Date Filed: September 23, 2026

Witness: David L. Gladey and Jeffrey Richard
Request from: New England Connectivity and Telecommunications Association

Question:

(Make Ready Work & Related Costs) Refer to Exhibit CLP-ADDITIONS-1 at p. 69. Provide all Company documentation, manuals, training materials, policy documents, methods and procedures, or similar documentation used to determine whether make ready work is billable or non-billable.

Response:

The SPA Make Ready Billable Matrix is the document used by the Company to determine whether make ready work associated with third party attachments is classified as billable or non-billable. The matrix reflects the criteria and decision-making framework applied in making such determinations. The matrix was previously provided as RRU-002, Attachment 1.

Following a reasonable inquiry, the Company is not aware of any additional manuals, training materials, policy documents, methods, procedures, or similar documentation specifically addressing or governing billable versus non-billable make ready determinations.

To the extent that Company personnel consult engineering standards, survey requirements, construction specifications, safety requirements, or NESC standards in evaluating field conditions, such documents provide general engineering and compliance guidance and do not independently establish whether make ready work is billable or non-billable. The Company's billable/non-billable determinations are governed by the attached matrix.