Date Filed: September 23, 2026

Witness: David L. Gladey and Jeffrey Richard
Request from: New England Connectivity and Telecommunications Association

Question:

(Make Ready Work & Related Costs) Refer to Exhibit CLP-ADDITIONS-1 at pp. 67-71. Describe the following:

a. At what point in the Single Pole Administration process is the attacher informed that make ready work is required or not?
b. At what point in the Single Pole Administration process is the attacher informed that make ready work is billable or non-billable?
c. When informed that make ready work is billable, does an attacher have an opportunity to challenge the billable determination and, if so, how?

Response:

a. The attacher is informed that make ready work is required when the SPA engineering review is complete and the application status is updated in Alden. Alden notifies the applicant of the status change and indicates that make ready work is required.

b. The attacher is informed whether make ready work is billable or non-billable when the application status is updated in Alden following completion of the SPA engineering review. For billable make ready work, the applicant receives an invoice, and the application status reflects that make ready payment is required. For non-billable make ready work, no invoice is issued and the application proceeds to the next phase of the process with the make ready work identified in Alden.

c. Yes. Pursuant to the PURA-approved form of Pole Attachment Agreement, an attacher receiving a make ready invoice may dispute the charges associated with the make ready work. The Agreement requires the attacher to pay the invoiced amount and provides that the attacher may dispute the amount within ninety (90) days after payment by submitting written notice with any supporting documentation identifying the disputed amount. The parties then work together to resolve the dispute. If the dispute cannot be resolved through normal business discussions, the Agreement together with Appendix C to PURA's May 11, 2022, Decision in Docket No. 19-01-52RE01 provide a dispute resolution process that includes executive-level negotiations and, if necessary, submission of the dispute to PURA.