Residential

Account ID	Total Amount Owed (a)	Duration of Debt (b)	Date account was initiated (c)	Reasons why the Company has not terminated service (d)
1	$120,640.44	7/16/2018	6/15/2018	Legal / Medical / Financial Hardship
2	$113,373.65	3/8/2018	2/16/2018	Legal / Medical / Financial Hardship
3	$110,588.57	7/20/2011	3/16/2011	Legal / Medical / Financial Hardship
4	$108,829.72	5/25/2011	7/18/2011	Legal / Medical / Financial Hardship
5	$106,542.05	10/31/2017	10/3/2017	Legal / Medical / Financial Hardship
6	$106,610.81	10/18/2016	8/13/2016	Legal / Medical / Financial Hardship
7	$104,896.77	6/23/2011	5/5/2004	Legal / Medical / Financial Hardship
8	$104,836.16	12/27/2011	9/27/2011	Legal / Medical / Financial Hardship
9	$103,318.35	9/20/2012	8/21/2012	Legal / Medical / Financial Hardship
10	$103,099.81	12/1/2011	10/1/2011	Legal / Medical / Financial Hardship
11	$101,721.41	11/4/2015	4/17/2007	Legal / Medical / Financial Hardship
12	$101,042.23	10/24/2014	9/28/1995	Legal / Medical / Financial Hardship
13	$101,439.63	3/10/2017	1/18/2017	Legal / Medical / Financial Hardship
14	$98,576.37	1/4/2016	12/1/2015	Legal / Medical / Financial Hardship
15	$97,402.80	11/17/2008	8/30/2008	Legal / Medical / Financial Hardship
16	$95,993.00	10/17/2008	7/14/2007	Legal / Medical / Financial Hardship
17	$94,969.82	2/10/2016	1/30/2016	Legal / Medical / Financial Hardship
18	$93,598.83	5/25/2011	8/14/2010	Legal / Medical / Financial Hardship
19	$93,548.04	12/31/2012	10/27/2012	Legal / Medical / Financial Hardship
20	$92,308.36	6/19/2014	5/20/2014	Legal / Medical / Financial Hardship
21	$92,815.85	7/23/2010	7/6/2012	Legal / Medical / Financial Hardship
22	$89,716.44	11/9/2007	6/8/2012	Legal / Medical / Financial Hardship
23	$88,790.56	11/30/2012	7/14/2011	Legal / Medical / Financial Hardship
24	$87,685.82	10/8/2013	10/1/1991	Legal / Medical / Financial Hardship
25	$88,229.66	1/10/2018	9/18/1989	Legal / Medical / Financial Hardship

Commercial

Account ID	Total Amount Owed (a)	Duration of Debt (b)	Date account was initiated (c)	Reasons why the Company has not terminated service (d)
1	$1,789,447.04	12/11/2025	7/20/2008	Government Account / 60 Days Delinquent
2	$923,936.00	10/1/2022	9/26/2022	State Account
3	$628,940.60	2/3/2025	8/14/2013	Federal Managed Account
4	$485,493.52	2/3/2023	9/11/2021	Master Meter - Legal Collections
5	$485,154.35	5/5/2025	3/18/2025	State Account
6	$326,127.30	6/23/2020	2/22/2020	Master Meter - Legal Collections
7	$283,992.53	11/28/2022	1/27/2004	Hospital / Legal / Making Payments
8	$268,712.39	4/1/2026	12/15/2015	Municipal Account / Making Payments
9	$263,009.48	8/3/2026	12/1/2017	Current on Bill
10	$250,459.64	12/15/2022	1/15/1971	Nursing Home / Legal / Making Payments
11	$187,962.90	6/15/2021	1/16/2007	Nursing Home / Legal / Making Payments
12	$185,163.62	7/11/2019	10/27/1987	Nursing Home / Legal / Making Payments
13	$183,981.54	7/3/2026	4/6/2004	Nursing Home / 30 Days Delinquent
14	$162,991.82	4/4/2024	5/18/2018	Nursing Home / Legal / Making Payments
15	$160,349.76	8/7/2026	8/8/2006	Current on Bill
16	$160,028.83	8/18/2025	9/24/2011	Government Account
17	$152,943.17	12/19/2023	10/2/2023	Master Meter / Legal / Making Payments
18	$148,926.28	4/22/2026	8/21/2007	Municipal Account / Making Payments / 60 Days Delinquent
19	$148,056.44	3/27/2026	10/16/2024	Billing Dispute / Recently Moved Out
20	$145,499.11	5/20/2026	8/21/2007	Municipal Account / Making Payments / 30 Days Delinquent
21	$139,951.75	9/9/2020	1/1/1970	Nursing Home / Legal / Making Payments
22	$125,889.05	7/17/2026	12/1/2007	Current on Bill
23	$121,772.29	12/16/2025	6/17/2025	Currently on payment arrangement / Multiple broken arrangements
24	$121,106.97	6/17/2026	3/26/2010	60 Days Delinquent
25	$119,616.30	2/12/2026	12/6/1977	Municipal Account / 30 Days Delinquent