Date Filed: September 24, 2026

**Witness: Leanne M. Landry and Jeffrey D. Turano**
**Request from: Office of Consumer Counsel**

**Question:**

Customer Advances. Refer to the response to OCC-270, Attachment 2. Explain the large increase in customer advances beginning in December 2025 through June 2026 over the prior years balances.

**Response:**

Since the beginning of December 2025, five new customer requests needing line extensions per the NB-12 policy were received, totaling $14.5M. These projects are currently in construction.