Date Filed: November 19, 2026

Witness: John P. Dipaola-Tromba, John G. Griffin, Leanne M. Landry and Clifford G. Williams
Request from: Office of Education, Outreach, and Enforcement

Question:

(MEAL POLICY/MS24F-VENDOR-FOOD) Refer to Response to EOE-317, Exhibit ACCT-2 CLP-6, and Confidential Exhibit ACCT-2 CLP-6A-9, pp. 170-174. The Company's response to EOE-317 provided a comparison (i.e., Att. 1) between the three sampled meal expenses and the Company's restaurant meal policy. Please confirm that the Company's comparison demonstrated a net incremental meal cost of approximately $12,694 or 29% above the amounts authorized by the Company's restaurant policy. If not confirmed, identify the amount.

Response:

Please refer to EOE-317-SP01[i] for a description of two of the different methods the Company has in place to provide meals during emergency events and why there is no direct correlation between the costs of individual meals provided at individual restaurants under the Company's Restaurant Meal Policy and the costs of emergency catered meals prepared and delivered in bulk to fixed locations such as the Company's Area Work Centers or to hotels that do now have inhouse catering capability.

Prior Referenced Responses:

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[i] EOE-317-SP01 Question:

(MS24F-VENDOR-FOOD) Refer to Exhibit ACCT-2 CLP-6 and Confidential Exhibit ACCT-2 CLP-6A-9, pp. 170-174. The Company reported three incremental charges in the combined amount of $43,802 for the Paul Gregorys LLC and Perk on Main LLC vendors. Provide an unlocked Excel spreadsheet detailing the total all-in costs for each meal (i.e., breakfast, lunch, and dinner) and provide a comparison of the cost to the maximum meal caps outlined within Eversource's restaurant meal policy.

EOE-317-SP01 Response:

Supplemental Response:

The Company utilizes multiple methods to effectively and efficiently provide meals to employees and contractor personnel engaged in restoration activities during emergency restoration activities. The greatest number of meals are usually provided by caterers delivering meals to area work centers and/ or other fixed or temporary locations (e.g. hotels that don't have inhouse meal service, or to staging areas) and by hotels providing meals to guests lodged at the hotel.

The Company's Eversource Restaurant Meal Policy is a program where over two hundred restaurants across the state voluntary agree to participate in the program where the restaurant provides individual sit-down meals to contractors and employees working across the service territory, and then will directly invoice the Company for the meals provided, contingent upon the restaurant following the cost and documentation guidelines detailed in the Company's Restaurant Meal Policy document provided here as EOE-317-SP1, Attachment 1 CONFIDENTIAL.

There is no correlation between the per-meal costs for emergency meal catering prepared and delivered by caterers at fixed locations across the region versus the costs of individual meals served at the hundreds of restaurants across the service territory that participate in the Company's Restaurant Meal Policy. Referring to Refer to Exhibit ACCT-2 CLP-6 and Confidential Exhibit ACCT-2 CLP-6A-9, pp. 170-174, Paul Gregorys LLC provided onsite catering service, delivering hundreds of emergency catered meals to three separate locations: to the Company's Tolland Area Work Center, to the Company's Hartford Area Work Center, and to the Double Tree by Hilton hotel for the Company's staff and contractor personnel who were guests at the hotel. (which has space for eating but does not have the capability to provide inhouse food service). Similarly, Perk on Main LLC provided hundreds of emergency meals delivered to two locations: to the Company's East Hampton Area Work Center, and to the Homewood Suites hotel, South Glastonbury for the Company's staff and contractor personnel who were guests at the hotel (which has common space for eating but does not have the capability to provide inhouse meal service).

Original Response:

Referring to Exhibit ACCT-2 CLP-6 (MS24F), Outside Contractors- Vendors, line 346-348, vendor Paul Gregorys LLC, invoices totaling the amount of $31,160 and Perk on Main LLC, invoice totaling the amount of $12,642.

The Company makes reasonable efforts to manage meal costs during emergency restoration events. However, standard meal policies cannot always be adhered to due to the unique circumstances of emergency response operations. Vendors capable of providing emergency meal services on short notice must maintain specialized capabilities, including rapid procurement, preparation, and delivery of large quantities of meals, often within 12 to 24 hours and under adverse conditions. These services frequently require after-hours staffing, expedited logistics, and operational flexibility beyond that of traditional catering services, resulting in increased costs.

Additionally, restaurants and catering vendors often incur higher operating expenses when supporting emergency response efforts due to the volume, urgency, and timing of orders. Unlike normal restaurant operations, where customer demand is managed throughout the day, emergency response meal requests require vendors to prepare and deliver large quantities of food on short notice, creating additional labor, inventory, and transportation costs.

Providing adequate meals for employees working extended shifts, often ranging from 12 to 16 hours in challenging weather and field conditions, is a necessary component of emergency restoration operations. Access to sufficient meals supports employee health, safety, endurance, and productivity, enabling personnel to safely and effectively perform restoration activities under demanding circumstances. Please refer to EOE-317, Attachment 1 CONFIDENTIAL, for the total all-in costs for each meal.

Lastly, upon further review of this response the Company identified an error in the tax amount within line 346, in the amount of $168.98; line 347, in the amount of $177.00; and line 348, in the amount of $113.36. The Company will supplement ACCT-2 CLP-6 (MS24F), to reflect the following for each line:

- Line 346, the total amount of $15,014.60
- Line 347, the total amount of $15,800.00
- Line 348, the total amount of $12,528.64