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Witness: Jared A. Lawrence, Shamus O'Brien, Edward A. Davis and Kimberly R. Parsons
Request from: Department of Energy and Environmental Protection

Question:

(TVR Customer Engagement Plan) Refer to Exhibit CLP-RATES-8 Provide the proposed implementation schedule for the TVR Customer Engagement Plan.

Response:

The Company has not established a formal implementation schedule for the TVR Customer Engagement Plan. As discussed in Exhibit CLP-RATES-8, the most effective time to engage customers regarding TVR offerings is following full deployment of Advanced Metering Infrastructure ("AMI"), when customers will be able to fully realize the benefits of TVR rates. Customers will be best positioned to evaluate and respond to TVR opportunities after accumulating at least one year of their own interval usage data, which can help provide a meaningful understanding of their usage patterns and potential opportunities to shift consumption in response to TVR price signals. Accordingly, the Company expects to establish a formal implementation schedule for the TVR Customer Engagement Plan after the AMI deployment timeline has been finalized and the timing of implementing new TVR offerings is known.