the charges. This review process serves as a key control to ensure that contractor invoices are reasonable, supported and accurately associated with the applicable event. The first assignment for the crew on pg. 218 was 5:08AM. The first assignment for the crew on page 219, was 4:41AM.